

# 2020 Community Health Annual Report

Ascension SE Michigan Hospitals



Ascension

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## A message from the president

As part of the nation's largest non-profit Catholic healthcare system, Ascension Michigan's Mission is to provide "spiritually centered, holistic care, with special attention to those who are poor and vulnerable." Three priorities guide our Southeast Michigan community benefit work:



- Our Mission highlights the concept of social justice and compels us to improve the health of the communities we serve.
- Our Call to Action drives us to deliver Healthcare That Works; Healthcare That Is Safe; and Healthcare That Leaves No One Behind, for Life.
- We adhere to directives of the Internal Revenue Service that preserve our non-profit status, and to the provisions of the Affordable Care Act.

Like health systems across the country, Ascension had to pivot its strategy during the last quarter to care for hundreds of COVID-19 patients in Southeast Michigan. This did not suspend, but altered the way in which we fulfilled our commitment to the community, and our original projections. To support hospital operations during this unprecedented healthcare crisis, many associates of the Ascension Southeast Michigan Community Health clinical staff, including nurse practitioners and mental health therapists, were redeployed to the hospitals.

We are pleased to share our Fiscal Year 2020 Report to the Community. Ascension Southeast Michigan provided \$201,502,814 in total cost-free benefit to our communities during the fiscal year which ended June 30, 2020. Part of that benefit was \$6,217,168 in charity care to help those with limited incomes and little or no health insurance, and \$6,726,220 for those who are poor and vulnerable.

Additionally, Ascension Southeast Michigan absorbed \$9,714,440 in Bad Debt Costs Attributable to Charity. As these figures show, we provide a benefit that is comparable to the taxes we would pay if we were a private, for-profit business. Our Vision commits us to ensuring "health and well-being for our communities that responds to the needs of individuals throughout the life cycle." Our goal is that each person experiences a life of health and full potential.

Please take a moment to review the Ascension Southeast Michigan Report to the Community. Thank you for your continued support of our meaningful work.

Sincerely,

A handwritten signature in black ink, appearing to read "Ken Berkovitz". The signature is fluid and cursive, with a large initial "K" and "B".

**Ken Berkovitz, MD, FACC**  
Senior Vice President, Ascension,  
and Ministry Market Executive, Ascension Michigan

# Who is Ascension?

Ascension is one of the leading non-profit and Catholic health systems in the U.S., operating 2,600 sites of care — including 150 hospitals and more than 40 senior living facilities — in 19 states and the District of Columbia.

## Mission, Vision and Values

Our Mission, Vision and Values guide everything we do at Ascension. They are foundational to our work to transform healthcare and express our priorities when providing care and services, particularly to those most in need.

### Mission

Rooted in the loving ministry of Jesus as healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually centered, holistic care which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and our words.

### Vision

We envision a strong, vibrant Catholic health ministry in the United States which will lead to the transformation of healthcare. We will ensure service that is committed to health and well-being for our communities and that responds to the needs of individuals throughout the life cycle. We will expand the role of laity, in both leadership and sponsorship, to ensure a Catholic health ministry in the future.

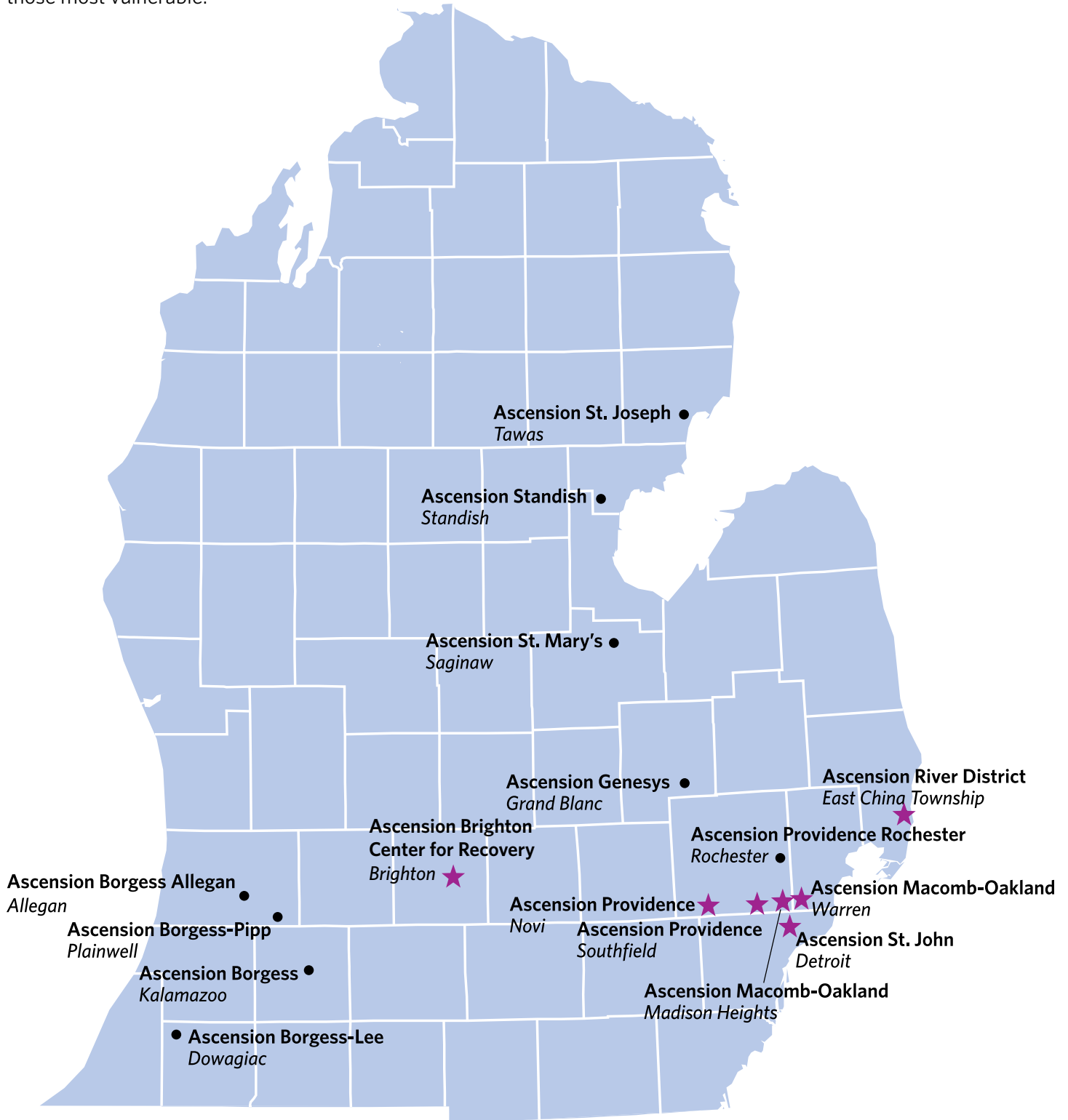
### Values

- **Service of the poor:** Generosity of spirit, especially for persons most in need
- **Reverence:** Respect and compassion for the dignity and diversity of life
- **Integrity:** Inspiring trust through personal leadership
- **Wisdom:** Integrating excellence and stewardship
- **Creativity:** Courageous innovation
- **Dedication:** Affirming the hope and joy of our ministry



# Ascension Michigan

In Michigan, Ascension operates 16 hospitals and hundreds of related healthcare facilities that together employ over 23,000 associates. Across the state, Ascension provided over \$311 million in community benefit and care of persons living in poverty in FY 2020. Serving Michigan for over 140 years, Ascension is a faith-based healthcare organization committed to delivering compassionate, personalized care to all, with special attention to persons living in poverty and those most vulnerable.



★ Ascension Southeast Michigan Hospitals

# Ascension Southeast Michigan Hospitals



## Ascension St. John Hospital

- 714 licensed beds
- Detroit's first Baby-Friendly Hospital
- Annual Emergency visits - 120,503
- Births - 2,936
- Only verified Adult Level I Trauma Center on Detroit's east side
- Level II Pediatric Trauma Center



## Ascension River District Hospital

- 68 licensed beds
- Nationally recognized for patient safety
- Surgical expertise including general surgery, orthopedics, ENT surgery, breast surgery, and urologic surgery.
- Specialty care including adult neurology services, GI services, pulmonary care, and pain management.



## Ascension Providence Hospital Novi Campus

- 628 Licensed beds between both campuses
- Births - 3,259
- Admissions-30,668
- ER Visits - 104,043
- Annually earn the Healthgrades Distinguished Hospital Awards for Clinical Excellence in various specialties.
- Ascension Providence - Southfield earned the national designation as a certified Advanced Primary Stroke Center
- Ascension Providence - Novi is a nationally certified Comprehensive Stroke Center.
- Awarded the "Stroke Gold Plus Quality Achievement Award," from the The American Heart Association and American Stroke Association Get With The Guidelines Program. The award recognizes the hospital's commitment to ensuring stroke patients receive the most appropriate care according to nationally recognized, research-based guidelines based on the latest scientific evidence.



## Ascension Providence Hospital Southfield Campus



## Ascension Maccomb-Oakland Hospital Madison Heights Campus

- 535 licensed beds between both campuses
- Rated a Blue Distinction Center for Cardiac Care by Blue Cross Blue Shield Association
- Mission Lifeline Award for the fastest and best response for the treatment of heart attacks
- Advanced Primary Stroke Center certified nationally by The Joint Commission.
- Ascension Michigan Weight Loss Program performs more weight loss surgeries than any hospital in Southeast Michigan.



## Ascension Maccomb-Oakland Hospital Warren Campus



## Ascension Brighton Center for Recovery

- 70 Licensed beds
- Inpatient admissions - 1,854
- Outpatient admissions - 14,501
- The second oldest addiction treatment facility in the country
- Professional team of service providers: physicians, nurses, and therapists have specialized addiction certifications and credentials.
- Continuum of care includes detoxification, inpatient rehabilitation, day treatment, intensive outpatient treatment, individual therapy, Health Professionals Recovery Program and a halfway house.
- The most comprehensive family program for addiction anywhere in the midwest.
- Ascension Brighton Center for Recovery holds a behavioral healthcare accreditation through The Joint Commission.

## Commitment to the community

We are very pleased to present this annual report of community health activities for our FY19-20. The first part of the fiscal year was filled with excitement and enthusiasm over the planned expansion of programs and services. We anticipated expanding our services to children through our school based health initiatives. The four Wellness Centers supported individuals in choosing healthier lifestyles as evidenced by the increasing number of participants in the health and fitness activities. More and more pregnant women and infants were supported in meeting their non medical needs as a result of the outreach of our maternal infant health team to hospitals. Our associates were inspired and our leadership was engaged in successfully implementing our strategies and plans.



My heartfelt thanks is extended to our colleagues in Southeast Michigan for supporting our programs through their participation in the associate giving campaign, and spreading Christmas joy to our families who were served by the hospital Christmas Stores and Adopt a Family program. As a health system founded in the Christian faith tradition, we are truly living our mission, vision and values.

Then in early 2020, there was an abrupt stop, a pause in our progress, but not our commitment. The COVID-19 pandemic required that we all pause and refocus on saving lives and preventing the spread of this deadly disease. I am so very proud of how our team of community health professionals responded to this call. Many were redeployed to acute care settings to assist in the care of the sick. In the meantime, others became creative in identifying innovative ways to meet the needs of our communities. This annual report will reflect our commitment and success in addressing and serving the changing needs of our communities.

Our health and fitness classes were redesigned for virtual participation, and the response has been very positive. The use of technology was expanded to provide grief counseling to children and families in our Open Arms program. We have also provided assessment, education and support for pregnant women and new mothers in our Maternal and Infant Health programs. Schools with outside doors were opened to serve as hubs of support for families and children needing advice and follow up care by calling familiar phone numbers and speaking to familiar health professionals. A special edition of our community newsletter pointing to resources and articles on how to stay healthy while sheltering in was widely distributed.

Our commitment to improve the health and well being of our communities with special attention to the poor and vulnerable has not wavered even as the pandemic remains unchecked. This annual report is another way for us to demonstrate that we are still here to serve.

*Let each of us remain diligent in faithfully practicing healthy habits of body, mind and spirit. Remember that this too will pass.*

Cynthia Taueg, DHA  
Vice President of Community Health Services



# Ascension Southeast Michigan community benefit

## What is community benefit?

Community benefit is the basis of the tax-exemption of not-for-profit hospitals. Since 2008, tax-exempt hospitals have been required to report their community benefit and other information related to tax-exemption on the IRS Form 990 Schedule H. Not-for-profit healthcare organizations demonstrate their commitment to community service through organized and sustainable community benefit programs.

A community benefit must respond to an identified community need and meet at least one of the following criteria:

- Improve access to healthcare services
- Enhance the health of the community
- Advance medical or health knowledge
- Relieve or reduce the burden of government or other community efforts

In FY 2020, Ascension Southeast Michigan hospitals provided **\$156,732,309 of community benefit**.

### Category I - Financial Assistance: \$6,217,168

Free or discounted healthcare services provided to people who cannot afford to pay and who meet the organization's financial assistance policy criteria.

### Category II - Unpaid Cost of Public Programs: \$81,449,663

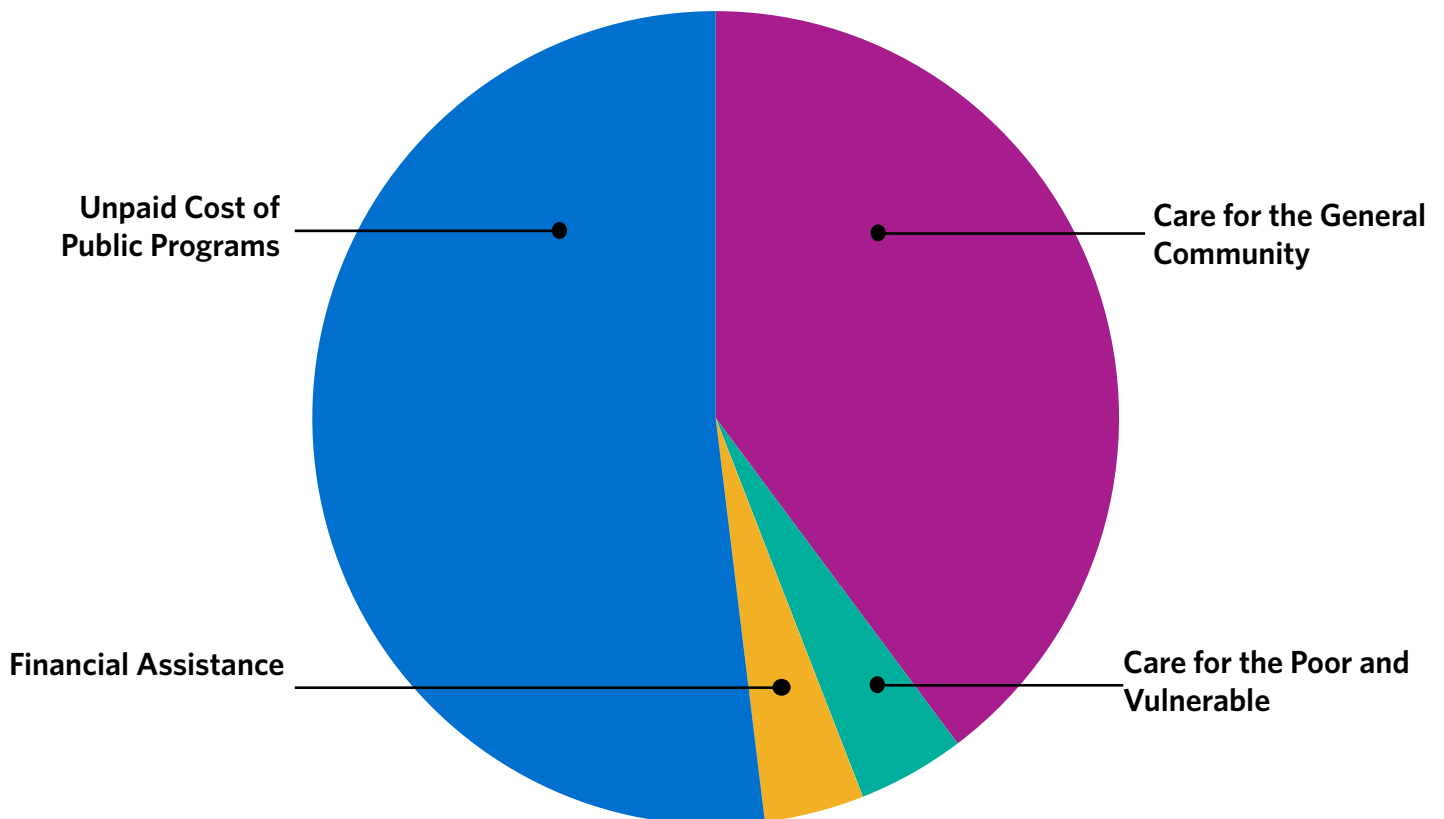
This shortfall is created when a facility receives payments that are less than the cost of caring for the beneficiaries of public programs such as Medicaid.

### Category III - Care for the Poor and Vulnerable: \$6,726,220

Programs offered to address the needs of vulnerable individuals through activities such as community improvement, health education, research, donations and community-building.

### Category IV - Care for the General Community: \$62,339,258

Programs that are designed to address broader community needs through activities such as community improvement, health education, research, donations and community-building.



# Community Health Needs Assessment

We are required by the Internal Revenue Service to conduct a Community Health Needs Assessment (CHNA) every three years. This assessment was completed jointly for each of the five Ascension Southeast Michigan operating hospitals, as allowed by current guidelines. The focus is the geographic service area for each facility, which is determined to be the counties where 80 percent of its patients reside. Ascension Southeast Michigan hospitals serve five counties in the Southeast Michigan area, which are Livingston, Macomb, Oakland, St. Clair and Wayne counties, including the city of Detroit.

## Community Health Needs Assessment priorities

The FY 2019 CHNA was developed in collaboration with a broad based group of stakeholders such as public health, doctors, nurses, finance, health planning, communications, behavioral health, and faith-based leaders. Data were collected from internal and external sources to identify health-specific trends. A community survey was completed by the public and key stakeholders about the needs and gaps in the hospital service areas. After review of the surveys and input from community stakeholders, the CHNA steering committee decided on the following priorities: Obesity Reduction and Diabetes Prevention; Mental Health/Substance Abuse Prevention; and Improving Maternal/Infant Health.

## FY 2020 CHNA priority highlights



### Obesity Reduction and Diabetes Prevention

**Goal 1:** Increase access to weight reduction programs/services for individuals living with excess weight (overweight and obesity).

**Goal 2:** Identify pre-diabetic adults (age 18 years and older) and provide education, programs and services to delay the onset of type 2 diabetes.

**Goal 3:** Identify children living with obesity in the tri-county area through an Ascension SE MI School-Based Health Center.

#### Outcomes

- Ascension SE Michigan Community Health Wellness Centers increased new member participation rate from 2.65% to 6.0%
- 5 cohorts with 81% retention rate, and a total of 799.4 lbs. weight loss
- 215 students enrolled in 5-2-1-0 program increased their knowledge of healthy eating and physical activity by 98%

*SBHCs were closed in March/April due to COVID-19*



### Mental Health/Substance Abuse Prevention

**Goal 1:** Increase access to mental health problems/services for children, youth and adults.

**Goal 2:** Decrease youth risk factors for suicide and depression.

#### Outcomes

- Expanded mental health services to 6 School-Based Health Centers (SBHC)
- 400+ students counseled for depression and/or suicide



### Improving Maternal/Infant Health

**Goal 1:** Improve the health and well-being of pregnant women and infants.

#### Outcomes

- 69% of women seen by Ascension doctors and enrolled in MIHP achieved adequate prenatal care (7-13 prenatal care visits)
- 100% of women improved their knowledge of safe sleep practice education
- 100% of women improved their knowledge of the benefits of breastfeeding

## Impact in our community



# 670,491 total encounters

(35% increase vs. FY19):

Ascension SE MI community health programs and services

**17,208 encounters** (\*27% decrease vs. FY19): SE MI Wellness Centers exercise classes including enhanced fitness, yoga, Zumba Gold and more

**562 new members** (4% increase vs. FY19) enrolled at the SE MI Wellness Centers

**45 one-time lectures** on dementia, blood pressure, healthy eating and more with **679 total participants** and **85%** reporting they learned something useful

**8,881 encounters** (35% increase vs. FY19) in Open Arms program including student suicide counseling and human trafficking victim assistance

**775 children immunized** (\*18% decrease vs. FY19) through our School-Based Health Centers

**121** (9% increase vs. FY19) Bridges to Hope graduates

**7,165 encounters** (59% increase vs. FY19) from our Infant Mortality Program; **ZERO** infant deaths

**67 health fairs/screening events** (\*6% decrease vs. FY19) serving 6,573 persons (\*29% decrease vs. FY19)

**620,554** (42% increase vs. FY19) total encounters at our School-Based Health Centers

\* Ascension Southeast Michigan Community Health program decreased as a result of COVID-19. Some programs ended due to COVID-19 and some programs the participation decreased when transitioned to virtual.

# Community focus

## School-Based Health Centers

Our School-Based Health Centers (SBHC) operate within more than 25 public elementary, middle and high schools. The schools are located in Oakland, Macomb, Wayne, Genesee, and St. Joseph counties

Our centers promote the healthy future of our communities by addressing the developmental, physical and emotional needs of our children. Positive outcomes include fewer missed school days and more young people better equipped to settle disagreements peacefully. By providing easier access to healthcare, we help to ensure the improved health, well-being and success of our youth. Well care services include immunizations, sports physicals and nutritional counseling, among others.

For FY 2020, our SBHCs expanded both their service and geographic footprints with the opening of Expanding, Enhancing Emotional Health centers and the addition of new locations outside the metro Detroit area to Genesee and St. Joseph counties. ***SBHC encounters more than doubled from just two years prior despite a fourth-quarter activity level that was severely restrained by the COVID pandemic.***

The beneficial work of the SBHCs was recognized by the Michigan Department of Health and Human Services with fiscal year funding of over \$2 million, thereby ensuring the continuing viability of our mission and policy that all children, regardless of whether the family has insurance, will be served. For families with insurance it is used, but no deductible is ever collected.

For more information on School-Based Health Centers, call 248-849-5692

## KidMiles

One of the programs offered through our SBHC is KidMiles. The KidMiles Program is designed to improve healthy behaviors and to increase students' physical activity capacity. The program assists students with developing a lifestyle rooted in healthy behaviors through healthy eating, regular exercise, personal discipline and appropriate rest.

In FY 2020, approximately 100 students from the Ascension Southeast Michigan Community Health School-Based Program participated in the Detroit Free Press Marathon 5K Relay and Kids Run1-Mile. The students, ranging in age from 9-18, from 20 different schools in Metro Detroit, are all participants of KidMiles. The program is a 6-8 week, evidence-based, nutrition and exercise program under the auspices of the Ascension Southeast Michigan School-Based program.

***"I want to thank you for everything you have done for me. Without you, I really don't think I would've made it. Thank you for bringing some light back into my life."***  
-SBHC patient





## Community wellness

Prevention, education, encouraging healthy lifestyles, and helping others cope with illness is the focus of our partnerships. Through our community education classes, information is provided on health and wellness topics as well as management of chronic illnesses. Outreach activities provide resources to assess and improve health status through health fairs and partnerships with community coalitions and organizations.

A few of our evidence-based community education and outreach programs include:

- **PATH Diabetes**, a 7-week program for those diagnosed with diabetes, focusing on coping mechanisms and how to take an active part in managing their disease
- **Matter of Balance**, an 8-week program focused on strategies to lower risk of falls, and provide education on ways to improve balance, strength and coordination
- **Diabetes Prevention Program (DPP)**, a year-long program for those identified with or at risk for pre-diabetes. Health fairs and health screenings are also provided such as blood pressure, BMI and osteoporosis.

Our community partnerships also include membership into CareLink and participation at one of our four Wellness Centers.

### CareLink

A membership program that links members to resources, community programs, information on healthy living and how to cope with chronic disease. Members receive a bi-monthly newsletter informing them of educational programs sponsored by Ascension and community partners, and how to inquire information on other health system services. **Current membership is approximately 85,000 strong.**

### Wellness Centers

Our centers provide a variety of programs to enhance the physical, emotional, intellectual, social and spiritual health and well-being of participants. The goal is to support persons in the community to live longer and healthier lives.

***"I personally have seen improvements in my mobility and stamina and strength since I first started coming to this location five years ago."***

***-Barbara, EnhanceFitness participant***

## Wellness Center locations

### Ascension Howell Wellness Center

1225 S. Latson Road  
Howell, MI 48843  
t 248-849-2185

### Ascension Macomb Wellness Center

(located inside of St. Thomas Lutheran Church)  
23801 Kelly Road  
Eastpointe, MI 48021  
t 586-859-0804

### Ascension Riverview Wellness Center

7633 E. Jefferson Ave.  
Medical Pavilion, Suite #172  
Detroit, MI 48214  
t 313-499-4035

### Ascension Southfield Wellness Center

15990 W. Nine Mile Road  
Southfield, MI 48075  
t 248-849-5724

Ongoing Wellness Center programs may include:

- EnhanceFitness — an evidence-based program that combines all types of exercise needed to maintain health and function, strength training, flexibility and balance, aerobic and cardio activity.
- A Matter of Balance — designed to reduce the fear of falling. Uses exercises to improve strength, coordination and balance along with problem-solving and group discussion.
- Diabetes education programs — include PATH Diabetes and Conversations in Diabetes.
- Diabetes Prevention Program — a lifestyle change program for people with pre-diabetes or are at risk for type 2 diabetes.
- Healthy Lifestyles — includes nutrition, stress management, and coping skills.
- Grief and caregiving programs
- Yoga, Hustle and Zumba Gold

## Faith community collaborations

Ascension partners with local faith leaders and congregates to support the development and implementation of their health ministry program. Currently we have **81 faith partners**, which involve the health system and the church working together to provide a health promotion and disease prevention ministry for the congregation and its surrounding community. This ministry is specific to the church and delineated by the leadership and health ministry of the church, with the assistance of a Faith-Community Coordinator (a registered nurse) from Ascension Southeast Michigan. If the church has a registered nurse, Faith-Community Nursing training is provided.

## Bridges to HOPE (Helping Others Prosper through Empowerment)

The mission of Bridges to HOPE (Helping Others Prosper through Empowerment) is to empower individuals and families experiencing poverty with the resources and education to design their future and create a more productive direction in life.

Participants meet two times a week in two-hour sessions for eight weeks. Meals, transportation (upon request), and a cash stipend are provided at each workshop. Participants also receive a copy of the *Getting Ahead in a Just-Gettin'-By World* workbook. Participants, called "investigators," work in groups to discuss how poverty affects them and their community. *Getting Ahead* can help a person:

- Identify and solve problems in a safe environment
- Complete an assessment of their own personal resources
- Develop a blueprint to get ahead
- Gather support to build resources

The program uses volunteers to mentor participants and to provide guest lectures on specific topics. To learn more about volunteering with Bridges to HOPE, log on to [bridgestohopedetroit.org](http://bridgestohopedetroit.org) or call 313-499-4963.

## Open Arms

Our Open Arms program supports families who have experienced violence, and educates the community about trauma and grief. Since the program's beginning, highly skilled behavioral health counselors, certified in grief and trauma have provided individual and group counseling services to thousands of Metro Detroit families. Funding for services are made possible through a Michigan Department of Health and Human Services, Crime Victims Services Commission Grant, awarded to the Ascension Southeast Michigan Community Health Open Arms program.

Annually, Open Arms hosts over 130, eight-week support groups for adults and children. The peer support groups help survivors learn healthier ways to express the pain of loss, and address the prevalence of suicide ideation and depression that is often present in many victims.

The crime victim advocates help victims of domestic violence to process their emotions, learn coping skills, and find resources for independent living. The program had over **8,800** encounters in FY 20; a 35 percent increase from the prior year.

The Open Arms program receives support from various college and high school students, and women's auxiliary groups. Volunteers are encouraged to make a one-year commitment to the program; however, episodic opportunities to support are also welcome. During FY 2020, there were **967 volunteer hours** recorded. Kudos to our volunteers!

The program also provides internship opportunities to undergraduate and graduate social work students matriculating at the University of Michigan, Madonna College, Spring Arbor University, and Wayne State University.





## Infant Mortality

The Infant Mortality Program has worked to prevent infant deaths in Metro Detroit, for nearly 30 years. The program is certified as a State of Michigan Maternal Infant Health Program, which is an evidence-based approach to promoting the importance of healthy pregnancies, nutrition and breastfeeding, and infant safety. Mitigating the causes of infant death, such as inadequate prenatal care, an unsafe environment or infant suffocation due to co-sleeping are also addressed.

The program serves over 400 clients a year and receives referrals from Health Maintenance Organizations (HMOs), obstetric (OB) clinics, and community agencies like Gianna House which provides residential services to parenting teens; and Pathways Academy, an alternative school for adolescent teens.

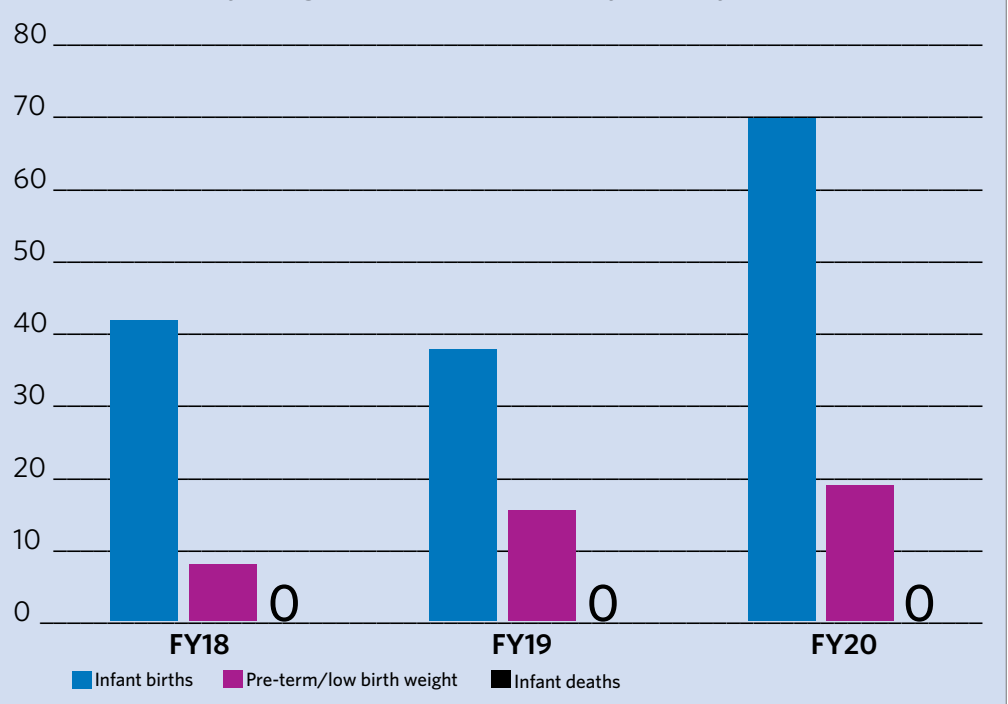
Approximately 10 percent of the Infant Mortality Program participants are teens.

While most of the referrals come from the community (word of mouth), many are referred by Ascension Medical Group doctors; the Women and Infant Care (WIC); obstetricians and non-Ascension hospitals.

According to client surveys, **79 percent of respondents would recommend the Infant Mortality Program to a friend.**

For more information on Open Arms and Infant Mortality programs, call 313-369-5778.

**Infant Mortality Program births/deaths by fiscal year**



***Despite increasing numbers of both overall and preterm/underweight births within the program, our number of infant deaths for FY20 remained at zero!***



## Investment in the community

In addition to the variety of programs offered through Community Health, the department manages the Ascension Southeast Michigan sponsorship fund. Non-profit organizations and public entities from across the five-county Ascension service area are eligible to apply. In FY20, nearly 500 agencies applied for funding and more than \$500,000 was awarded.

Many of the agencies that received funding align with the community health strategic priorities; however, sponsorship funding is also awarded to support various arts, culture, and civic endeavors.

Due to COVID-19, many of the fourth-quarter scheduled events were postponed to FY21, or the sponsorship award was converted to a 100 percent cash donation.

Responsive to community need, Ascension awarded a special allocation of \$40,000 to Gleaners Community Food Bank and Forgotten Harvest to address food insecurity.





## Pandemic response and preparedness

Rooted in the loving ministry as healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Ascension Southeast Michigan hospitals moved swiftly to care for patients coming to the hospital in response to COVID-19. On the other hand, Ascension Southeast Michigan Community Health began to plan and implement processes to accommodate the patients we serve outside of the hospital. Our responses to the pandemic are a testament to the strength, adaptability and talent of the entire Community Health team.

First, the Community Health department evaluated what programs could be transitioned to virtual platforms. Our Wellness Centers closed, but we converted some of our lectures and exercise classes to virtual classes. In particular, we continued to offer the Centers for Disease Control (CDC) Diabetes Prevention Program (DPP). Our application was made and approved by the CDC for licensing of the long-distance learning platform for the Diabetes Prevention Program.

Second, because our programs were not functioning at full capacity we redeployed our community health staff to our Ascension Southeast Michigan hospitals.

We redeployed **36** staff who worked in the following areas:

- Ascension National Call Center
- Nursing Education
- PPE education at Ascension St. John and Ascension Macomb/Oakland hospitals

Other assignments included data entry for COVID-19 screening, security, laundry and direct patient care on a COVID unit. Third, our Ascension Michigan School-Based Health Centers (SBHCs) launched telehealth services at seven of its 25 SBHC sites. Mental health specialists provided treatment for anxiety, depression, trauma, and grief through the use of behavioral health education, psycho-education, mindfulness and various other coping skill modalities.

Lastly, in our efforts to continue providing community benefit to our service areas, we partnered with the other Ascension Michigan ministries and developed a Community Resource Guide during COVID-19. The guide is a limited directory of current resources and services within Ascension Michigan's care regions for patients, associates, families and community members who are affected by the coronavirus pandemic.

## Future expansion into our community

Our goal is to continue to offer virtual programs as an option even when we return to face-to-face interactions. The ability to offer our services virtually helps us alleviate some of the barriers to accessing our services such as lack of transportation. We will continue to evaluate the way in which we expand our services to ensure that we are providing high quality programming in a manner that best meets the needs of those we are privileged to serve.

Our hospitals and leadership have a vested interest to understand and address emerging community needs. One aspect we will implement in our upcoming fiscal year is the creation of Community Advisory Committees. Each hospital in our Southeast Michigan service area will convene its own group. Key stakeholders in each hospital community will be invited to join in Ascension's goals of:

- Enhancing relationships in the communities
- Sharing hospital updates and healthcare trends
- Hearing from the communities regarding emerging health-related issues
- Providing an update to the hospitals' progress in Ascension Southeast Michigan Hospitals Community Health Needs Assessment Priority areas: **Obesity Reduction and Diabetes Prevention; Mental Health/Substance Abuse Prevention; Improving Maternal/Infant Health**

Other plans in the future include a Community Health website, presence on social media outlets, and more frequent communication through email and text messaging. We look forward and are excited about the future of enhancing our relationships in the communities in which we serve.





# Ascension Southeast Michigan Community Health Associates

Dr. Cynthia Taueg, Vice President  
*Community-Based Health Services*  
Barbara Lepri

## **Faith and Community Partners**

Diane Bertalan, *Director*  
Takiyah Calhoun  
Dawn Calloway  
Jane Cheyne  
Belinda Kabodian  
Suzette Knapp  
Brenda McCain  
Phyllis Nelson  
Carole Palazzolo  
Shannon Pearce  
Suzanne Povinelli  
Denise Sinkovich  
Sally Sterr  
Beth Theisen  
Deborah Whiting

## **School-Based Health Centers**

Dr. Kenneth Coleman, *Director*  
Dr. Beena Nagappala, *Medical Director*  
Dr. Jonnie Hamilton, *Manager*  
Daphne Marbury, *Manager*  
Darryl Allen  
Richard Austin  
Shamara Barrett  
Michele Berry  
Annette Betts  
Jennifer Bickle  
Delilah Bolis  
Katherine Bond  
Adrienne Brown  
Caitlin Burdett  
Callie Butchart  
Sheila Clay  
Jocelyn Cleary  
Christopher Cox  
India Craton-DeGreaffenried  
Benjamin Dempsey-Klott  
RaSanda Dorsey

Enowwo Emekpe  
Courtney Fezzey  
Michele Follebout  
Lenora Foster  
Kristen Gregory-Webb  
Kiara Gresham  
Laura Harris  
Lonnie Harvey  
Doris Hicks  
Laura Howett  
Latonya Jetter-Johnson  
Chandreika Jordan  
Krzyszof Kuchta  
Renee Laney-Jackson  
Mary Loria  
Mia Love  
Christine Marger  
Jewell Milledge  
Latisha Morris  
Heather Murphy  
Dorris Nwamba  
Brianna O'Brien  
Twyla Parker  
Rashida Pennix-Smith  
Yumeika Perry  
Nina Phillips  
Natasha Selley  
Aquila Shepard  
Quiana Stephens- Mack  
Ramona Strong-Rhodes  
Kyra Stovall  
Sheiraz Tekko  
Emily Wiczera  
Cynthia Williams  
LaVita Williams  
Tonya Woods- Brown  
Crystal Wright

## **Maternal and Infant Health**

Karen Gray-Sheffield, *Director*  
Arutha Cobb  
Kari Foote-Johnson  
Tamika Lindsey

Cynthia Manardo  
Neefesha Marion  
Patricia Miller  
Shannon Mitchell  
Mercedes Williams  
Paris Wilson

## **Open Arms**

Felecia Berry  
Dachia Butler  
Cutrina Claxton  
Kymberly Cunningham  
Kayt Dold  
Sherry Garza  
Sibyl Glenn  
Antoinette James  
Phyllis Kearney  
Laytoya Lambeth  
Mellannie Porch-Doneghy  
Alycia Robinson

## **Office of Planning, Reporting and Community Engagement**

Nadine Cook, *Manager*  
TaShara Coakley  
Faye Reynolds  
David Rupprecht  
Andrew Schwartz

# Southeast Michigan Board

## July 1, 2020

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### Vice Chair

Marita Grobbel

### Secretary/Treasurer

Jim Sawyer

### Ex-Officio

Joe Hurshe

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Paul Falcone

Isaac Grinberg, MD

Arthur Jack, Jr.

Steve Rivera, MD

Jessica Thomas

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# Ascension

## 2020 Community Health Annual Report

[ascension.org/michigan](https://ascension.org/michigan)

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