The purpose of this report is to describe how the hospital meets the requirements outlined in the State of Illinois Community Benefits Act and Hospital Uninsured Patient Discount Act. This annual report of community benefits is public information, filed with the Attorney General and available to the public on request from the Attorney General.

Ascension Alexian Brothers Behavioral Health Hospital
1650 Moon Lake Blvd, Hoffman Estates, IL 60169
healthcare.ascension.org
800-432-5005
Hospital EIN/Tax ID: 36-4251848
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Introduction

As one of the leading non-profit and Catholic health systems in the United States, Ascension is committed to delivering compassionate, personalized care to all, with special attention to persons living in poverty and those most vulnerable.

Ascension Alexian Brothers Behavioral Health Hospital

As a Ministry of the Catholic Church, Ascension Alexian Brothers Behavioral Health Hospital is a non-profit hospital that provides medical care to the Village of Hoffman Estates and the surrounding communities. Ascension Alexian Brothers Behavioral Health Hospital is part of Ascension Illinois which operates 15 hospital campuses and 230 sites of care. The organization includes more than 600 providers as part of Ascension Medical Group, as well as 17,000 associates.

Serving Illinois since 1999, Ascension Alexian Brothers Behavioral Health Hospital is continuing the long and valued tradition of addressing the health of the people in our community, following in the footsteps of legacy Alexian Brothers, a Roman Catholic Order.

Ascension Alexian Brothers Behavioral Health Hospital is the 10th largest behavioral health hospital in the United States and has 141 licensed beds. It is nationally recognized for its breadth of programs and highly sub-specialized staff expertise. Offering a full continuum of care for individuals with mental health issues, substance abuse and other addictions, Ascension Alexian Brothers Behavioral Health Hospital Hoffman Estates provides inpatient, residential, partial hospitalization, intensive outpatient and traditional outpatient services for children, adolescents, adults and older adults. Specialty programs include chemical dependency, eating disorders, self-injury, neuropsychiatry, obsessive-compulsive disorder, clinical research, anxiety, school refusal, autism spectrum disorders, and women’s issues. Community services are also provided through the Alexian Brothers Center for Mental Health, offering counseling for students in schools, training and education, shelter for the homeless, and support for adults with serious mental illness who have nowhere else to turn. Our behavioral health programs are critical to improve the health of patients and families, as well as improving the health of our community.

For more information about Ascension Alexian Brothers Behavioral Health Hospital, visit healthcare.ascension.org.

Ascension Mission Statement

Rooted in the loving ministry of Jesus as healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually centered, holistic care which sustains and improves the health of individuals and
communities. We are advocates for a compassionate and just society through our actions and our words.

This statement was adopted on April 1, 2022.
Community Benefits Report

Community Benefits Provided

Below are the financial community benefits provided by the hospital during the fiscal year of July 1, 2021 through June 30, 2022.

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Financial Assistance (Emergency &amp; Non-Emergency Care at cost)</td>
<td>$1,647,401</td>
</tr>
<tr>
<td>Emergency Department Financial Assistance (at cost)</td>
<td>n/a</td>
</tr>
<tr>
<td>All other Community Benefits including: Government Sponsored Care, Language Assistance Services, Cash &amp; In-Kind Donations, Health Professions Education, Research, Subsidized Health Services, Total Volunteer Services (employee &amp; non-employee), other Government-Sponsored Program Services, Bad Debts, Other Community Benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.</td>
<td>$10,947,938</td>
</tr>
</tbody>
</table>

**Total Community Benefits for Ascension Alexian Brothers Behavioral Health Hospital** $12,595,339

*In addition to hospital community benefits, Ascension Illinois non-hospital entities provided $514,609 in community benefits in the fiscal year.*

Other Benefits:

Listed above are “Other Community Benefits.” These are benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.

Other Community Benefits categories include Community Building Activities and Community Benefit Operations. The IRS 990 Schedule H instructions and the Catholic Health Association (CHA) publication, A Guide for Planning & Reporting Community Benefit, both identify these categories in their materials.

Listed below is the detail associated with these categories.

Community-Building Activities

Community-building activities improve the community's health and safety by addressing the root causes of health problems, such as poverty, homelessness and environmental hazards. These
activities strengthen the community’s capacity to promote the health and well-being of its residents by offering the expertise and resources of the health care organization. Costs for these activities include cash and in-kind donations and expenses for the development of a variety of programs and partnerships. This category includes activities such as:

- Physical improvements and housing
- Economic development
- Community support
- Environmental improvements
- Community leadership development & training
- Coalition building
- Advocacy for community health improvement & safety
- Workforce development

Community-building is documented on Part II of the IRS 990 Schedule H.

**Community Benefit Operations**

Community benefit operations include costs associated with assigned staff and community health needs and/or assets assessments, as well as other costs associated with community benefit strategy and operations. This category includes items such as:

- Assigned staff
- Community health needs/health assets assessments
- Other resources

Community benefit operations are documented on Part 1 7a of the IRS 990 Schedule H.
Financial Assistance

As part of our faith-based mission, Ascension Illinois is dedicated to helping the most vulnerable and treating everyone with compassion, dignity and respect. Financial assistance reflects our commitment to and reverence for individual human dignity and the common good, our special concern for and solidarity with persons living in poverty and other vulnerable persons, and our commitment to distributive justice and stewardship.

A copy of our Financial Assistance Policy can be found here:


During the fiscal year, Ascension Alexian Brothers Behavioral Health Hospital collected the following data on financial assistance applications:

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Approval and Denial Rates (Data for FY22)</th>
<th>Number of Applications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ascension Alexian Brothers Behavioral Health Hospital</td>
<td>Total submitted</td>
<td>389</td>
</tr>
<tr>
<td></td>
<td>Complete</td>
<td>385</td>
</tr>
<tr>
<td></td>
<td>Incomplete</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Approved</td>
<td>315</td>
</tr>
<tr>
<td></td>
<td>Denied</td>
<td>73</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Financial Assistance Denial Reason (Data for time period of 1-1-22 thru 6-30-22)</th>
<th>Number of Applications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ascension Alexian Brothers Behavioral Health Hospital</td>
<td>Over income</td>
<td>23</td>
</tr>
<tr>
<td></td>
<td>Incomplete Application</td>
<td>14</td>
</tr>
<tr>
<td></td>
<td>Missing Documents</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>Living out of service area</td>
<td>1</td>
</tr>
</tbody>
</table>

Beginning on January 1, 2022 the hospital's Financial Assistance Application (FAA) was updated with the inclusion of optional demographic information including gender identity, preferred language, race, and ethnicity.

Below is data collected for the six month period of January 1, 2022 through June 30, 2022.

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Gender</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ascension Alexian Brothers Behavioral Health Hospital</td>
<td>Not Provided</td>
<td>155</td>
</tr>
<tr>
<td></td>
<td>Not Available</td>
<td>62</td>
</tr>
<tr>
<td></td>
<td>Female</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td>Male</td>
<td>13</td>
</tr>
<tr>
<td>Facility Name</td>
<td>Preferred Language</td>
<td>Total</td>
</tr>
<tr>
<td>-------------------------------------------</td>
<td>--------------------</td>
<td>-------</td>
</tr>
<tr>
<td>Ascension Alexian Brothers Behavioral Health Hospital</td>
<td>NOT PROVIDED</td>
<td>136</td>
</tr>
<tr>
<td></td>
<td>NOT AVAILABLE</td>
<td>62</td>
</tr>
<tr>
<td></td>
<td>ENGLISH</td>
<td>19</td>
</tr>
<tr>
<td></td>
<td>SPANISH</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>POLISH</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>CHINESE</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>URDU</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>TAMIL</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>TAGALOG</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>MACEDONIAN</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>GUJARATI</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>FRENCH</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>CEBUANO</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>ARMENIAN</td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Race</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ascension Alexian Brothers Behavioral Health Hospital</td>
<td>White</td>
<td>122</td>
</tr>
<tr>
<td></td>
<td>Not Available</td>
<td>62</td>
</tr>
<tr>
<td></td>
<td>Not Provided</td>
<td>42</td>
</tr>
<tr>
<td></td>
<td>Black or African American</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>Asian Indian</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Filipino</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Chinese</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>American Indian or Alaska Native</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Other Asian</td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Ethnicity</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ascension Alexian Brothers Behavioral Health Hospital</td>
<td>Not Provided</td>
<td>143</td>
</tr>
<tr>
<td></td>
<td>Not Available</td>
<td>62</td>
</tr>
<tr>
<td></td>
<td>Hispanic-Latino/a-or Spanish Origin</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>Mexican-Mexican American-Chicano/a</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td>Puerto Rican</td>
<td>3</td>
</tr>
</tbody>
</table>
Community Health Needs Assessments (CHNA)

Federal law requires tax-exempt hospitals to conduct periodic Community Health Needs Assessments (CHNAs) and adopt plans to meet assessed needs. In order to comply with federal tax-exemption requirements in the Affordable Care Act, a tax-exempt hospital facility must: 1) conduct a community health needs assessment every three years, 2) adopt an implementation strategy, and 3) report how identified needs not being addressed by the hospital are still being targeted by other community organizations.

Each Ascension Health hospital ministry follows the following guidelines for Community Health Needs Assessments (CHNAs):

- Each ministry will conduct a CHNA every three years by involving community partners and members representing diverse sectors within the community.
- There will be an annual review and update of the ministry’s CHNA Implementation Strategy highlighting the outcomes of community benefit programs that target prioritized needs.
- Monthly reporting of community benefit is required to local and system leadership.

Complete Community Health Needs Assessment reports for each hospital are made publicly available at: [https://healthcare.ascension.org/chna](https://healthcare.ascension.org/chna) and paper versions can be requested at Ascension Alexian Brothers Behavioral Health Hospital Office of President or Community Health.

Prioritized Community Needs

Included in Code Section 501(r)(3) is the requirement that hospitals must provide a description of the process and criteria used to determine the most significant health needs of the community identified through the CHNA, along with a description of the process and criteria used to determine the prioritized needs to be addressed by the hospital. Accordingly, Ascension Alexian Brothers Behavioral Health Hospital used a phased prioritization approach to identify the needs with the hospital community. The first step was to determine the broader set of identified needs. Through the CHNA assessment, identified needs were then narrowed to a set of significant needs which were determined most crucial for community stakeholders to address.

Following the completion of the CHNA assessment, significant needs were further narrowed down to a set of prioritized needs that the hospital will address within the implementation strategy. To arrive at the prioritized needs, Ascension Alexian Brothers Behavioral Health Hospital used the following process and criteria:
<table>
<thead>
<tr>
<th>Scope of Problem:</th>
<th>How severe or prevalent is this issue in the community?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>How many are impacted?</td>
</tr>
<tr>
<td>Disparities &amp; Equity:</td>
<td>Are there health disparities that exist?</td>
</tr>
<tr>
<td></td>
<td>Can we address those in an impactful way?</td>
</tr>
<tr>
<td>Feasibility:</td>
<td>What is our capacity to make progress (staffing resources, financial resources, other support, etc.)?</td>
</tr>
<tr>
<td></td>
<td>Are there known interventions that exist?</td>
</tr>
<tr>
<td>Momentum:</td>
<td>Is there community readiness and/or political will to address this issue?</td>
</tr>
<tr>
<td>Alignment:</td>
<td>Do we have community partners that we can align with on this issue?</td>
</tr>
<tr>
<td></td>
<td>Do we need to build new relationships?</td>
</tr>
</tbody>
</table>

Preliminary community need prioritizations recommendations were presented to a group of internal and external stakeholders for their review. Recommendations were discussed and voted upon to determine the prioritized needs for the hospital community.

Following the completion of the current CHNA, Ascension Alexian Brothers Behavioral Health Hospital has selected the prioritized needs outlined below for its Implementation Strategy. Ascension has defined “prioritized needs” as the significant needs which have been prioritized by the hospital to address through the three-year CHNA cycle:

- **Social and Structural Determinants of Health**-
  - **Workforce Development (SDoH - Education):** This need was selected as education is an important determinant of health because poverty, unemployment, and underemployment
are highest among those with lower levels of educational attainment. Higher levels of poverty are primarily concentrated in the far Northwest, West, and South sides of the city and county. Additionally, workforce needs and challenges, specifically for healthcare including behavioral health, were listed as high priority in the CHNA stakeholder listening sessions.

- Access to Care and Community Resources -
  - Resources, Referrals, Coordination, and Connection to Community-Based Services (Access to Care): This need was selected because in the CHNAs focus groups, access to needed healthcare and community resources are named as critical components to achieving the best health outcomes. This need was voted the number two need in this category in the prioritization process.

- Prevention and Treatment of Priority Health Conditions: Mental Health, Substance Use Disorders -
  - Mental Health (Mental & Behavioral Health): This need was selected because 39% of community survey respondents identified mental health as one of the most important health needs in their communities. Forty percent of community survey respondents identified access to mental health services as being needed to support improvements in community health. The self-reported adult depression rates in Cook County are higher (17.3%) than national averages (10%). Similarly, youth depression has been on the rise. This need was voted in the top two of this category for the Ascension Alexian Brothers Behavioral Health Hospital prioritization process.
  - Substance Use Disorders (Mental & Behavioral Health): This need was selected because mental health and substance use (behavioral health) were two of the most discussed topics within the CHNAs focus groups and community input surveys. There were 4,467 drug induced overdose deaths in Cook County between 2018-2020.

Ascension Alexian Brothers Behavioral Health Hospital understands the importance of all the health needs of the community and is committed to playing an active role in improving the health of the people in the communities it serves. For the purposes of this implementation strategy, Ascension Alexian Brothers Behavioral Health Hospital, as a specialty hospital focused on behavioral health, has chosen to focus its efforts on the priorities listed above.

Acute Community Concern Acknowledgement

A CHNA and Implementation Strategies (IS) offer a construct for identifying and addressing needs within the community(s) it serves. However, unforeseen events or situations, which may be severe and sudden, may affect a community. At Ascension, this is referred to as an acute community concern. This could describe anything from a health crisis (e.g., COVID-19), water poisoning, environmental events (e.g., hurricane, flood) or other event that suddenly impacts a community. In which case, if adjustments to an IS are necessary, the hospital will develop documentation, in the form of a SBAR
(Situation-Background-Assessment-Response) evaluation summary, to notify key internal and external stakeholders of those possible adjustments.

**Written Comments**

This annual report has been made available to the public and is open for public comment. Questions or comments about this implementation strategy can be submitted via the email: ilarl.communitybenefit@ascension.org
Community Implementation Strategies

These strategies and action plans represent where the hospital will focus its community efforts over the next three years, July 1, 2022 to June 30, 2025. While these remain a priority, the hospital will continue to offer additional programs and services to meet the needs of the community, with special attention to those who are poor and vulnerable.

<table>
<thead>
<tr>
<th>STRATEGY #1: Workforce Development</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hospital Name</strong></td>
</tr>
<tr>
<td>Ascension Alexian Brothers Behavioral Health Hospital (AABBHH)</td>
</tr>
<tr>
<td><strong>Prioritized Health Need</strong></td>
</tr>
<tr>
<td>Social and Structural Determinants of Health (SDoH - Education)</td>
</tr>
<tr>
<td><strong>Strategy</strong></td>
</tr>
<tr>
<td>Provide opportunities for students to engage with healthcare professionals.</td>
</tr>
<tr>
<td><strong>Strategy Source</strong></td>
</tr>
<tr>
<td>● College Student Practicums/Internships/Clinical Rotations</td>
</tr>
<tr>
<td><strong>Objective</strong></td>
</tr>
<tr>
<td>By June 30, 2025, increase the number of students who participate in workforce development programs.</td>
</tr>
<tr>
<td><strong>Target Population</strong></td>
</tr>
<tr>
<td>● <strong>Target Population</strong>: AABBHH community residents, teens and college students.</td>
</tr>
<tr>
<td><strong>Collaborators</strong></td>
</tr>
<tr>
<td>● <strong>Other Ascension hospital</strong>: Ascension Saint Joseph-Elgin, Ascension Alexian Brothers</td>
</tr>
<tr>
<td>● <strong>Joint Venture</strong>: N/A</td>
</tr>
<tr>
<td>● <strong>Collaborators</strong>: Harper College, Chamberlain College; other area colleges and universities</td>
</tr>
<tr>
<td>● <strong>Consultants</strong>: N/A</td>
</tr>
<tr>
<td>● <strong>Other non-profit hospital</strong>: N/A</td>
</tr>
<tr>
<td><strong>Resources</strong></td>
</tr>
<tr>
<td>Resources the collaborators plan to commit:</td>
</tr>
<tr>
<td>● <strong>Other Ascension hospital(s)</strong>:</td>
</tr>
<tr>
<td>● <strong>Joint Venture</strong>: N/A</td>
</tr>
<tr>
<td>● <strong>Collaborators</strong>: Local area colleges and universities: Program Coordinators</td>
</tr>
<tr>
<td>● <strong>Consultants</strong>: N/A</td>
</tr>
<tr>
<td><strong>ACTION STEPS</strong></td>
</tr>
<tr>
<td>ROLE/OWNER</td>
</tr>
<tr>
<td>Appoint Associate Lead for this strategy</td>
</tr>
<tr>
<td>Identify community partners for workforce development opportunities</td>
</tr>
<tr>
<td>Mentor students interested in healthcare careers</td>
</tr>
<tr>
<td>Support student clinical rotations and internships for those who are entering healthcare careers</td>
</tr>
</tbody>
</table>
Partner with a local college or university to offer a career accelerated program | Ascension Alexian Brothers Behavioral Health Hospital
Monitor work, evaluate progress, report outcomes | Ascension Alexian Brothers Behavioral Health Hospital

**Output(s) and/or Outcome(s)**
- **Baseline:** FY22 Data
- **Target:**
  - Increase number of students participating in workforce development programs or partnerships
- **Data Source; Data Owner:** CBISA, Nursing

**ANTICIPATED IMPACT**
The anticipated impact of these actions is increased workforce opportunities hosted by AABBHH.

---

**STRATEGY #2: Access to Community Resources**

<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>Ascension Alexian Brothers Behavioral Health Hospital (AABBHH)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Prioritized Health Need</strong></td>
<td>Access to Care and Community Resources (Access to Care)</td>
</tr>
<tr>
<td><strong>Strategy</strong></td>
<td>Increase access to community resources and community-based services for AABBHH community.</td>
</tr>
<tr>
<td><strong>Strategy Source</strong></td>
<td>Ascension Neighborhood Resources Directory/FindHelp</td>
</tr>
<tr>
<td><strong>Objective</strong></td>
<td>By June 30, 2025, the number of searches in the directory will increase.</td>
</tr>
<tr>
<td><strong>Target Population</strong></td>
<td>AABBHH community residents and patients.</td>
</tr>
<tr>
<td></td>
<td>Medically Underserved Population: AABBHH community residents who are underinsured/uninsured.</td>
</tr>
<tr>
<td></td>
<td>Joint Venture: N/A</td>
</tr>
<tr>
<td></td>
<td>Collaborators: Community Based Organizations, Faith Based Institutions</td>
</tr>
<tr>
<td></td>
<td>Consultants: FindHelp</td>
</tr>
<tr>
<td></td>
<td>Other non-profit hospital: N/A</td>
</tr>
</tbody>
</table>

**Resources**
Resources the collaborators plan to commit:
STRATEGY #3: Access to Mental Health Resources and Services

Hospital Name
Ascension Alexian Brothers Behavioral Health Hospital (AABBHH)

Prioritized Health Need
Prevention and Treatment of Priority Health Conditions: Mental Health (*Mental & Behavioral Health*)

Strategy
Provide Emergency Department (ED) Annex Clinical Support initiative.

Strategy Source
- Emergency Department (ED) Annex Clinical Support

Objective
By June 30, 2025, increase access to mental health assessments, services, education and resources through the ED Annex Clinical Support initiative.

Target Population
- **Target Population:** hospital patients and community residents
- **Medically Underserved Population:** Un- &/or under-insured individuals

Collaborators
- **Other Ascension Hospitals:** Ascension Alexian Brothers Behavioral Health Hospital

ANTICIPATED IMPACT
The anticipated impact of these actions is increased access to community resources, services and referrals for individuals in need.
### ACTION STEPS: Emergency Department (ED) Annex Clinical Support

<table>
<thead>
<tr>
<th>ACTION STEP</th>
<th>ROLE/OWNER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appoint Associate Lead for this Strategy</td>
<td>Ascension Alexian Brothers Behavioral Health Hospital &amp; Ascension Saint Alexius</td>
</tr>
<tr>
<td>Establish timeline for implementation of ED Annex services at Ascension Saint Alexius</td>
<td>Ascension Alexian Brothers Behavioral Health Hospital &amp; Ascension Saint Alexius</td>
</tr>
<tr>
<td>Identify internal resources for supporting ED Annex services at Ascension Saint Alexius</td>
<td>Ascension Illinois: Community Benefit, Community Health</td>
</tr>
<tr>
<td>Assist with designing implementation workflows that allow for more access, safety and privacy</td>
<td>Ascension Illinois: Community Benefit, Community Health</td>
</tr>
<tr>
<td>Orient and train internal team members on services and workflow</td>
<td>Ascension Illinois: Community Benefit, Community Health</td>
</tr>
<tr>
<td>Monitor work, evaluate progress, and report outcomes</td>
<td>Ascension Illinois: Community Benefit, Community Health, Marketing/Communications</td>
</tr>
</tbody>
</table>

### Output(s) and/or Outcome(s)
- **Baseline:** FY22 Data
- **Target:**
  - Increase number of patients served by ED Annex Clinical Support initiative from baseline
- **Data Source; Data Owner:** Emergency Department; BHS Service Line

### ANTICIPATED IMPACT
The anticipated impact of these actions is increased access to mental health services and resources for individuals that present to the ED experiencing mental health symptoms or crisis.
<table>
<thead>
<tr>
<th>Prioritized Health Need</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention and Treatment of Priority Health Conditions: Substance Use Disorders (Mental &amp; Behavioral Health)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Strategy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expand warm hand-off programs for patients in need of access to SUD treatment in Ascension Illinois.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Strategy Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>● Warm Handoff Program Expansion</td>
</tr>
<tr>
<td>● SBIRT Model (Screening, Brief Intervention, Refer to Treatment)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Objective</th>
</tr>
</thead>
<tbody>
<tr>
<td>By June 30, 2025, expand the number of Ascension Illinois hospitals that provide warm hand-off services for SUD patients that present in the ED and medical floors.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Target Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>● <strong>Target Population:</strong> Patients that present to emergency department or medical floors with a substance use disorder in need of substance use disorder services and resources.</td>
</tr>
<tr>
<td>● <strong>Medically Underserved Population:</strong> Individuals experiencing mental health issues.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Collaborators</th>
</tr>
</thead>
<tbody>
<tr>
<td>● <strong>Other Ascension Hospitals:</strong> Ascension Saint Joseph Elgin, Ascension Saint Joseph Joliet, Ascension Alexian Brothers Behavioral Health Hospital, Ascension Saint Francis, Ascension Saint Mary and Elizabeth</td>
</tr>
<tr>
<td>● <strong>Joint Venture:</strong> N/A</td>
</tr>
<tr>
<td>● <strong>Collaborator:</strong> Gateway Foundation</td>
</tr>
<tr>
<td>● <strong>Consultants:</strong> Gateway Foundation</td>
</tr>
<tr>
<td>● <strong>Other Non-Profit Hospitals:</strong> N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resources the collaborators plan to commit:</td>
</tr>
<tr>
<td>● <strong>Other Ascension hospital(s):</strong> Ascension Alexian Brothers Behavioral Health Hospital, Ascension Saint Joseph Elgin</td>
</tr>
<tr>
<td>● <strong>Joint Venture:</strong> N/A</td>
</tr>
<tr>
<td>● <strong>Collaborators:</strong> Gateway: Recovery Coach and Recovery Support Specialists (assessments, evaluations, referrals to treatment and data dashboards on outcomes of referrals and completion of treatment)</td>
</tr>
<tr>
<td>● <strong>Consultants:</strong> Gateway Foundation: Recovery Coach and Recovery Support Specialists</td>
</tr>
<tr>
<td>● <strong>Other non-profit hospital:</strong> N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ACTION STEPS: Warm Hand-Off Expansion</th>
<th>ROLE/OWNER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appoint Associate Lead for this strategy</td>
<td>Ascension Alexian Brothers Behavioral Health Hospital</td>
</tr>
<tr>
<td>Participate in Ascension Illinois Warm-Handoff Workgroup</td>
<td>Ascension Illinois</td>
</tr>
<tr>
<td>Identify Ascension Illinois hospitals for Warm-Handoff Pilot</td>
<td>Ascension Alexian Brothers Behavioral Health Hospital, Ascension Illinois Behavioral Health Service Line</td>
</tr>
<tr>
<td>Identify internal resources for supporting substance use disorder services and care coordination at each hospital</td>
<td>Ascension Alexian Brothers Behavioral Health Hospital</td>
</tr>
</tbody>
</table>
| Output(s) and/or Outcome(s) | Emergency Department  
Care Management  
Ascension Illinois Behavioral Health Service Line |
|---------------------------|---------------------------------------------------|
| Design implementation workflows that allow for warm handoffs at each hospital | Ascension Alexian Brothers Behavioral Health Hospital  
Emergency Department  
Care Management  
Ascension Illinois Behavioral Health Service Line |
| Orient and train internal team members in warm-handoff program and workflows | Ascension Alexian Brothers Behavioral Health Hospital  
Emergency Department  
Care Management  
Ascension Illinois Behavioral Health Service Line |
| Educate patients, families and the community of warm handoffs | Emergency Department  
Care Management  
Ascension Illinois Behavioral Health Service Line  
Ascension Illinois Community Health |
| Monitor work, evaluate progress, and report outcomes | Ascension Alexian Brothers Behavioral Health Hospital Implementation  
Strategy Workgroup |

**Baseline:** FY22 Data  
**Target:**  
- Increase the number of Ascension Illinois hospitals offering warm handoff programs from baseline.  
**Data Source; Data Owner:** Emergency Department, BHS Service Line

**ANTICIPATED IMPACT**
The anticipated impact of these actions is increased access to substance use disorder services and community resources for individuals in need.

---

**STRATEGY #5: Mental Health & Behavioral Health Education and Awareness**

<table>
<thead>
<tr>
<th>Hospital(s) Name(s)</th>
<th>Alexian Brothers Behavioral Health Hospital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prioritized Health Need</td>
<td></td>
</tr>
</tbody>
</table>
Prevention and Treatment of Priority Health Conditions: Mental Health (Mental & Behavioral Health)

<table>
<thead>
<tr>
<th>Strategy</th>
<th>Provide Mental Health First Aid (MHFA) Training and other MH/BH education to the community.</th>
</tr>
</thead>
</table>
| Strategy Source | ● Mental Health and Behavioral Health professional and community education  
● Mental Health First Aid Training |
| Objective | By June 30, 2025, there will be an increase in the number of individuals that receive mental health and behavioral health education and training. |
| Target Population | ● **Target Population**: local community residents, including associates and patients, teen students in junior high and high school.  
● **Medically Underserved Population**: Teen and Adult individuals experiencing mental health issues. |
● **Joint Venture**: N/A  
● **Collaborator**: Community-based organizations, Faith-based Institutions, Schools, Colleges and Universities  
● **Consultants**: Americorps  
● **Other Non-Profit Hospitals**: N/A |
| Resources | Resources the collaborators plan to commit:  
● **Other Ascension hospital(s)**: Trainings and mental health education; funding for the consultants  
● **Joint Venture**: N/A  
● **Collaborators**: Community-based organizations, Faith-based Institutions, Schools, Food Pantries - program collaborators  
● **Consultants**: Americorps - Staff to provide trainings  
● **Other non-profit hospital**: N/A |

<table>
<thead>
<tr>
<th>ACTION STEPS</th>
<th>ROLE/OWNER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Appoint Associate Lead for this strategy</td>
<td>Ascension Illinois Community Benefit; Community Health</td>
</tr>
<tr>
<td>Promote awareness of Mental Health and Behavioral Health education and trainings and via flyers, social media, e-newsletters</td>
<td>Ascension Alexian Brothers Community Health</td>
</tr>
<tr>
<td>Identify internal staff and external partners that may benefit from education and training</td>
<td>Ascension Illinois: Community Benefit; Community Health</td>
</tr>
</tbody>
</table>
Establish calendar of mental health/behavioral health trainings for virtual and/or hybrid offerings including dates, times, and locations | Ascension Illinois: Community Benefit; Community Health

Promote availability of mental health/behavioral health trainings within target audiences | Ascension Illinois: Community Benefit; Community Health, Marketing/Communications

Monitor work, evaluate progress, and report outcomes | Ascension Resurrection Implementation Strategy Workgroup

<table>
<thead>
<tr>
<th>Output(s) and/or Outcome(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Baseline:</strong> FY22 Data</td>
</tr>
<tr>
<td><strong>Target:</strong></td>
</tr>
<tr>
<td>○ Increase the total number of individuals that received MHFA training from baseline.</td>
</tr>
<tr>
<td>○ Increase the total number of individuals that receive mental health/behavioral health training and education from baseline.</td>
</tr>
<tr>
<td><strong>Data Source; Data Owner:</strong> Mental Health First Aid; Americorps</td>
</tr>
</tbody>
</table>

**ANTICIPATED IMPACT**

The anticipated impact of these actions is increased access to Mental Health and Behavioral Health resources, education and services.

Complete Implementation Strategy reports for each hospital are made publicly available at: [https://healthcare.ascension.org/chna](https://healthcare.ascension.org/chna) and paper versions can be requested at Ascension Alexian Brothers Behavioral Health Hospital Office of the President or Community Health.
Community Implementation Strategy & Health Equity Progress

During the fiscal year, the following was progress achieved on its implementation strategies or other activities the hospital is undertaking to address health equity, reduce health disparities and improve community health. Please note this list is not intended to be comprehensive of all activities the hospital is undertaking, but to highlight initiatives of interest.

| Mental Health & Substance Use Disorders | Strategy: Community Education & Screenings  
Progress: Alexian Brothers Behavioral Health associates and leaders regularly serve as educators and subject matter experts for the community and for other health care professionals as part of continuing education. In FY22, the hospital assisted 4,193 persons with health education. In addition, the hospital team provided 8,435 behavioral health screening for the community. |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------|
| Access to Care, Community Resources & Systems Improvement | Strategy: Community Resource Directory (Aunt Bertha/Findhelp.org)  
Progress: Alexian Brothers Behavioral Health associates utilized the social determinant of health software, Aunt Bertha, to connect and refer patients to local resources such as food pantry, health clinics, utilities support and more. Additionally, an external website is hosted for the community as a community benefit to search for their own resources. In FY22, additional community partners were added to the resource portal and training held for Community Based Organizations as well as internal associates. There are on average 3,901 resources available in the directory for the hospital community. A total of 295 persons were assisted by the directory in FY22. |
| Community Support (Investing) | Strategy: Allocation of Giving to Prioritized Community Needs  
Progress: Through the adoption of a market-wide policy in early 2022, goals were established for FY22 to ensure outgoing restricted cash donations were being invested with community organizations addressing the hospital community’s top prioritized needs from the most recent Community Health Needs Assessments. The market-level goal for all of Ascension Illinois was 60% of outgoing community support would be assisting with prioritized needs and providing a community benefit. In FY22, sixty-three percent of Ascension Illinois outgoing community support was community benefit. |
| Diversity, Equity & Inclusion (DEI) | Strategy: ABIDE Framework  
Progress: At Ascension, the ABIDE (Appreciation - |

Not for Distribution and Proprietary
Belongingness - Inclusivity - Diversity - Equity) framework is used to help uncover what we need to review, dismantle, or rebuild in our policies, practices and ways of working so that we can eliminate what contributes to or perpetuates disparities, and inequities, including systemic racism. This work is ongoing and begins with leadership commitment through words and actions.

The Ascension Illinois ABIDE Engagement Committee was formed, including representatives from each hospital and major operational function. This Committee met monthly throughout FY22 and engaged in group activities and training to support members’ work as ambassadors for ABIDE in their respective roles.

During FY22, ABIDE ministry councils were implemented at the hospital level to ensure integration and alignment with the Ascension Illinois ABIDE Engagement Committee and with Ascension national strategic direction, our Mission and Values and our Essential Behaviors within our organizations.

Each hospital ABIDE council focuses on cultural/workforce related initiatives, patient/consumer related initiatives, supplier/partner diversity related initiatives and community related initiatives.

Strategy: Cultural Training
Progress: In FY22, Ascension developed a training module on Psychological Safety in support of our rollout of ABIDE. Psychological safety is a necessary component of fostering meaningful diversity and inclusion. Over 300 leaders at Ascension IL have taken this training. Additionally, there is a training module on implicit bias and ABIDE in Ascension Illinois’ required for new hire and annual training. In addition, the Director of Equity, Inclusion, and Language Services provided multiple ad hoc, small group trainings on topics including fostering workplace inclusivity, cultural humility, health equity, and birth equity upon request. In total, over 400 associates attended these training sessions in person or virtually.

Diverse & Local Purchasing

Strategy: Diverse Procurement Spend
Progress: In FY22 Ascension Illinois established a goal to increase its procurement spend with diverse vendors. Diverse spend FY22 baseline was $15,753,949.
Ascension Illinois collaborates with West Side United and the Illinois Hospital Association Supplier Diversity Task Force to identify diverse vendors providing products or services that we purchase. We work with our procurement partner, The Resource Group, and Ascension subsidiary companies that manage construction, environmental services and food services to identify opportunities to redirect any existing spend to diverse vendors. Several major capital projects were launched in FY21 and FY22 which presented opportunities to direct new construction spending to diverse firms. Several non-construction opportunities were also identified that are being pursued.

<table>
<thead>
<tr>
<th>Diverse &amp; Local Hiring</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Strategy:</strong> Associate Perceptions Survey &amp; Organizational Assessment</td>
</tr>
<tr>
<td><strong>Progress:</strong> Ascension Illinois participated in an associate experience survey conducted to Ascension specifically designed to assess associate perceptions of the five ABIDE hallmarks within our organization. Responses were analyzed by various demographic categories, including race, ethnicity, gender, geography and job type. Areas of strength and opportunities for improvement were identified and action plans were being developed.</td>
</tr>
<tr>
<td>Ascension Illinois conducted an organizational assessment and analysis to look at associate promotion and turnover rates by race and ethnicity. Based on this analysis, Ascension Illinois reviewed and changed policies related to associate tardiness during the first 90 days.</td>
</tr>
<tr>
<td>Ascension Illinois is committed to a diverse workforce that reflects the communities that we serve. In FY22 we initiated multiple talent acquisition strategies, including posting Nursing positions on diverse websites to recruit African American, Hispanic and Asian nurses.</td>
</tr>
</tbody>
</table>
## Appendix

### Hospital Net Patient Revenue Report

<table>
<thead>
<tr>
<th>Ascension Illinois</th>
<th></th>
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</thead>
<tbody>
<tr>
<td><strong>Net Revenue</strong></td>
<td></td>
</tr>
<tr>
<td>For the Twelve Months Ended June 30, 2022</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>ABBHH</strong></td>
<td></td>
</tr>
<tr>
<td>Net Patient Service Revenue</td>
<td>87,726,155</td>
</tr>
<tr>
<td>Add Back Charity</td>
<td>3,651,754</td>
</tr>
<tr>
<td><strong>AG Reported Net Patient Service Revenue</strong></td>
<td><strong>91,377,909</strong></td>
</tr>
</tbody>
</table>