Ascension Saint Alexius

FY23 Annual Hospital Community Benefits Plan Report



Ascension

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Ascension Saint Alexius

The purpose of this report is to describe how the hospital meets the requirements outlined in the State of Illinois Community Benefits Act and Hospital Uninsured Patient Discount Act. This annual report of community benefits is public information, filed with the Attorney General and available to the public on request from the Attorney General.

Ascension Saint Alexius

1555 Barrington Rd, Hoffman Estates, IL 60169 healthcare.ascension.org 847-843-2000 Hospital EIN/Tax ID: 36-4195126



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Introduction

As one of the leading non-profit and Catholic health systems in the United States, Ascension is committed to delivering compassionate, personalized care to all, with special attention to persons living in poverty and those most vulnerable.

Ascension Saint Alexius

As a Ministry of the Catholic Church, Ascension Saint Alexius is a non-profit hospital that provides medical care to the Village of Hoffman Estates and the surrounding communities. Ascension Saint Alexius is part of Ascension Illinois which operates 15 hospital campuses, and more than 230 sites of care. The organization includes more than 600 providers as part of Ascension Medical Group, as well as 17,000 associates.

Serving Illinois since 1979, Ascension Saint Alexius is continuing the long and valued tradition of addressing the health of the people in our community, following in the footsteps of legacy Alexian Brothers, a Roman Catholic order.

Ascension St. Alexius is a state-of-the-art facility that offers the latest in surgical services and is a Level III Neonatal Intensive Care Unit with 318 licensed beds. Ascension St. Alexius is recognized as a Blue Distinction Center in bariatric surgery, maternity services, spinal surgery and joint replacement. It has received a five-star rating from the Centers for Medicare and Medicaid Services (CMS) and is recognized as a Baby-Friendly birth facility by Baby-Friendly USA, Inc. Ascension Saint Alexius is also a Level II Trauma Center and has a Commission on Cancer Three-year Accreditation.

For more information about Ascension Saint Alexius visit healthcare.ascension.org.

Ascension Mission Statement

Rooted in the loving ministry of Jesus as healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually centered, holistic care which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and our words.

This statement was adopted on April 1, 2022.

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Community Benefits Report

Community Benefits Provided

Below are the financial community benefits provided by the hospital during the fiscal year of July 1, 2022 through June 30, 2023.

Total Financial Assistance (Emergency & Non-Emergency Care at cost)	\$7,852,884
Emergency Department Financial Assistance (at cost)	\$1,749,368
All other Community Benefits including: Government Sponsored Care, Language Assistance Services, Cash & In-Kind Donations, Health Professions Education, Research, Subsidized Health Services, Total Volunteer Services (employee & non-employee), other Government-Sponsored Program Services, Bad Debts, Other Community Benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.	\$51,010,623
Total Community Benefits for Ascension Saint Alexius	\$58,863,507

In addition to hospital community benefits, Ascension Illinois non-hospital entities provided \$321,475 in community benefits in the fiscal year.

Other Benefits:

Listed above are "Other Community Benefits." These are benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.

Other Community Benefits categories include Community Building Activities and Community Benefit Operations. The IRS 990 Schedule H instructions and the Catholic Health Association (CHA) publication, A Guide for Planning & Reporting Community Benefit, both identify these categories in their materials.

Listed below is the detail associated with these categories.

Community-Building Activities

Community-building activities improve the community's health and safety by addressing the root causes of health problems, such as poverty, homelessness and environmental hazards. These activities strengthen the community's capacity to promote the health and well-being of its residents by



offering the expertise and resources of the health care organization. Costs for these activities include cash and in-kind donations and expenses for the development of a variety of programs and partnerships. This category includes activities such as:

- Physical improvements and housing
- Economic development
- Community support
- Environmental improvements
- Community leadership development & training
- Coalition building
- Advocacy for community health improvement & safety
- Workforce development

Community-building is documented on Part II of the IRS 990 Schedule H.

Community Benefit Operations

Community benefit operations include costs associated with assigned staff and community health needs and/or assets assessments, as well as other costs associated with community benefit strategy and operations. This category includes items such as:

- Assigned staff
- Community health needs/health assets assessments
- Other resources

Community benefit operations are documents on Part 1 7a of the IRS 990 Schedule H.



Financial Assistance

As part of our faith-based mission, Ascension Illinois is dedicated to helping the most vulnerable and treating everyone with compassion, dignity and respect. Financial assistance reflects our commitment to and reverence for individual human dignity and the common good, our special concern for and solidarity with persons living in poverty and other vulnerable persons, and our commitment to distributive justice and stewardship.

A copy of our Financial Assistance Policy can be found here:

https://healthcare.ascension.org/-/media/healthcare/financial-assistance/illinois/fap/runningfile_ilchi_ english_financial-assistance-policy.pdf

During the fiscal year, Ascension Saint Alexius collected the following data on financial assistance applications:

	Approval and Denial Rates	
Facility Name	(Data for FY23)	Number of Applications
Ascension Saint Alexius	Total submitted (complete & incomplete)	257
	Complete	257
	Incomplete	0
	Approved	165
	Denied	92
	Financial Assistance Denial Reason	
Facility Name	(Data for time period of 7-1-22 thru 6-30-23)	Number of Applications
Ascension Saint Alexius	Missing Documents	61
	Over income	22
	Over Assets	3
	Incomplete Application	1
	Non-compliant with Medicaid	4
	Living out of service area	1
Facility Name	Gender	Total

Facility Name	Gender	Total
Ascension Saint Alexius	Not Available	40
	Not Provided	14
	Female	109
	Male	94
	Transgender woman/trans woman/male-to-female	0



Ascension Saint Alexius

Facility Name	Preferred Language	Total
Ascension Saint Alexius	NOT AVAILABLE	42
	NOT PROVIDED	82
	SPANISH	43
	ENGLISH	43
	POLISH	12
	GUJARATI	8
	HINDI	2
	URDU	5
	TAMIL	2
	TELUGU	0
	UKRAINIAN	3
	TAGALOG/ILONGGO	0
	RUSSIAN	2
	MONGOLIAN	0
	MARATHI/HINDI	0
	MALAYALAM	0
	KOREAN	1
	KYRGYZ	1
	ROMANIAN	1
	SERBIAN	1
	TAGALOG	1
	PUNJABI	1
	KANNADA	0
	JUDIC	0
	ITALIAN	0
	HINDI/URDU	0
	HINDI/GUJARATI	0
	GUJARATI/HINDI	0
	BISAYA	1
	FRENCH	1
	CZECH	0
	CHINESE	0
	ASSYRIAN/ARABIC	0
	ASSYRIAN	2
	ARABIC/FRENCH/ITALIAN	0
	ARABIC	3
	AMHARIC	0

Facility Name

Race

Total



Ascension Saint Alexius

Ascension Saint Alexius	Not Available	42
	Not Provided	82
	White	93
	Asian Indian	21
	Black or African American	11
	Korean	1
	American Indian or Alaska Native	0
	Other Asian	4
	Filipino	3
	Chinese	0

Facility Name	Ethnicity	Total
Ascension Saint Alexius	Not Available	42
	Not Provided	170
	Hispanic-Latino/a-or Spanish Origin	25
	Mexican-Mexican American-Chicano/a	17
	Another Hispanic-Latino/a or Spanish Origin	2
	Puerto Rican	1



Community Health Needs Assessments (CHNA)

Federal law requires tax-exempt hospitals to conduct periodic Community Health Needs Assessments (CHNAs) and adopt plans to meet assessed needs. In order to comply with federal tax-exemption requirements in the Affordable Care Act, a tax-exempt hospital facility must: 1) conduct a community health needs assessment every three years, 2) adopt an implementation strategy, and 3) report how identified needs not being addressed by the hospital are still being targeted by other community organizations.

Each Ascension Health hospital ministry follows the following guidelines for Community Health Needs Assessments (CHNAs):

- Each ministry will conduct a CHNA every three years by involving community partners and members representing diverse sectors within the community.
- There will be an annual review and update of the ministry's CHNA Implementation Strategy highlighting the outcomes of community benefit programs that target prioritized needs.
- Monthly reporting of community benefit is required to local and system leadership.

Complete Community Health Needs Assessment reports for each hospital are made publicly available at: <u>https://healthcare.ascension.org/chna</u> and paper versions can be requested at Ascension Saint Alexius' Administration Office.

Prioritized Community Needs

Included in Code Section 501(r)(3) is the requirement that hospitals must provide a description of the process and criteria used to determine the most significant health needs of the community identified through the CHNA, along with a description of the process and criteria used to determine the prioritized needs to be addressed by the hospital. Accordingly, Ascension Saint Alexius used a phased prioritization approach to identify the needs with the hospital community. The first step was to determine the broader set of identified needs. Through the CHNA assessment, identified needs were then narrowed to a set of significant needs which were determined most crucial for community stakeholders to address.

Following the completion of the CHNA assessment, significant needs were further narrowed down to a set of prioritized needs that the hospital will address within the implementation strategy. To arrive at the prioritized needs, Ascension Saint Alexius used the following process and criteria:



<u>ılı.</u>	 Scope of Problem: How severe or prevalent is this issue in the community? How many are impacted?
ΔŢ	 Disparities & Equity: Are there health disparities that exist? Can we address those in an impactful way?
00	 Feasibility: What is our capacity to make progress (staffing resources, financial resources, other support, etc.)? Are there known interventions that exist?
~~~	Momentum: • Is there community readiness and/or political will to address this issue?
<b>8</b> 8-8	<ul> <li>Alignment:</li> <li>Do we have community partners that we can align with on this issue?</li> <li>Do we need to build new relationships?</li> </ul>

Preliminary community need prioritizations recommendations were presented to a group of internal and external stakeholders for their review. Recommendations were discussed and voted upon to determine the prioritized needs for the hospital community.

Following the completion of the current CHNA, Ascension Saint Alexius has selected the prioritized needs outlined below for its Implementation Strategy. Ascension has defined "prioritized needs" as the significant needs which have been prioritized by the hospital to address through the three-year CHNA cycle:

- Social and Structural Determinants of Health -
  - **Food Access and Food Security (SDoH- Food Security)**: This need was selected because access to healthy food was identified within the top six most important needed



improvements on the community survey. This need was voted the top need in this category in the prioritization process. The top five most common searches in the Community Resource Directory included food pantries, food assistance, and food delivery.

- Transportation (SDoH- Housing & Transit): This need was selected because lack of transportation creates additional barriers to access health care especially for the elderly, low-income, and disabled persons. The top three most common searches in the Community Resource Directory included transportation for healthcare and transportation in general.
- Housing (SDoH Housing & Transit): This need was selected because social and economic factors are important drivers of health outcomes. Affordable housing and access to affordable housing were identified within the top six most important needed improvements on the community survey. Homelessness and housing instability was the number four most important health need identified on the community survey.
- Access to Care and Community Resources -
  - Resources, Referrals, Coordination, and Connection to Community -Based Services (Access to Care): This need was selected because in the CHNAs focus groups, access to needed healthcare and community resources are named as critical components to achieving the best health outcomes. This need was voted the number two need in this category in the Ascension Saint Alexius prioritization process.
  - Timely Linkage to Quality Care, including Behavioral Health and Social Services (Access to Care): This need was selected because Health insurance is the primary way that individuals access the healthcare system in the United States with 56% of Cook County residents receiving coverage through employer-based plans. Eleven percent of the population under age 65 are without health insurance in Cook County compared to 9% in Illinois. Eighteen percent (18%) of respondents to the community survey reported a loss of employment because of the pandemic, 6% reported a loss or reduction in insurance coverage, and 7% reported a lack of access to basic medical care. This need was voted the number one need in this category in the Ascension Saint Alexius prioritization process.
  - Workforce Development and Support for Healthcare, Behavioral Health, and Human Services (SDoH - Education): This need was selected as education is an important determinant of health because poverty, unemployment, and underemployment are highest among those with lower levels of educational attainment. Higher levels of poverty are primarily concentrated in the far Northwest, West, and South sides of the city and county. Additionally, workforce needs and challenges, specifically for healthcare, were listed as high priority in the CHNA stakeholder listening sessions.
- Prevention and Treatment of Priority Health Conditions: Maternal and Child Health, Mental Health, Chronic Conditions -
  - Maternal and Child Health (Maternal, Infant, Child Health): This need was selected



because maternal mortality rates in the United States have been increasing even though the global trend has been the opposite. In addition, vast maternal health inequities exist between racial and ethnic groups. Racial and ethnic disparities exist for preterm births, postpartum depression, violence, obesity and preventable complications. Nine percent (9%) of babies born in Cook County have a low birth rate compared to 8% for Illinois. There are 20 teen births per 1,000 female population ages 15-19 in Cook County compared to 18 for Illinois.

- Mental Health (Mental & Behavioral Health): This need was selected because 39% of community survey respondents identified mental health as one of the most important health needs in their communities. Forty percent of community survey respondents identified access to mental health services as being needed to support improvements in community health. The self-reported adult depression rates in Cook County are higher (17.3%) than national averages (10%). Similarly, youth depression has been on the rise. This need was voted in the top two of this category for the Ascension Saint Alexius prioritization process.
- Chronic Conditions (Chronic Disease Cancer, Heart Disease, Obesity, Diabetes): This need was selected because Community input respondents identified a number of chronic health conditions as important health needs in their communities including cancers (19%), heart disease and stroke (14%), diabetes (12%), obesity (10%), and lung disease (2%).

Ascension Saint Alexius understands the importance of all the health needs of the community and is committed to playing an active role in improving the health of the people in the communities it serves. For the purposes of this implementation strategy, Ascension Alexius has chosen to focus its efforts on the priorities listed above.

#### Acute Community Concern Acknowledgement

A CHNA and Implementation Strategies (IS) offer a construct for identifying and addressing needs within the community(s) it serves. However, unforeseen events or situations, which may be severe and sudden, may affect a community. At Ascension, this is referred to as an acute community concern. This could describe anything from a health crisis (e.g., COVID-19), water poisoning, environmental events (e.g., hurricane, flood) or other event that suddenly impacts a community. In which case, if adjustments to an IS are necessary, the hospital will develop documentation, in the form of a SBAR (Situation-Background-Assessment-Response) evaluation summary, to notify key internal and external stakeholders of those possible adjustments.

#### Written Comments



Ascension Saint Alexius

This annual report has been made available to the public and is open for public comment. Questions or comments about this implementation strategy can be submitted via the email: ilarl.communitybenefit@ascension.org



#### **Community Implementation Strategies**

These strategies and action plans represent where the hospital will focus its community efforts over the next three years, July 1, 2022 to June 30, 2025. While these remain a priority, the hospital will continue to offer additional programs and services to meet the needs of the community, with special attention to those who are poor and vulnerable.

#### STRATEGY #1: Food Access Assistance

Hospital Name		
Ascension Saint Alexius (ASA)		
Prioritized Health Need		
Social and Structural Determinants of Health (SDoH: Food Security)		
Strategy		
Increase food access assistance for food insecure individuals for ASA community residents.		
Strategy Source		
Produce Mobile		
Micro Pantry		
Local Food Pantry Support and Partnerships		
Objective		
By June 30, 2025, increase community support for local food pantries, increase food access		
partnerships and increase the number of individuals provided with food access assistance.		
Target Population		
• Target Population: ASA community residents, including ASA associates and patients.		
• Medically Underserved Population: Individuals experiencing food insecurity in the community.		
Collaborators		
Other Ascension Hospitals: Ascension Mercy, Ascension Saint Joseph Elgin, Ascension Saint		
Joseph Joliet, Ascension Resurrection		
Joint Venture: N/A		
<ul> <li>Collaborator: Greater Chicago Food Depository, Ascension Illinois Food Access and Nutrition</li> </ul>		
Workgroup		
Consultants: Touchpoint		
Other Non-Profit Hospitals: N/A		
Resources		
Resources the collaborators plan to commit:		
<ul> <li>Other Ascension hospital(s): staff time donated, funding/cash donations, materials to build</li> </ul>		
and/or maintain MicroPantry, education collateral, marketing resources, and others		
Joint Venture: N/A		
Collaborators: Greater Chicago Food Depository, Faith-Based Institutions, staff/volunteer time		
donated		
Consultants: N/A		
Other non-profit hospital: N/A		
ACTION STEPS: Produce Mobile ROLE/OWNER		



Appoint an Associate Lead for this strategy	Ascension Saint Alexius
Establish Produce Mobile Community Calendar	Ascension Saint Alexius Community
······································	Health and Greater Chicago Food
	Depository
Participate in Ascension Illinois Food Access and Nutrition	Ascension Illinois
Workgroup	
Identify internal resources for supporting healthy food	Ascension Saint Alexius
donations, healthy food distribution and healthy food access	
program delivery	
Provide funding support for local community food access	Ascension Saint Alexius Community
programs and initiatives	Support Review Committee, Ascension
p g	Illinois Community Benefit
Monitor work, evaluate progress, report outcomes	Ascension Saint Alexius
	Implementation Strategy Workgroup
	and Community Health
ACTION STEPS: MicroPantry	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Saint Alexius Community
	Health & TouchPoint
Participate in Ascension Illinois Food Access and Nutrition	Ascension Saint Alexius Community
Workgroup	Health and Greater Chicago Food
	Depository
Identify internal resources for supporting healthy food	Ascension Saint Alexius
donations, healthy food distribution and food access	
program delivery	
Identify food-drive event dates	Ascension Saint Alexius
Identify potential community partners to support	Ascension Saint Alexius Community
maintenance of MicroPantry	Health
Provide funding support for local community food access	Ascension Saint Alexius Community
programs and initiatives	Support Review Committee, Ascension
	Illinois Community Benefit
Monitor work, evaluate progress, report outcomes	Ascension Saint Alexius
	Implementation Strategy Workgroup
	and Community Health
ACTION STEPS: Local Food Pantry Support and	ROLE/OWNER
Partnerships	
Appoint an Associate Lead for this strategy	Ascension Saint Alexius Community
	Health
Denticipate in Assessments Illingia Estad Assessment Mutatities	Ascension Saint Alexius Community
Participate in Ascension Illinois Food Access and Nutrition	
Participate in Ascension Illinois Food Access and Nutrition Workgroup	Health and Greater Chicago Food
	Ū.
	Health and Greater Chicago Food Depository Ascension Illinois Community Health



Identify internal resources to support food pa	ntry initiatives Ascension Illinois Community Health	
(i.e. food drives, nutrition education and train	ng) Director	
Monitor work, evaluate progress, report outco	mes Ascension Saint Alexius	
	Implementation Strategy Workgroup	
	and Community Health	
Output(s) and/or Outcome(s)		
Baseline:		
<ul> <li>FY22 data</li> </ul>		
Target:		
<ul> <li>Increase total number of individuals served by food access programs from baseline</li> </ul>		
<ul> <li>Increase total number of meals provided from baseline</li> </ul>		
<ul> <li>Increase total pounds of food provided from baseline</li> </ul>		
<ul> <li>Increase cash donations provided to food access organizations from baseline</li> </ul>		

Data Source; Data Owner: Feeding America, Greater Chicago Food Depository

#### ANTICIPATED IMPACT

The anticipated impact of these actions is increased access to healthy food and reduced food insecurity.

#### **STRATEGY #2: Transportation Assistance**

#### Hospital Name

Ascension Saint Alexius (ASA)

#### Prioritized Health Need

Social and Structural Determinants of Health (SDoH- Housing & Transit)

#### Strategy

Provide transportation services for patients and community residents.

#### Strategy Source

- Lyft Concierge Services
- Uber Concierge Services

#### Objective

By June 30, 2025, increase the percentage of individuals that have been screened and connected to transportation assistance services.

#### **Target Population**

- Target Population: ASA patients and community residents.
- **Medically Underserved Population:** Individuals experiencing transportation barriers in the ASA community especially low-income individuals.

#### Collaborators

- **Other Ascension Hospitals:** Ascension Mercy, Ascension Saint Joseph Elgin, Ascension Saint Joseph Joliet, Ascension Resurrection
- Joint Venture: N/A
- **Collaborator:** Lyft, Uber, Case Management-program collaborators, Partners for our Communities



• Consultants: N/A

#### • Other Non-Profit Hospitals: N/A

#### Resources

Resources the collaborators plan to commit:

- Ascension Saint Alexius: staff time donated for program maintenance
- Ascension Saint Alexius: cash donations to community organizations in need of transportation assistance services
- Lyft Concierge Services: Program Coordinator
- Partners for Our Communities: Program Coordinator

ACTION STEPS: Lyft Concierge Services	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Saint Alexius Case
	Management, Therapies
Identify patients (i.e., uninsured, underinsured, VA, Medicaid,	Ascension Saint Alexius Case
Medicare, etc.) in need of transportation assistance	Management, Therapies
Establish eligibility criteria for patients in need of	Ascension Saint Alexius Case
transportation assistance	Management, Therapies
Pay Lyft Concierge Services (LCS) monthly/annual service	Ascension Saint Alexius
fees	
Provide funding support for local community based	Ascension Saint Alexius Community
organizations (CBO) in need of transportation assistance	Support Review Committee
Monitor work, evaluate progress, report outcomes	Ascension Saint Alexius
	Implementation Strategy Workgroup
	and Community Health

#### Output(s) and/or Outcome(s)

- Baseline: FY22 data
- Target:
  - Increase total of persons screened with transportation needs from baseline
  - Increase total Number of rides provided from baseline
- Data Source; Data Owner: Lyft Concierge Services or other transportation service

#### ANTICIPATED IMPACT

The anticipated impact of these actions is increased access to healthcare services by eliminating transportation barriers.

#### **STRATEGY #3: Housing Assistance**

#### **Hospital Name**

Ascension Saint Alexius (ASA)

#### Prioritized Health Need

Social and Structural Determinants of Health (SDoH- Housing & Transit)

#### Strategy

Provide support to transitional housing community based organization.

#### **Strategy Source**

• Local Housing Assistance Support and Partnerships



Objective		
By June 30, 2025, increase support for individuals in need of housing assistance in the AAB		
community.		
Target Population		
Target Population: ASA patients and community residents.		
• Medically Underserved Population: Single mothers experiencing housing assistance needs in		
the ASA community.		
Collaborators		
Other Ascension Hospitals: Ascension Alexian Brothe	ers	
Joint Venture: N/A		
Collaborator: Fellowship Housing		
Consultants: N/A		
Other Non-Profit Hospitals: N/A		
Resources		
Resources the collaborators plan to commit:		
<ul> <li>Ascension Saint Alexius: staff time donated for program</li> </ul>		
Ascension Saint Alexius: cash donations to communi	ty organizations in need of housing	
assistance services		
Fellowship Housing: Program Coordinator		
ACTION STEPS: Local Housing Assistance Support and	ROLE/OWNER	
Partnerships		
Appoint an Associate Lead for this strategy	Ascension Saint Alexius Community	
	Health	
Identify community partner that provides housing Ascension Saint Alexius Communit		
assistance services Health		
Explore opportunities for housing assistance partnerships Ascension Saint Alexius Community with external partners Health		
Provide funding support for local community based Ascension Saint Alexius Commun		
organizations (CBO) in need of housing assistance	Support Review Committee	
Monitor work, evaluate progress, report outcomes	Ascension Saint Alexius	
	Implementation Strategy Workgroup	
and Community Health		
Output(s) and/or Outcome(s)		
Baseline: EV22 data		

- Baseline: FY22 data
- Target:
  - Increase the number of Individuals that receive Transitional Housing Assistance from baseline.
- Data Source; Data Owner: Fellowship Housing Program Coordinator

#### ANTICIPATED IMPACT

The anticipated impact of these actions is to increase access to safe, affordable housing to improve overall health.



STRATEGY #4: Access to Community Resources		
Hospital Name		
Ascension Saint Alexius (ASA)		
Prioritized Health Need		
Access to Care and Community Resources (Access to Care)		
Strategy		
Increase access to community resources and community-based services for ASA community.		
Strategy Source		
<ul> <li>Ascension Neighborhood Resources Directory/FindHe</li> </ul>		
Local Community Based Organization (CBO) Support a	and Partnerships	
Objective		
By June 30, 2025, the number of searches in the directory will		
By June 30, 2025, establish and support three community par		
healthcare and other needed services to low-income commur	hity residents.	
Target Population		
Target Population: ASA community residents and pati		
<ul> <li>Medically Underserved Population: ASA community runderinsured/uninsured.</li> </ul>	esidents who are	
Collaborators		
<ul> <li>Other Ascension hospital: Ascension Holy Family, Ascension Mercy, Ascension Resurrection, Ascension, Ascension Saint Francis, Ascension Saint Joseph Chicago, Ascension Saint Joseph- Elgin, Ascension Saint Joseph-Joliet, Ascension Saint Mary-Kankakee, Ascension Saints Mary and Elizabeth-Chicago, Ascension Alexian Brothers</li> </ul>		
<ul> <li>Joint Venture: N/A</li> <li>Collaborators: Community Based Organizations, FQHC, Faith Based Institutions, Food Pantries</li> <li>Consultants: FindHelp</li> </ul>		
Other non-profit hospital: N/A		
<ul> <li>Resources</li> <li>Resources the collaborators plan to commit:         <ul> <li>Other Ascension hospital(s): Strategy Sources and Funding</li> <li>Joint Venture: N/A</li> <li>Collaborators: Community Based Organization, Faith Based Institutions, Food Pantries, FQHC</li> <li>Consultants: Neighborhood Resources, Findhelp.org-directory source</li> <li>Other non-profit hospital: N/A</li> </ul> </li> </ul>		
ACTION STEPS: Community Resource Directory	ROLE/OWNER	
Appoint Associate Lead for this strategy	Ascension Saint Alexius Community Health	
Promote awareness of the Neighborhood Resource	Ascension Illinois: Population Health ,	
Directory via flyers, social media, e-newsletters	Community Benefit, Community Health	
Provide Neighborhood Resource Directory training for internal and external partners.	Ascension Illinois: Population Health , Community Benefit, Community Health	



Monitor work, evaluate progress, report outcomes.	Ascension Saint Alexius
	Implementation Strategy Workgroup
ACTION STEPS: Local Community Based Organization	ROLE/OWNER
Support and Partnerships	
Appoint an Associate Lead for this strategy	Ascension Saint Alexius Community
	Health
Identify external partners that may have a need for support	Ascension Illinois: Community Benefit,
and resources	Community Health
Explore and identify what resources are needed	Ascension Saint Alexius
Provide support and assistance for needed resources	Ascension Illinois Community Health
Monitor work, evaluate progress, report outcomes.	Ascension Saint Alexius
	Implementation Strategy Workgroup

#### Output(s) and/or Outcome(s)

- Baseline: FY22 Baseline Data
- Target:
  - Increase the number of searches within the directory from baseline.
  - Increase the number of persons trained on directory from baseline.
  - Increase community support of CBOs from baseline.
- Data Source/Data Owner: Neighborhood Resource Directory/FindHelp.org; CBISA

#### ANTICIPATED IMPACT

The anticipated impact of these actions is increased access to community resources, services and referrals for individuals in need.

#### **STRATEGY #5: Public Health Insurance Coverage Enrollment Services (PHICES)**

#### Hospital Name

Ascension Saint Alexius (ASA)

#### **Prioritized Health Need**

Access to Care and Community Resources (Access to Care)

#### Strategy

Provide Public Health Insurance Coverage Enrollment Services

#### Strategy Source

Advocatia or similar enrollment partner

#### Objective

By June 30, 2025, there will be an increase of enrollment services from FY22 baseline.

#### **Target Population**

- **Target Population:** Adults, children, immigrants,
- Medically Underserved Population: Uninsured and underinsured individuals

Collaborators

• **Other Ascension hospital:** Ascension Holy Family, Ascension Mercy, Ascension Resurrection, Ascension, Ascension Saint Francis, Ascension Saint Joseph Chicago, Ascension Saint Joseph-



Elgin, Ascension Saint Joseph-Joliet, Ascension Saint Mary-Kankakee, Ascension Saints Mary and Elizabeth-Chicago, Ascension Alexian Brothers

- Joint Venture: N/A
- **Collaborators:** Ascension Medical Group (AMG), Community Based Organizations, Faith Based Institutions, Food Pantries, Libraries, Immigrant Welcoming Centers
- **Consultants:** Advocatia or other enrollment partners
- Other non-profit hospital: N/A

#### Resources

Resources the collaborators plan to commit:

- **Other Ascension hospital(s):** staff time donated, funding/cash donations to community organizations, education collateral, marketing resources, and others
- Joint Venture: N/A
- **Collaborators:** Ascension Medical Group, Community Based Organization, Faith Based Institutions, Food Pantries
- **Consultants:** Advocatia-program consultant
- Other non-profit hospital: N/A

ACTION STEPS: Public Health Insurance Coverage	ROLE/OWNER
Enrollment Services (PHICES)	
Appoint Associate Lead for this strategy	Ascension Saint Alexius
Promote awareness of PHICES via flyers, social media,	Ascension Saint Alexius and
Ascension and Community partner newsletters	Community Health
Identify external partners that need PHICES information	Ascension Illinois Community Benefit
	and Community Health
Identify and establish opportunities for PHICES in the	Ascension Illinois Community Benefit
community	and Community Health
Monitor work, evaluate progress, report outcomes	Ascension Saint Alexius
	Implementation Strategy Workgroup

#### Output(s) and/or Outcome(s)

- Baseline: FY22 Data
- Target:
  - Increase persons enrolled in health care coverage from baseline
  - Increase persons educated on enrollment coverage from baseline
- Data Source; Data Owner: Advocatia

#### ANTICIPATED IMPACT

The anticipated impact of these actions is to increase access to healthcare services for individuals who are underinsured or uninsured.

#### **STRATEGY #6: Workforce Development**

#### **Hospital Name**

Ascension Saint Alexius (ASA)

#### Prioritized Health Need



Access to Care and Community Resources (SDoH - Education	,
Strategy Dravide encerturities for students to engage with bealth corr	professionale
Provide opportunities for students to engage with health care professionals.	
<ul> <li>Strategy Source</li> <li>College Student Practicums/Internships/Clinical Rota</li> </ul>	tions
Objective	
By June 30, 2025, increase the number of students who parti	cinate in workforce development
programs through ASA.	
Target Population	
<ul> <li>Target Population: ASA community residents, teens a</li> </ul>	and college students
Collaborators	and conege students.
<ul> <li>Other Ascension hospital: Ascension Saint Joseph-El</li> </ul>	Igin Ascension Alexian Brothers
<ul> <li>Joint Venture: N/A</li> </ul>	
Collaborators: Harper College, Chamberlain College, G	other area colleges and universities
<ul> <li>Consultants: N/A</li> </ul>	
• Other non-profit hospital: N/A	
Resources	
Resources the collaborators plan to commit:	
Resources the collaborators plan to commit:	
<ul> <li>Resources the collaborators plan to commit:</li> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> </ul>	rogram Coordinators
<ul> <li>Resources the collaborators plan to commit:</li> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul>	
Resources the collaborators plan to commit: • Other Ascension hospital(s): N/A • Joint Venture: N/A • Collaborators: Local area colleges and universities: P • Consultants: N/A ACTION STEPS	rogram Coordinators ROLE/OWNER
Resources the collaborators plan to commit: • Other Ascension hospital(s): N/A • Joint Venture: N/A • Collaborators: Local area colleges and universities: P • Consultants: N/A ACTION STEPS Appoint Associate Lead for this strategy	ROLE/OWNER         Ascension Saint Alexius Nursing
Resources the collaborators plan to commit: <ul> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul> ACTION STEPS Appoint Associate Lead for this strategy Identify community partners for workforce development	ROLE/OWNER         Ascension Saint Alexius Nursing         Ascension Saint Alexius and
Resources the collaborators plan to commit: <ul> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul> ACTION STEPS Appoint Associate Lead for this strategy Identify community partners for workforce development opportunities	ROLE/OWNER         Ascension Saint Alexius Nursing         Ascension Saint Alexius and         Community Health
Resources the collaborators plan to commit: <ul> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul> ACTION STEPS Appoint Associate Lead for this strategy Identify community partners for workforce development	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit
Resources the collaborators plan to commit: <ul> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul> ACTION STEPS Appoint Associate Lead for this strategy Identify community partners for workforce development opportunities	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit Community Health, Nursing, Radiology
Resources the collaborators plan to commit: <ul> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul> ACTION STEPS Appoint Associate Lead for this strategy Identify community partners for workforce development opportunities Mentor students interested in healthcare careers	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMS
<ul> <li>Resources the collaborators plan to commit: <ul> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul> </li> <li>ACTION STEPS <ul> <li>Appoint Associate Lead for this strategy</li> <li>Identify community partners for workforce development opportunities</li> <li>Mentor students interested in healthcare careers</li> </ul> </li> <li>Support student clinical rotations and internships for those</li> </ul>	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit
Resources the collaborators plan to commit: <ul> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul> ACTION STEPS Appoint Associate Lead for this strategy Identify community partners for workforce development opportunities Mentor students interested in healthcare careers	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Rutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology
Resources the collaborators plan to commit:   Other Ascension hospital(s): N/A  Joint Venture: N/A  Collaborators: Local area colleges and universities: P Consultants: N/A  ACTION STEPS  Appoint Associate Lead for this strategy Identify community partners for workforce development opportunities Mentor students interested in healthcare careers  Support student clinical rotations and internships for those who are entering healthcare careers	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMS
<ul> <li>Resources the collaborators plan to commit: <ul> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul> </li> <li>ACTION STEPS <ul> <li>Appoint Associate Lead for this strategy</li> <li>Identify community partners for workforce development opportunities</li> <li>Mentor students interested in healthcare careers</li> </ul> </li> <li>Support student clinical rotations and internships for those</li> </ul>	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Saint Alexius
Resources the collaborators plan to commit:   Other Ascension hospital(s): N/A  Joint Venture: N/A  Collaborators: Local area colleges and universities: P  Consultants: N/A  ACTION STEPS  Appoint Associate Lead for this strategy Identify community partners for workforce development opportunities Mentor students interested in healthcare careers  Support student clinical rotations and internships for those who are entering healthcare careers  Monitor work, evaluate progress, report outcomes	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMS
Resources the collaborators plan to commit:   Other Ascension hospital(s): N/A  Joint Venture: N/A  Collaborators: Local area colleges and universities: P  Consultants: N/A  ACTION STEPS  Appoint Associate Lead for this strategy Identify community partners for workforce development opportunities Mentor students interested in healthcare careers  Support student clinical rotations and internships for those who are entering healthcare careers  Monitor work, evaluate progress, report outcomes  Output(s) and/or Outcome(s)	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Saint Alexius
Resources the collaborators plan to commit:   Other Ascension hospital(s): N/A  Joint Venture: N/A  Collaborators: Local area colleges and universities: P  Consultants: N/A  ACTION STEPS  Appoint Associate Lead for this strategy Identify community partners for workforce development opportunities Mentor students interested in healthcare careers  Support student clinical rotations and internships for those who are entering healthcare careers  Monitor work, evaluate progress, report outcomes	ROLE/OWNERAscension Saint Alexius NursingAscension Saint Alexius and Community HealthAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Illinois Community Benefit Community Health, Nursing, Radiology Therapies, Nutrition Services, EMSAscension Saint Alexius

- partnerships
- Data Source; Data Owner: CBISA, Nursing, Radiology, EMS, Dietary

**ANTICIPATED IMPACT** 



The anticipated impact of these actions is increased workforce opportunities for youth in the hospital community.

STRATEGY #7: Maternal and Child Health Resources and Services		
Hospital Name		
Ascension Saint Alexius (ASA)		
Prioritized Health Need		
Priority Health Conditions: Maternal and Child Health (Maternal, Infant, Child Health)		
Strategy		
Implement strategies to address maternal health disparities a	and promote birth equity (BE).	
Strategy Source		
<ul> <li>Social Determinants of Health (SDoH) Screening</li> </ul>		
<ul> <li>PREM (Patient Related Experience Measure)Tool</li> </ul>		
Objective		
By June 30, 2025, there will be increased birth equity (BE) init	iatives that support improved health	
outcomes for mothers and babies.		
Target Population		
Target Population: Pregnant women ASA community		
<ul> <li>Medically Underserved Population: Un- &amp;/or under-in</li> </ul>	sured pregnant women; women of color	
Collaborators		
Other Ascension hospital: Ascension Alexian Brothers	S	
Joint Venture: N/A		
Collaborators: IL Perinatal Quality Collaborative, Ascension Illinois Medical Group; Obstetrical		
Healthcare Providers, FQHCs, Ascension Women's He	aith Service Line	
Consultants: N/A     Other man profit begnitel, N/A		
Other non-profit hospital - N/A Resources		
Resources the collaborators plan to commit:		
<ul> <li>Other Ascension hospital(s): Strategy Sources and Funding</li> </ul>		
<ul> <li>Joint Venture: N/A</li> </ul>		
<ul> <li>Collaborators: IL Perinatal Quality Collaborative, Ascension Illinois Medical Group;</li> </ul>		
Community-Based Organization Obstetrical Healthcare Providers, FQHCs, Ascension Women's		
Health Service Line		
Consultants: Illinois Perinatal Quality Collaborative, Illinois Department of Public Health,		
Perinatal Advisory Committee		
Other non-profit hospital: N/A		
ACTION STEPS	ROLE/OWNER	
Appoint Associate Lead for this strategy	Ascension Saint Alexius Mother Baby Unit	
Participate in the Ascension Illinois Women's Health Ascension Illinois Women's Health		
committee and Illinois Perinatal Quality Collaborative committee		



Ascension Saint Alexius Prenatal
Workgroup
Ascension Saint Alexius Prenatal
Workgroup
Ascension Saint Alexius Prenatal
Workgroup
Ascension Saint Alexius Prenatal
Workgroup
Ascension Saint Alexius Prenatal
Workgroup

#### Output(s) and/or Outcome(s)

- Baseline: FY22 data; TBD based on preliminary PREM results
- Target:
  - Increase birth equity (BE) education opportunities from baseline.
  - Decrease disparity by race and/or ethnicity in maternal health outcomes from baseline.
- Data Source; Data Owner: Ascension Illinois, IL Perinatal Quality Collaborative, Ascension Alexian Brothers Mother Baby Unit

#### ANTICIPATED IMPACT

The anticipated impact of these actions is improved health outcomes for mothers and babies.

#### **STRATEGY #8: Access to Mental Health Resources and Services**

#### Hospital Name

Ascension Saint Alexius (ASA)

#### **Prioritized Health Need**

Prevention and Treatment of Priority Health Conditions: Mental Health (Mental & Behavioral Health)

#### Strategy

Provide Emergency Department (ED) Annex Clinical Support Initiative

#### Strategy Source

• Emergency Department (ED) Annex

#### Objective

By June 30, 2025, increase access to mental health assessments, services, education and resources through the ED Annex Clinical Support initiative.

#### **Target Population**

- Target Population: Ascension Saint Alexius community residents
- Medically Underserved Population: Un- &/or under-insured individuals

#### Collaborators

- Other Ascension Hospitals: Ascension Alexian Brothers Behavioral Health Hospital
- Joint Venture: N/A
- Collaborator: Ascension Alexian Brothers Behavioral Health Hospital,
- Consultants: N/A



Other Non-Profit Hospitals: N/A	
<b>Resources</b> Resources the collaborators plan to commit:	
<ul> <li>Other Ascension hospital(s): Ascension Alexian Broth</li> <li>Joint Venture: N/A</li> <li>Collaborators: Ascension Saint Alexius</li> </ul>	ers Behavioral Health Hospital
<ul> <li>Consultants: N/A</li> <li>Other non-profit hospital: N/A</li> </ul>	
ACTION STEPS: Emergency Department (ED) Annex	ROLE/OWNER
Appoint Associate Lead for this Strategy	Ascension Alexian Brothers Behavioral Health Hospital & Ascension Saint Alexius
Establish timeline for implementation of ED Annex services	Ascension Alexian Brothers Behavioral Health Hospital & Ascension Saint Alexius
Identify internal resources for supporting ED Annex	Ascension Illinois: Community Benefit, Community Health
Design implementation workflows that allow for more access, safety and privacy	Ascension Illinois: Community Benefit, Community Health
Orient and train internal team members on services and workflow	Ascension Illinois: Community Benefit, Community Health
Monitor work, evaluate progress, and report outcomes	Ascension Saint Alexius Implementation Strategy Workgroup
Output(s) and/or Outcome(s)	

#### Output(s) and/or Outcome(s)

- Baseline: FY22 Data
- Target:

•

- Increase number of patients served by ED Annex Clinical Support initiative from baseline
- Data Source; Data Owner: Emergency Department; BHS Service Line

#### ANTICIPATED IMPACT

The anticipated impact of these actions is increased access to mental health services and resources for individuals that present to the ED experiencing mental health symptoms or crisis.

#### STRATEGY #8: Chronic Condition Screening, Education and Awareness

#### Hospital Name

Ascension Saint Alexius (ASA)

#### **Prioritized Health Need**

Prevention and Treatment of Priority Health Conditions: Chronic Conditions (Chronic Disease - Cancer, Heart Disease, Obesity, Diabetes)

#### Strategy

Provide access to health screenings and health education for ASA community residents.



Strategy Source		
Community Wellness Programs		
Local Community Based Organization (CBO) Support and Partnerships		
Objective		
By June 30, 2025, there will be increased access to health screenings and education for community		
residents.		
Target Population		
Target Population: Ascension Saint Alexius communi	ty residents	
<ul> <li>Medically Underserved Population: Un- &amp;/or under-ins</li> </ul>	sured, high risk populations	
Collaborators		
Other Ascension Hospitals: Ascension Saint Alexius, A	Ascension Saint Joseph, Ascension	
Mercy		
Joint Venture: N/A		
<ul> <li>Collaborator: Park Districts, Community-based organi</li> </ul>	zations, Faith-based Institutions, Schools,	
Food Pantries, Townships		
Consultants: N/A		
Other Non-Profit Hospitals: N/A		
Resources		
Resources the collaborators plan to commit:		
<ul> <li>Other Ascension hospital(s): Ascension Saint Alexius</li> </ul>	, Ascension Saint Joseph Elgin	
Joint Venture: N/A		
Collaborators: Community-based organizations, Faith	-based Institutions, Schools, Food	
Pantries - program collaborators		
Consultants: N/A		
Other non-profit hospital: N/A		
ACTION STEPS:	ROLE/OWNER	
Appoint Associate Lead for this Strategy	Ascension Saint Alexius	
Promote awareness of health education and screenings via	Ascension Saint Alexius	
flyers, social media, e-newsletters, meeting with community		
partners		
Identify internal resources for supporting community	Ascension Illinois: Community Benefit,	
wellness programming	Community Health	
Identify external partners serving low-income and/or at risk	Ascension Illinois: Community Benefit,	
persons that need community health screening and health	Community Health	
education services		
Establish community calendar of health screening and Ascension Illinois: Community Benefit,		
health education events for virtual and/or hybrid offerings Community Health		
including dates, times, and locations		
Promote availability of health screenings and health	Ascension Illinois: Community Benefit,	
education events within target audiences	Community Health, Marketing/	
	Communications	
Monitor work, evaluate progress, and report outcomes Ascension Saint Alexius		
· · · · · · · · · · · · · · · · · · ·	Implementation Strategy Workgroup	



#### Output(s) and/or Outcome(s)

- Baseline: FY22 Data
- Target:
  - Increase number of community health education occurrences from baseline
  - Increase number of community screening opportunities from baseline
- Data Source; Data Owner: CBISA, Community Health

#### ANTICIPATED IMPACT

The anticipated impact of these actions is increased access to health screening services and increased knowledge of chronic condition risk factors among high risk populations.

Complete Implementation Strategy reports for each hospital are made publicly available at: <u>https://healthcare.ascension.org/chna</u> and paper versions can be requested at Ascension Saint Alexius' Administration Office.



#### **Community Implementation Strategy & Health Equity Progress**

During the fiscal year, the following was progress achieved on its implementation strategies or other activities the hospital is undertaking to address health equity, reduce health disparities and improve community health. Please note this list is not intended to be comprehensive of all activities the hospital is undertaking, but to highlight initiatives of interest.

Community Need:	Strategy & Progress
Social & Structural Determinants of Health	Strategy: Increase food access assistance for food insecure individuals for community residents. Progress: During the tax year through co-hosting mobile produce mobiles, 1,050 persons were served with 18,000 meals in the community. The hospital also implemented an on-site 24/7 emergency food micro pantry during the end of the tax year which resulted in assisting 366 persons. The hospital also sought to increase donations to food bank and pantry community partners, which resulted in \$7,500 in donations for the tax year towards food access.
	Strategy: Provide transportation services for patients and community residents Progress: During the tax year, over 900 persons were screened for transportation assistance resulting in 893 rides.
	Strategy: Provide support to transitional housing community based organizations. Progress: During the tax year, 42 families at Fellowship Housing, local community based housing organization, were assisted through hospital funding support.
Access to Care and Community Resources	Strategy: Increase access to community resources and community-based services for the community. Progress: Saint Alexius associates utilized the social determinant of health software, Findhelp, to connect and refer patients to local resources such as food pantry, health clinics, utilities support and more. During the tax year, 662 searches were performed to assist with health related social needs. There will be increased focus on associate training of the software in the next tax year.
	Strategy: Provide public health insurance coverage enrollment services.



	<ul> <li>Progress: During the tax year in partnership with Advocatia, 708 persons were educated on health insurance and other benefit options. Twelve persons enrolled in Medicaid and/or SNAP benefits.</li> <li>Strategy: Provide opportunities for students to engage with health care professionals.</li> <li>Progress: During the tax year, 1,378 students were provided opportunities to engage with hospital professionals such as nursing or other allied professionals.</li> </ul>
Prevention and Treatment of Priority Conditions	Strategy: Implement strategies to address maternal health disparities and promote birth equity (BE). Progress: During the tax year, work plans were created to screen birthing patients on health related social needs and provide staff education. Implementation is underway in the new tax year. Strategy: Provide Emergency Department (ED) Annex Clinical Support Initiative Progress: During the tax year, an Emergency Department Annex dedicated to mental health patients was opened resulting in 1,090 persons served. Strategy: Provide access to health screenings and health
	education for community residents. Progress: During the tax year, 1,262 community members were provided with health education and 608 community members were provided with health screenings.
Community Support (Investing)	Strategy: Standardization of Community Investment Alignment Progress: Guidelines for community investment criteria to guide outgoing contributions to the community were established across Ascension hospitals late in the fiscal year that became effective July 1, 2023. A system-wide goal of 90% of all community investments must align with at least two of six criteria points including: Strategic Priority, Community Health Needs Assessments, Social Determinants of Health, Identified health disparities within the community, health equity improvement and Laudato Si' environmental improvements.
Diversity, Equity & Inclusion (DEI)	Strategy: ABIDE Framework Progress: At Ascension, the ABIDE (Appreciation - Belongingness - Inclusivity - Diversity - Equity) framework is



	used to help uncover what we need to review, dismantle, or rebuild in our policies, practices and ways of working so that we can eliminate what contributes to or perpetuates disparities, and inequities, including systemic racism. This work is ongoing and begins with leadership commitment through words and actions.
	The Ascension Illinois ABIDE Engagement Committee was formed, including representatives from each hospital and major operational function. This Committee met monthly throughout FY23 and engaged in group activities and training to support members' work as ambassadors for ABIDE in their respective roles.
	During FY23, established ABIDE ministry councils at the hospital level ensured integration and alignment with the Ascension Illinois ABIDE Engagement Committee and with Ascension national strategic direction, our Mission and Values and our Essential Behaviors within our organizations.
	Each hospital ABIDE council focuses on cultural/workforce related initiatives, patient/consumer related initiatives, supplier/partner diversity related initiatives and community related initiatives.
	Strategy: Cultural Trainings Progress: In FY23, Ascension developed and implemented the training module: ABIDE in Action Exploring Equitable Interactions in Healthcare. Over 400 leaders at Ascension have taken this training. Additionally, there is a training module on implicit bias and ABIDE that is required for new hire and annual training for all Ascension associates.
Diverse & Local Purchasing	Strategy: Diverse Procurement Spend Progress: Ascension has set guidelines toward measurable success of supplier diversity. Specific numeric goals are currently being evaluated for FY24.
	<ul> <li>Ascension guidelines are still being adopted, but include:</li> <li>1. Maintaining a portfolio of contract categories/areas for diverse-owned suppliers consideration Engaging the Senior Manager, Diversity and Sustainability as soon as a business need for contracting in said portfolio is identified to provide sufficient time to identify potential opportunities for diverse-owned suppliers to participate</li> </ul>



	<ul> <li>in the process.</li> <li>Identifying suppliers to include in the sourcing process and to evaluate diverse-owned suppliers where possible.</li> <li>Ensuring diverse-owned supplier classifications (i.e., minority, women, veteran or small) are flagged appropriately in the contract management system.</li> <li>Consistent monitoring of metrics and analytics to evaluate and assess the effectiveness of the program and compliance with this policy.</li> <li>Include diverse-owned suppliers who can meet The Resource Group requirements in procurement opportunities.</li> <li>Participate in outreach events for diverse-owned suppliers to inform them of contracting opportunities available for them to participate in the procurement of products and services by The Resource Group.</li> </ul> Ascension Illinois has worked with the local community organization, West Side United, to increase opportunities for diverse suppliers on the west-side of Chicago with healthcare organizations for service procurement.	
Diverse & Local Hiring	Strategy: SOAR (Strengths, Opportunities, Aspirations and Recommendations) Ascension Illinois' Associate Engagement Survey surrounds the ABIDE hallmarks. Our SOAR action planning focuses on efforts for improvement in each of the ABIDE hallmarks. The Associate Engagement Survey and the SOAR process is conducted and performed annually with evaluation and modified throughout the year. This process is guided by Executive and Senior Leadership with implementation and evaluation by Department Leaders. Strategy: Workforce Development A new sub-department within Human Resources was created in FY23 to improve workforce development in the communities we serve through partnerships, pipeline creation and other methodologies. Additionally, organization-wide the VOCARE program was introduced as an internal mobility and career development program for entry level associates.	



Ascension Saint Alexius

## Appendix

### **Hospital Net Patient Revenue Report**

Ascension Illinois	
Net Revenue	
For the Twelve Months Ended June 30, 2023	
	SA
Net Patient Service Revenue	\$375,069,919
Add Back Charity	\$38,695,438
AG Reported Net Patient Service Revenue	\$413,765,357