

# Alexian Brothers Behavioral Health Hospital

## FY25 Annual Hospital Community Benefits Plan Report

July 1, 2024 - June 30, 2025



**Ascension**



**Ascension Alexian  
Brothers Behavioral Health Hospital**

The purpose of this report is to describe how the hospital meets the requirements outlined in the State of Illinois Community Benefits Act and Hospital Uninsured Patient Discount Act. This annual report of community benefits is public information, filed with the Attorney General and available to the public on request from the Attorney General.

**Ascension Alexian Brothers Behavioral Health Hospital**

1650 Moon Lake Blvd, Hoffman Estates, IL 60169

[healthcare.ascension.org](http://healthcare.ascension.org)

800-432-5005

Hospital EIN/Tax ID: 36-4251848

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## Introduction

As one of the leading non-profit and Catholic health systems in the United States, Ascension is committed to delivering compassionate, personalized care to all, with special attention to individuals and communities who are at increased risk for poor health outcomes or experiencing social factors that place them at risk.

### **Ascension Alexian Brothers Behavioral Health Hospital**

As a Ministry of the Catholic Church, Ascension Alexian Brothers Behavioral Health Hospital is a non-profit speciality hospital that provides medical care to many surrounding communities. Serving Illinois since 1999, Ascension Alexian Brothers Behavioral Health Hospital is continuing the long and valued tradition of addressing the health of the people in our community, following in the footsteps of legacy Alexian Brothers, a Roman Catholic Order.

Ascension Alexian Brothers Behavioral Health Hospital is the 10th largest behavioral health hospital in the United States and has 141 licensed beds. It is nationally recognized for its breadth of programs and highly sub-specialized staff expertise. Offering a full continuum of care for individuals with mental health issues, substance abuse and other addictions, Ascension Alexian Brothers Behavioral Health Hospital provides inpatient, residential, partial hospitalization, intensive outpatient and traditional outpatient services for children, adolescents, adults and older adults.

For more information about Ascension Alexian Brothers Behavioral Health Hospital, visit:

<https://healthcare.ascension.org/locations/illinois/ilchi/hoffman-estates-ascension-alexian-brothers-behavioral-health-hospital>

### **Ascension Mission Statement**

Rooted in the loving ministry of Jesus as healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually centered, holistic care which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and our words.

This statement was adopted on April 1, 2022.

## Community Benefits Report

### Community Benefits Provided

Below are the financial community benefits provided by the hospital during the fiscal year of July 1, 2024 through June 30, 2025.

Total Financial Assistance (Emergency & Non-Emergency Care at cost)	\$568,715
Emergency Department Financial Assistance (at cost)	N/A
All other Community Benefits including: Government Sponsored Care, Language Assistance Services, Cash & In-Kind Donations, Health Professions Education, Research, Subsidized Health Services, Total Volunteer Services (employee & non-employee), other Government-Sponsored Program Services, Bad Debts, Other Community Benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.	\$24,250,529
<b>Total Community Benefits for Ascension Alexian Brothers Behavioral Health Hospital</b>	<b>\$24,819,244</b>

### Other Benefits:

Listed above are “Other Community Benefits.” These are benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.

Other Community Benefits categories include Community Building Activities and Community Benefit Operations. The IRS 990 Schedule H instructions and the Catholic Health Association (CHA) publication, A Guide for Planning & Reporting Community Benefit, both identify these categories in their materials. Listed below is the detail associated with these categories.

#### Community-Building Activities

Community-building activities improve the community’s health and safety by addressing the root causes of health problems, such as poverty, homelessness and environmental hazards. These activities strengthen the community’s capacity to promote the health and well-being of its residents by offering the expertise and resources of the health care organization. Costs for these activities include cash and in-kind donations and expenses for the development of a variety of programs and partnerships. This category includes activities such as:

- Physical improvements and housing
- Economic development
- Community support
- Environmental improvements
- Community leadership development & training
- Coalition building
- Advocacy for community health improvement & safety
- Workforce development

Community-building is documented on Part II of the IRS 990 Schedule H.

### **Community Benefit Operations**

Community benefit operations include costs associated with assigned staff and community health needs and/or assets assessments, as well as other costs associated with community benefit strategy and operations. This category includes items such as:

- Assigned staff
- Community health needs/health assets assessments
- Other resources

Community benefit operations are documents on Part 1 7a of the IRS 990 Schedule H.

## Financial Assistance

As part of our faith-based mission, Ascension Illinois is dedicated to helping the most vulnerable and treating everyone with compassion, dignity and respect. Financial assistance reflects our commitment to and reverence for individual human dignity and the common good, our special concern for and solidarity with persons living in poverty and other vulnerable persons, and our commitment to distributive justice and stewardship.

A copy of our Financial Assistance Policy can be found here:

<https://healthcare.ascension.org/financial-assistance/illinois-ascension-illinois-financial-assistance>

During the fiscal year, Ascension Alexian Brothers Behavioral Health Hospital collected the following data on financial assistance applications:

Facility Name	Approved and Denied Applications	Number of Applications
Ascension Alexian Brothers Behavioral Health	Total submitted (complete & incomplete)	168
	Approved	131
	Denied	37

Facility Name	Financial Assistance Denial Reason	Total
Ascension Alexian Brothers Behavioral Health	Failed to Provide Requested Documentation	25
	Income/Assets Exceed Guidelines	12
	Patient Residing Outside Service Area	0
	Program/Policy Eligibility Not Satisfied	0

Facility Name	Gender	Total
Ascension Alexian Brothers Behavioral Health	Female	107
	Male	61
	Not Available	0
	Not Provided	0

Facility Name	Preferred Language	Total
Ascension Alexian Brothers Behavioral Health	Spanish	19
	Not Provided	28
	Not Available	32

Bulgarian	0
English	84
Greek	0
Polish	1
Tagalog	1
Gujarati	3
French/ Swahili/Lingala	0
French	0

<i>Facility Name</i>	<i>Race</i>	<i>Total</i>
Ascension Alexian Brothers Behavioral Health	Not Provided	36
	Not Available	28
	White	83
	Black or African American	7
	Asian Indian	4
	Other Pacific Islander	1
	Native Hawaiian	1
	Other Asian	3
	Filipino	2
	Chinese	0
	American Indian or Alaska Native	3

<i>Facility Name</i>	<i>Ethnicity</i>	<i>Total</i>
Ascension Alexian Brothers Behavioral Health	Not Provided	103
	Not Available	28
	Hispanic-Latino/a-or Spanish origin	22
	Mexican-Mexican American-Chicano/a	9
	Another Hispanic-Latino/a or Spanish Origin	0
	Puerto Rican	6

Uninsured patients of the behavioral health hospital are screened and educated on financial assistance at an Ascension facility/site of care prior to arrival. As such, our screening process for uninsured patients includes the following items to ensure we are educating patients at the earliest possible moment of financial assistance options:

- Patients are made aware of Financial Assistance during initial registration and pre-services work.

- Financial Assistance documents are widely publicized online, signage about financial assistance availability is posted at all registration locations and copies of the Plain Language Summary of the Financial Assistance Policy are available at all registration points.
- Onsite as well as telephonic customer service assistance is available to assist patients with any Financial Assistance application questions.
- Patients are prompted with the following during their pre-registration or Point of Service registration self-service technology check-in: “Would you like to apply for Financial Assistance today?”
  - If they respond “Yes”, the technology directs them to a Registrar to receive an application.
  - If they respond “No”, they are prompted to indicate a declination reason.

## Community Health Needs Assessments (CHNA)

Federal law requires tax-exempt hospitals to conduct periodic Community Health Needs Assessments (CHNAs) and adopt plans to meet assessed needs. In order to comply with federal tax-exemption requirements in the Affordable Care Act, a tax-exempt hospital facility must: 1) conduct a community health needs assessment every three years, 2) adopt an implementation strategy, and 3) report how identified needs not being addressed by the hospital are still being targeted by other community organizations.

Each Ascension Health hospital ministry follows the following guidelines for Community Health Needs Assessments (CHNAs):

- Each ministry will conduct a CHNA every three years by involving community partners and members representing diverse sectors within the community.
- There will be an annual review and update of the ministry's CHNA Implementation Strategy highlighting the outcomes of community benefit programs that target prioritized needs.
- Monthly reporting of community benefit is required to local and system leadership.

Complete Community Health Needs Assessment reports for each hospital are made publicly available at: <https://healthcare.ascension.org/chna> and paper versions can be requested at Ascension Alexian Brothers Behavioral Health Hospital Office of President or Community Health.

## Prioritized Community Needs

Included in Code Section 501(r)(3) is the requirement that hospitals must provide a description of the process and criteria used to determine the most significant health needs of the community identified through the CHNA, along with a description of the process and criteria used to determine the prioritized needs to be addressed by the hospital. Accordingly, Ascension Alexian Brothers Behavioral Health Hospital used a phased prioritization approach to identify the needs with the hospital community. The first step was to determine the broader set of identified needs. Through the CHNA assessment, identified needs were then narrowed to a set of significant needs which were determined most crucial for community stakeholders to address.

Following the completion of the CHNA assessment, significant needs were further narrowed down to a set of prioritized needs that the hospital will address within the implementation strategy.

Following the completion of the current CHNA, Ascension Alexian Brothers Behavioral Health Hospital has selected the prioritized needs outlined below for its Implementation Strategy. Ascension has defined "prioritized needs" as the significant needs which have been prioritized by the hospital to address through the three-year CHNA cycle:

- **Healthcare Access & Affordability (Access to Care - Clinical Care):** Individuals in the community face major barriers in obtaining necessary medical care including lack of affordable medical

care (including dental and vision) and medications, difficulties navigating insurance, and long wait times for specialists. 61% of community survey respondents cited lack of access to care as a major issue that includes concerns for long wait times for specialist appointments, high costs, and difficulties navigating insurance benefits. Participants said high insurance costs limit access to medical services including necessary medications and dental services, while many are unclear about their eligibility for healthcare coverage. Community partners noted barriers such as economic constraints, limited healthcare services, and cultural/language challenges for individuals in the community.

- **Mental Health & Youth Well-Being (*Mental Health - Quality of Life*):** Mental health concerns, including depression and anxiety, were frequently identified as top health priorities. The PSA has a lower mental health provider rate, particularly bilingual and culturally competent professionals, compared to county and national levels, creating significant barriers to care. Social media impact, stress, depression, bullying, vaping, and lack of school-based mental health support are pressing youth concerns. Mental health was a top concern (33.0%) in community surveys with 42% cited difficulty accessing mental health services & lack of school-based counseling; community partners also expressed that mental health challenges was one of the most pressing community issues, especially services for persons with limited English proficiency. 40.3% of respondents cited social media as a major concern for youth; 37.1% reported high stress levels among youth due to academic and financial pressures. Community partners highlighted teen birth rates exceeding county, state, and national averages, particularly in Streamwood.
- **Social Determinants of Health: Food Insecurity (*Income - SDoH*):** Food insecurity remains a pressing issue, particularly in Elgin, Palatine, and Hanover Park. Access to affordable and nutritious food is a barrier for many, impacting chronic disease rates. 33% of survey respondents cited food insecurity a top concern, particularly in areas with high poverty rates. Community partners noted food insecurity as the most pressing health issue. Partners expressed concern over affordability and access to fresh and nutritious foods for families managing chronic illnesses and relying on food assistance programs.

Ascension Alexian Brothers Behavioral Health Hospital understands the importance of all the health needs of the community and is committed to playing an active role in improving the health of the people in the communities it serves. For the purposes of this implementation strategy, Ascension Alexian Brothers Behavioral Health Hospital, as a specialty hospital focused on behavioral health, has chosen to focus its efforts on the priorities listed above.

### **Written Comments**

This annual report has been made available to the public and is open for public comment. Questions or comments about this implementation strategy can be submitted via the email:

[ilarl.communitybenefit@ascension.org](mailto:ilarl.communitybenefit@ascension.org)

## Community Implementation Strategies

These strategies and action plans represent where the hospital will focus its community efforts over the next three years, July 1, 2025 to June 30, 2028. While these remain a priority, the hospital will continue to offer additional programs and services to meet the needs of the community, with special attention to those who are poor and vulnerable.

STRATEGY #1: PROVIDE ACCESS TO HEALTHCARE & AFFORDABILITY	
<b>Hospital(s) Name(s)</b> Ascension Alexian Brothers Behavioral Health Hospital	
<b>Prioritized Health Need #1</b> Healthcare Access & Affordability	
<b>Objective</b> By June 30, 2028, increased access to mental health assessments, services, education and resources through the Emergency Department (ED) Annex Clinical Support initiative.	
<b>Strategy</b> Emergency Department (ED) Annex	
<b>Collaborators</b>	<b>Resources</b>
<b>Other Ascension hospital(s):</b> Ascension Saint Alexius	<b>Other Ascension hospital(s):</b> staff time donated, education collateral, marketing resources, and others
<b>Collaborators:</b> TBD	<b>Collaborators:</b> TBD
<b>Consultants:</b> N/A	<b>Consultants:</b> N/A
<b>Other non-profit hospital:</b> N/A	<b>Other non-profit hospital:</b> N/A
<b>Budget</b> <ul style="list-style-type: none"> <li>• Cost of in-kind staff support</li> <li>• Cost of in-kind resources &amp; materials</li> </ul>	
<b>ACTION STEPS</b>	<b>ROLE/OWNER</b>
Appoint Associate Lead for this Strategy	Ascension Alexian Brothers Behavioral Health Hospital & Ascension Saint Alexius
Identify internal resources for supporting ED Annex	Ascension Saint Alexius ED, Ascension Alexian Brothers Behavioral Health Hospital
Provide orientation on workflows that allow for more access, safety and privacy	Ascension Saint Alexius ED, Ascension Alexian Brothers Behavioral Health Hospital
Orient and train internal team members on services and workflow	Ascension Saint Alexius ED, Ascension Alexian Brothers Behavioral Health Hospital
Monitor work, evaluate progress, and report outcomes	Ascension Illinois Community Health
<b>ANTICIPATED IMPACT</b>	
The anticipated impact of these actions is increased access to mental health services and resources for individuals that present to the ED experiencing mental health symptoms or crisis.	

STRATEGY #2: PROVIDE ACCESS TO HEALTHCARE & AFFORDABILITY	
<b>Hospital(s) Name(s)</b> Ascension Alexian Brothers Behavioral Health Hospital	
<b>Prioritized Health Need #1</b> Healthcare Access & Affordability	
<b>Objective</b> By June 30, 2028, increase access to Mental Health & Behavioral Health services through Level of Care Screenings, Brief Intervention and Refer to Treatment (SBIRT Model).	
<b>Strategy</b> Level of Care Screenings	
<b>Collaborators</b>	<b>Resources</b>
<b>Other Ascension hospital(s):</b> Ascension Saint Alexius, Ascension Alexian Brothers, Ascension Saint Joseph	<b>Other Ascension hospital(s):</b> staff time donated, education collateral, marketing resources, and others
<b>Collaborators:</b> TBD	<b>Collaborators:</b> TBD
<b>Consultants:</b> N/A	<b>Consultants:</b> N/A
<b>Other non-profit hospital:</b> N/A	<b>Other non-profit hospital:</b> N/A
<b>Budget</b> <ul style="list-style-type: none"> <li>• Cost of in-kind staff support</li> <li>• Cost of in-kind resources &amp; materials</li> </ul>	
<b>ACTION STEPS</b>	<b>ROLE/OWNER</b>
Appoint Associate Lead for this Strategy	Ascension Alexian Brothers Behavioral Health Hospital
Identify internal and external collaborators for level of care screenings	Ascension Alexian Brothers Behavioral Health Hospital, Ascension Illinois Community Health
Provide level of care screenings to patients and community members	Ascension Alexian Brothers Behavioral Health Hospital
Monitor work, evaluate progress, and report outcomes	Ascension Illinois Community Health
<b>ANTICIPATED IMPACT</b>	
The anticipated impact of these actions is increased access to mental health services and resources for individuals.	

STRATEGY #3: PROVIDE ACCESS TO MENTAL HEALTH EDUCATION AND OUTREACH	
<b>Hospital(s) Name(s)</b> Ascension Alexian Brothers Behavioral Health Hospital	
<b>Prioritized Health Need #2</b> Mental Health	
<b>Objective</b> By June 30, 2028, there will be an increase in the number of individuals that receive mental health and behavioral health education and training.	
<b>Strategy</b> <b>Education and Outreach</b>	
<b>Collaborators</b>	<b>Resources</b>
<b>Other Ascension hospital(s):</b> Ascension Saint Alexius, Ascension Alexian Brothers, Ascension Saint Joseph	<b>Other Ascension hospital(s):</b> staff time donated, education collateral, marketing resources, and others
<b>Collaborators:</b> Community based organizations, faith based organizations, educational institutions, local governmental agencies.	<b>Collaborators:</b> in-kind coordination & promotion of training & education sessions
<b>Consultants:</b> N/A	<b>Consultants:</b> N/A
<b>Other non-profit hospital:</b> N/A	<b>Other non-profit hospital:</b> N/A
<b>Budget</b> <ul style="list-style-type: none"> <li>• Cost of in-kind staff support</li> <li>• Cost of in-kind resources &amp; materials</li> </ul>	
ACTION STEPS	ROLE/OWNER
Appoint Associate Lead for this Strategy	Ascension Alexian Brothers Behavioral Health Hospital
Identify internal resources for supporting education and outreach	Ascension Alexian Brothers Behavioral Health Hospital
Increase awareness of mental health/behavioral health education and training programs, workshops and events available to the community	Ascension Illinois Community Health
Provide access to mental health/behavioral health education and training programs, workshops, events	Ascension Alexian Brothers Behavioral Health
Monitor work, evaluate progress, and report outcomes	Ascension Illinois Community Health
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased access to mental health education, training and services.	

STRATEGY #4: PROVIDE ACCESS TO MENTAL HEALTH EDUCATION AND OUTREACH	
<b>Hospital(s) Name(s)</b> Ascension Alexian Brothers Behavioral Health Hospital	
<b>Prioritized Health Need #2</b> Mental Health	
<b>Objective</b> By June 30, 2025, expand the number of Ascension Illinois hospitals that provide warm hand-off services for substance use disorder (SUD) patients.	
<b>Strategy</b> <b>Warm Hand Off Program</b>	
<b>Collaborators</b>	<b>Resources</b>
<b>Other Ascension hospital(s):</b> Ascension Saint Alexius, Ascension Saint Joseph Chicago	<b>Other Ascension hospital(s):</b> staff time donated, education collateral, marketing resources, and others
<b>Collaborators:</b> Gateway Foundation	<b>Collaborators:</b> in-kind staffing, care coordination, data
<b>Consultants:</b> N/A	<b>Consultants:</b> N/A
<b>Other non-profit hospital:</b> N/A	<b>Other non-profit hospital:</b> N/A
<b>Budget</b> <ul style="list-style-type: none"> <li>• Cost of in-kind staff support</li> <li>• Cost of in-kind resources &amp; materials</li> </ul>	
<b>ACTION STEPS</b>	<b>ROLE/OWNER</b>
Appoint Associate Lead for this Strategy	Ascension Alexian Brothers Behavioral Health Hospital
Identify internal resources for supporting Warm Hand Off services	Ascension Alexian Brothers Behavioral Health Hospital
Provide access to substance use disorder (SUD) screenings	Ascension Saint Alexius, Ascension Saint Joseph Chicago, Ascension Alexian Brothers, Gateway Foundation
Monitor work, evaluate progress, and report outcomes	Ascension Illinois Community Health
<b>ANTICIPATED IMPACT</b>	
The anticipated impact of these actions is increased access to substance use disorder services and community resources for individuals in need of such services.	

STRATEGY #5: PROVIDE ACCESS TO MENTAL HEALTH RESOURCES AND SERVICES	
<b>Hospital(s) Name(s)</b> Ascension Alexian Brothers Behavioral Health Hospital	
<b>Prioritized Health Need #2</b> Mental Health	
<b>Objective</b> By June 30, 2028, increase access to mental health services and resources for pregnant and postpartum populations.	
<b>Strategy</b> <b>Perinatal Intensive Outpatient Program (PIOP)</b>	
<b>Collaborators</b>	
<b>Resources</b>	
<b>Other Ascension hospital(s):</b> Ascension Saint Alexius	<b>Other Ascension hospital(s):</b> staff time donated, education collateral, marketing resources, and others
<b>Collaborators:</b> community based organizations, other health care organizations/centers	<b>Collaborators:</b> promotion of services, care coordination
<b>Consultants:</b> N/A	<b>Consultants:</b> N/A
<b>Other non-profit hospital:</b> N/A	<b>Other non-profit hospital:</b> N/A
<b>Budget</b> <ul style="list-style-type: none"> <li>• Cost of in-kind staff support</li> <li>• Cost of in-kind resources &amp; materials</li> </ul>	
<b>ACTION STEPS</b>	<b>ROLE/OWNER</b>
Appoint Associate Lead for this Strategy	Ascension Alexian Brothers Behavioral Health Hospital
Identify internal resources for supporting Perinatal Intensive Outpatient Program	Ascension Alexian Brothers Behavioral Health Hospital
Provide access to pregnancy and postpartum psychosocial assessments	Ascension Saint Alexius
Increase awareness of services in the community	Ascension Illinois Community Health
Monitor work, evaluate progress, and report outcomes	Ascension Illinois Community Health
<b>ANTICIPATED IMPACT</b>	
The anticipated impact of these actions is increased access to mental health services and resources for pregnant and postpartum populations.	

STRATEGY #6: FOOD ACCESS ASSISTANCE	
<b>Hospital(s) Name(s)</b> Ascension Alexian Brothers Behavioral Health Hospital	
<b>Prioritized Health Need #4</b> Social Determinants of Health: (SDoH: Food Security)	
<b>Objective</b> By June 30, 2028, increase food access with micropantry	
<b>Strategy</b> <b>Micropantry</b>	
Collaborators	Resources
<b>Other Ascension hospital(s):</b> Ascension Alexian Brothers, Ascension Alexian Brothers Behavioral Health Hospital, Ascension Saint Joseph Hospital Chicago	<b>Other Ascension hospital(s):</b> staff time donated, community investment, education collateral, marketing resources, and others
<b>Collaborators:</b> Greater Chicago Food Depository, Northern Illinois Food Bank, Willow Creek Care Center, local food pantries, Faith Based Institutions	<b>Collaborators:</b> staff/volunteer time donated, resources/materials
<b>Consultants:</b> N/A	<b>Consultants:</b> N/A
<b>Other non-profit hospital:</b> N/A	<b>Other non-profit hospital:</b> N/A
<b>Budget</b> <ul style="list-style-type: none"> <li>• Cost of in-kind staff support</li> <li>• Cost of in-kind resources &amp; materials</li> </ul>	
ACTION STEPS	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Illinois Community Health
Identify food-drive event dates	Ascension Alexian Brothers Behavioral Health Hospital
Identify potential community partners to support maintenance of MicroPantry	Ascension Illinois Community Health
Monitor work, evaluate progress, report outcomes	Ascension Illinois Community Health
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased access to healthy food and reduced food insecurity.	

Complete Implementation Strategy reports for each hospital are made publicly available at: <https://healthcare.ascension.org/chna> and paper versions can be requested at Ascension Alexian Brothers Behavioral Health Hospital Office of the President or Community Health.

## Community Implementation Strategy & Health Equity Progress

During the fiscal year, the following was progress achieved on its implementation strategies or other activities the hospital is undertaking to address health equity, reduce health disparities and improve community health. Please note this list is not intended to be comprehensive of all activities the hospital is undertaking, but to highlight initiatives of interest.

<p>Social &amp; Structural Determinants of Health</p>	<p>Strategy: Provide opportunities for students to engage with health care professionals. Progress: During the applicable tax year, 381 students were provided opportunities to engage with hospital professionals such as nursing or other allied professionals.</p>
<p>Prevention and Treatment of Priority Health Condition</p>	<p>Strategy: Provide Emergency Department (ED) Annex Clinical Support Initiative Progress: During the applicable tax year, an Emergency Department Annex dedicated to mental health patients served 2,597 persons.</p> <p>Strategy: Expand warm hand-off program for patients in need of access to Substance Use Disorder treatment. Progress: During the applicable tax year, Ascension Illinois Behavioral Health partnered with Gateway Foundation, a substance disorder treatment provider, to continue to offer the warm hand-off programs at three locations within Ascension Illinois.</p> <p>Strategy: Provide Mental Health First Aid and other training education to the community. Progress: During the applicable tax year, 29 trainings were provided to 206 community members on mental health topics.</p>
<p>Access to Care and Community Resources</p>	<p>Strategy: Increase access to community resources and community-based services for the community. Progress: Alexian Brothers Behavioral Health Hospital associates utilized the social determinant of health software, Findhelp, to connect and refer patients to local resources such as food pantry, health clinics, utilities support and more. During the applicable tax year, nearly 400 search sessions were performed to assist with health related social needs.</p>
<p>Community Support (Investing) Initiatives</p>	<p>Strategy: Standardization of Community Investment Alignment Progress: Guidelines for community investment criteria to guide outgoing contributions to the community were established</p>

	<p>across Ascension hospitals late in the fiscal year that became effective July 1, 2023. A system-wide goal of 95% of all community investments alignment with at least two of six criteria points including: Strategic Priority, CHNA/Implementation Strategy Plan, Improved Health Outcomes or Laudato Si' environmental improvements. At the close of FY25 on June 30, 2025, 98% of the hospital's community investments aligned with the criteria established.</p>
<b>Purchasing &amp; Hiring Initiatives</b>	<p><b>Strategy: Local Procurement</b>  <b>Progress:</b> Ascension has guidelines towards local supplier procurement as possible in alignment with strategic sourcing.</p> <p><b>Strategy: SOAR (Strengths, Opportunities, Aspirations and Recommendations)</b>  <b>Progress:</b> Our SOAR action planning focuses on efforts for improvement in our associate engagement. The Associate Engagement Survey and the SOAR process is conducted and performed annually with evaluation and modified throughout the year. This process is guided by Executive and Senior Leadership with implementation and evaluation by Department Leaders.</p> <p><b>Strategy: Workforce Development</b>  <b>Progress:</b> In September 2023, Ascension launched a proactive workforce development team of managers who strategically sit under human resources in the organizational effectiveness space within the Center for Career Advancement. The center focuses on preparing, recruiting, retaining, and enhancing the skills of individuals in the healthcare professions to meet the evolving needs of the patients and communities. Goals include addressing challenges like workforce shortages, skill mismatches, diversity gaps, and technology integration. The workforce development managers are proactive in collaborating on local workforce development programs, partnering with key leaders and stakeholders to identify new program needs or improvement of existing programs, functioning as an intermediary between local chambers of commerce and community organizations, seeking local and federal funding opportunities, developing and over-seeing high school work-based learning programs through career exploration, job shadowing, internships, apprenticeships, and collaborating with community colleges through advisory councils and increased student clinical opportunities.</p>

## Appendix

### Hospital Net Patient Revenue Report

<b>Ascension Illinois</b>	
<b>Net Revenue</b>	
<b>For the Twelve Months Ended June 30, 2025</b>	
	<b>ABBHH</b>
Net Patient Service Revenue	\$72,172,362
Add Back Charity	\$1,138,862
<b>AG Reported Net Patient Service Revenue</b>	<b>\$73,311,224</b>