# FY23 Annual Hospital Community Benefits Plan Report



# Ascension

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The purpose of this report is to describe how the hospital meets the requirements outlined in the State of Illinois Community Benefits Act and Hospital Uninsured Patient Discount Act. This annual report of community benefits is public information, filed with the Attorney General and available to the public on request from the Attorney General.

### **Ascension Alexian Brothers**

800 Biesterfield Rd, Elk Grove Village, IL 60007 healthcare.ascension.org 847-437-5500 Hospital EIN/Tax ID: 36-2596381



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# Introduction

As one of the leading non-profit and Catholic health systems in the United States, Ascension is committed to delivering compassionate, personalized care to all, with special attention to persons living in poverty and those most vulnerable.

# **Ascension Alexian Brothers**

As a Ministry of the Catholic Church, Ascension Alexian Brothers is a non-profit hospital that provides medical care to Elk Grove Village and the surrounding communities. Ascension Alexian Brothers is part of Ascension Illinois which operates 15 hospital campuses, and more than 230 sites of care. The organization includes more than 600 providers as part of Ascension Medical Group, as well as 17,000 associates.

Serving Illinois since 1966, Ascension Alexian Brothers is continuing the long and valued tradition of addressing the health of the people in our community, following in the footsteps of legacy Alexian Brothers, a Roman Catholic order.

Ascension Alexian Brothers is a 329 bed, full service medical facility that provides high-quality, compassionate and family-centered medical care. Ascension Alexian Brothers is a Level II Trauma Center and EDAP-Certified as well as The Joint Commission National Quality Approval and Primary Stroke Center Certified and Level II+ perinatal Center.

Ascension Alexian Brothers received the American Association of Critical Care Nurses Beacon Award of Excellence and the Gold-Plus Performance Achievement Award from the American Health Association. It provides state-of-the-art da Vinci Robotic Assisted Surgery and is ranked among the 10 best Chicago area hospitals.

For more information about Ascension Alexian Brothers, visit healthcare.ascension.org.

# **Ascension Mission Statement**

Rooted in the loving ministry of Jesus as healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually centered, holistic care which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and our words.

This statement was adopted on April 1, 2022.

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# **Community Benefits Report**

# **Community Benefits Provided**

Below are the financial community benefits provided by the hospital during the fiscal year of July 1, 2022 through June 30, 2023.

Total Community Benefits for Ascension Alexian Brothers	\$54,871,918
All other Community Benefits including: Government Sponsored Care, Language Assistance Services, Cash & In-Kind Donations, Health Professions Education, Research, Subsidized Health Services, Total Volunteer Services (employee & non-employee), other Government-Sponsored Program Services, Bad Debts, Other Community Benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.	\$48,175,708
Emergency Department Financial Assistance (at cost)	\$1,074,905
Total Financial Assistance (Emergency & Non-Emergency Care at cost)	\$6,696,210

In addition to hospital community benefits, Ascension Illinois non-hospital entities provided \$321,475 in community benefits in the fiscal year.

# **Other Benefits:**

Listed above are "Other Community Benefits." These are benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.

Other Community Benefits categories include Community Building Activities and Community Benefit Operations. The IRS 990 Schedule H instructions and the Catholic Health Association (CHA) publication, A Guide for Planning & Reporting Community Benefit, both identify these categories in their materials.

Listed below is the detail associated with these categories.

### **Community-Building Activities**

Community-building activities improve the community's health and safety by addressing the root causes of health problems, such as poverty, homelessness and environmental hazards. These



activities strengthen the community's capacity to promote the health and well-being of its residents by offering the expertise and resources of the health care organization. Costs for these activities include cash and in-kind donations and expenses for the development of a variety of programs and partnerships. This category includes activities such as:

- Physical improvements and housing
- Economic development
- Community support
- Environmental improvements
- Community leadership development & training
- Coalition building
- Advocacy for community health improvement & safety
- Workforce development

Community-building is documented on Part II of the IRS 990 Schedule H.

### **Community Benefit Operations**

Community benefit operations include costs associated with assigned staff and community health needs and/or assets assessments, as well as other costs associated with community benefit strategy and operations. This category includes items such as:

- Assigned staff
- Community health needs/health assets assessments
- Other resources

Community benefit operations are documents on Part 1 7a of the IRS 990 Schedule H.



# **Financial Assistance**

As part of our faith-based mission, Ascension Illinois is dedicated to helping the most vulnerable and treating everyone with compassion, dignity and respect. Financial assistance reflects our commitment to and reverence for individual human dignity and the common good, our special concern for and solidarity with persons living in poverty and other vulnerable persons, and our commitment to distributive justice and stewardship.

A copy of our Financial Assistance Policy can be found here:

https://healthcare.ascension.org/-/media/healthcare/financial-assistance/illinois/fap/runningfile\_ilchi\_ english\_financial-assistance-policy.pdf

During the fiscal year, Ascension Alexian Brothers collected the following data on financial assistance applications:

Facility Name	Approval and Denial Rates	Number of Applications
Ascension Alexian Brothers	Total submitted	247
	Complete	247
	Incomplete	0
	Approved	179
	Denied	68
Facility Name	Financial Assistance Denial Reason	Number of Applications
Ascension Alexian Brothers	Missing Documents	52
	Over income	10
	Incomplete Application	0
	Non-compliant with Medicaid	5
	Over Assets	1
Facility Name	Gender	Total
Ascension Alexian Brothers	Not Available	58
	Not Provided	19
	Female	84
	Male	86
Facility Name	Preferred Language	Total
Ascension Alexian Brothers	NOT AVAILABLE	60
	NOT PROVIDED	48



ENGLISH	55
SPANISH	42
POLISH	21
GUJARATI	4
SERBIAN	1
PUNJABI	3
GREEK	1
ROMANIAN	0
JAPANESE	1
JAMAICAN	1
ARABIC	3
MALAYALAM	0
KOREAN	0
ARMENIAN	1
HINDI	0
BOSNIAN	1
BULGARIAN	0
YORUBA	0
URDU/ HINDI	0
URDU	2
TAGALOG	1
SPANISH/GUJARATI	0
SERBIAN/CROATIAN	0
RUSSIAN	1
MARATHI	0
KARACHAY-BALKAR	0
ITALIAN	1
GUJARATI/HINDI	0
ENGLISH/URDU	0
CZECH	0
CEBUANO	0
BANGALI	0
ALBANIAN	0

Facility Name	Race	Total
Ascension Alexian Brothers	Not Available	62
	White	120
	Not Provided	40
	Asian Indian	8
	Black or African American	10



	Filipino American Indian or Alaska Native Other Asian Korean Other Pacific Islander Japanese	2 0 3 1 0 1	
Facility Name	Ethnicity	Total	

Facility Name	Ethnicity	Total
Ascension Alexian Brothers	Not Available	62
	Not Provided	142
	Hispanic-Latino/a-or Spanish Origin	20
	Mexican-Mexican American-Chicano/a	19
	Puerto Rican	0
	Cuban	0
	Another Hispanic-Latino/a or Spanish Origin	4



# **Community Health Needs Assessments (CHNA)**

Federal law requires tax-exempt hospitals to conduct periodic Community Health Needs Assessments (CHNAs) and adopt plans to meet assessed needs. In order to comply with federal tax-exemption requirements in the Affordable Care Act, a tax-exempt hospital facility must: 1) conduct a community health needs assessment every three years, 2) adopt an implementation strategy, and 3) report how identified needs not being addressed by the hospital are still being targeted by other community organizations.

Each Ascension Health hospital ministry follows the following guidelines for Community Health Needs Assessments (CHNAs):

- Each ministry will conduct a CHNA every three years by involving community partners and members representing diverse sectors within the community.
- There will be an annual review and update of the ministry's CHNA Implementation Strategy highlighting the outcomes of community benefit programs that target prioritized needs.
- Monthly reporting of community benefit is required to local and system leadership.

Complete Community Health Needs Assessment reports for each hospital are made publicly available at: <u>https://healthcare.ascension.org/chna</u> and paper versions can be requested at Ascension Alexian Brothers Office of the President or Community Health.

# **Prioritized Community Needs**

Included in Code Section 501(r)(3) is the requirement that hospitals must provide a description of the process and criteria used to determine the most significant health needs of the community identified through the CHNA, along with a description of the process and criteria used to determine the prioritized needs to be addressed by the hospital. Accordingly, Ascension Alexian Brothers used a phased prioritization approach to identify the needs with the hospital community. The first step was to determine the broader set of identified needs. Through the CHNA assessment, identified needs were then narrowed to a set of significant needs which were determined most crucial for community stakeholders to address.

Following the completion of the CHNA assessment, significant needs were further narrowed down to a set of prioritized needs that the hospital will address within the implementation strategy. To arrive at the prioritized needs, Ascension Alexian Brothers used the following process and criteria:



<u>lılı.</u>	<ul> <li>Scope of Problem:</li> <li>How severe or prevalent is this issue in the community?</li> <li>How many are impacted?</li> </ul>
ΔŢV	<ul> <li>Disparities &amp; Equity:</li> <li>Are there health disparities that exist?</li> <li>Can we address those in an impactful way?</li> </ul>
00	<ul> <li>Feasibility:</li> <li>What is our capacity to make progress (staffing resources, financial resources, other support, etc.)?</li> <li>Are there known interventions that exist?</li> </ul>
~~~	Momentum: • Is there community readiness and/or political will to address this issue?
<b>8</b> 9-9	<ul> <li>Alignment:</li> <li>Do we have community partners that we can align with on this issue?</li> <li>Do we need to build new relationships?</li> </ul>

Preliminary community need prioritizations recommendations were presented to a group of internal and external stakeholders for their review. Recommendations were discussed and voted upon to determine the prioritized needs for the hospital community.

Following the completion of the current CHNA, Ascension Alexian Brothers has selected the prioritized needs outlined below for its Implementation Strategy. Ascension has defined "prioritized needs" as the significant needs which have been prioritized by the hospital to address through the three-year CHNA cycle:

- Social and Structural Determinants of Health -
  - Food Access and Food Security (SDoH- Food Security): This need was selected because



access to healthy food was identified within the top six most important needed improvements on the community survey. This need was voted the top need in this category in the prioritization process. The top five most common searches in the Community (Neighborhood) Resource Directory included food pantries, food assistance, and food delivery.

- Transportation (SDoH- Housing & Transit): This need was selected because lack of transportation creates additional barriers to access health care especially for elderly, low-income, and disabled persons. The top three most common searches in the Community (Neighborhood) Resource Directory included transportation for healthcare and transportation in general.
- Housing (SDoH- Housing & Transit): This need was selected because social and economic factors are important drivers of health outcomes. Affordable housing and access to affordable housing were identified within the top six most important needed improvements on the community survey. Homelessness and housing instability was the number four most important health need identified on the community survey.
- Access to Care and Community Resources -
  - Resources, Referrals, Coordination, and Connection to Community -Based Services (Access to Care): This need was selected because in the CHNAs focus groups, access to needed healthcare and community resources are named as critical components to achieving the best health outcomes. This need was voted the number two need in this category in the Ascension Alexian Brothers prioritization process.
  - Timely Linkage to Quality Care, including Behavioral Health and Social Services (Access to Care): This need was selected because health insurance is the primary way that individuals access the healthcare system in the United States with 56% of Cook County residents receiving coverage through employer-based plans. Eleven percent of the population under age 65 are without health insurance in Cook County compared to 9% in Illinois. Eighteen percent (18%) of respondents to the community survey reported a loss of employment because of the pandemic, 6% reported a loss or reduction in insurance coverage, and 7% reported a lack of access to basic medical care. This need was voted the number one need in this category in the Ascension Alexian Brothers prioritization process.
  - Workforce Development and Support for Healthcare, Behavioral Health, and Human Services (SDoH - Education): This need was selected as education is an important determinant of health because poverty, unemployment, and underemployment are highest among those with lower levels of educational attainment. Higher levels of poverty are primarily concentrated in the far Northwest, West, and South sides of the city and county. Additionally, workforce needs and challenges, specifically for healthcare, were listed as high priority in the CHNA stakeholder listening sessions.
- Prevention and Treatment of Priority Health Conditions: Maternal and Child Health, Mental Health, Substance Use Disorders, Chronic Conditions



- Maternal and Child Health (Maternal, Infant, Child Health): This need was selected because maternal mortality rates in the United States have been increasing even though the global trend has been the opposite. In addition, vast maternal health inequities exist between racial and ethnic groups. Racial and ethnic disparities exist for preterm births, postpartum depression, violence, obesity and preventable complications. Nine percent (9%) of babies born in Cook County have a low birth rate compared to 8% for Illinois. There are 20 teen births per 1,000 female population ages 15-19 in Cook County compared to 18 for Illinois.
- Mental Health (Mental & Behavioral Health): This need was selected because 39% of community survey respondents identified mental health as one of the most important health needs in their communities. Forty percent of community survey respondents identified access to mental health services as being needed to support improvements in community health. The self-reported adult depression rates in Cook County are higher (17.3%) than national averages (10%). Similarly, youth depression has been on the rise. This need was voted in the top two of this category for the Ascension Alexian Brothers prioritization process.
- Substance Use Disorders (Mental & Behavioral Health): This need was selected because mental health and substance use (behavioral health) were two of the most discussed topics within the CHNAs focus groups and community input surveys. There were 4,467 drug induced overdose deaths in Cook County between 2018-2020.
- Chronic Conditions (Chronic Disease Cancer, Heart Disease, Obesity, Diabetes): This need was selected because Community Input respondents identified a number of chronic health conditions as important health needs in their communities including cancers (19%), heart disease and stroke (14%), diabetes (12%), obesity (10%), and lung disease (2%).

Ascension Alexian Brothers understands the importance of all the health needs of the community and is committed to playing an active role in improving the health of the people in the communities it serves. For the purposes of this implementation strategy, Ascension Alexian Brothers has chosen to focus its efforts on the priorities listed above.

### Acute Community Concern Acknowledgement

A CHNA and Implementation Strategies (IS) offer a construct for identifying and addressing needs within the community(s) it serves. However, unforeseen events or situations, which may be severe and sudden, may affect a community. At Ascension, this is referred to as an acute community concern. This could describe anything from a health crisis (e.g., COVID-19), water poisoning, environmental events (e.g., hurricane, flood) or other event that suddenly impacts a community. In which case, if adjustments to an IS are necessary, the hospital will develop documentation, in the form of a SBAR



(Situation-Background-Assessment-Response) evaluation summary, to notify key internal and external stakeholders of those possible adjustments.

### Written Comments

This annual report has been made available to the public and is open for public comment. Questions or comments about this implementation strategy can be submitted via the email: ilarl.communitybenefit@ascension.org



# **Community Implementation Strategies**

These strategies and action plans represent where the hospital will focus its community efforts over the next three years, July 1, 2022 to June 30, 2025. While these remain a priority, the hospital will continue to offer additional programs and services to meet the needs of the community, with special attention to those who are poor and vulnerable.

### STRATEGY #1: Food Access Assistance

Hospital Name			
Ascension Alexian Brothers (AAB)			
Prioritized Health Need			
Social and Structural Determinants of Health (SDoH -Food Sec	eurity)		
Strategy			
Increase food access assistance for food insecure individuals	for AAB community residents.		
Strategy Source			
Produce Mobile			
MicroPantry			
<ul> <li>Local Food Pantry Support and Partnerships</li> </ul>			
Objective			
By June 30, 2025, increase community support for local food	pantries, increase food access		
partnerships and increase the number of individuals provided	with food access assistance.		
Target Population			
• Target Population: AAB community residents, including	g AAB associates and patients.		
Medically Underserved Population: Individuals experie			
Collaborators			
Other Ascension Hospitals: Ascension Mercy, Ascension Saint Joseph Elgin, Ascension Saint			
Joseph Joliet, Ascension Resurrection			
Joint Venture: N/A			
Collaborator: Greater Chicago Food Depository, Ascent	sion Illinois Food Access and Nutrition		
Workgroup, Elk Grove Village Township			
Consultants: Touchpoint			
Other Non-Profit Hospitals: N/A			
Resources			
Resources the collaborators plan to commit:			
• Other Ascension hospital(s): staff time donated, funding/cash donations, materials to build			
and/or maintain MicroPantry, education collateral, marketing resources, and others			
Joint Venture: N/A			
Collaborators: Greater Chicago Food Depository, Faith-Based Institutions, staff/volunteer time			
donated			
Consultants: N/A			
Other non-profit hospital: N/A			
ACTION STEPS: Produce Mobile	ROLE/OWNER		
15 L EV22 CB Annual Banart Acconcian Alaxian Brathara			



Appoint an Associate Lead for this strategy	Ascension Alexian Brothers Community
	Health & Diabetes & Nutrition Services
Establish Produce Mobile Community Calendar	Ascension Alexian Brothers Community
	Health and Greater Chicago Food
	Depository
Participate in Ascension Illinois Food Access and Nutrition Workgroup	Ascension Alexian Brothers
Identify internal resources for supporting healthy food donations, healthy food distribution and healthy food access	Ascension Alexian Brothers
program delivery	
Provide funding support for local community food access	Ascension Alexian Brothers Community
programs and initiatives	Support Review Committee, Ascension
p g	Illinois Community Benefit
Monitor work, evaluate progress, report outcomes	Ascension Alexian Brothers
······································	Implementation Strategy Workgroup
	and Community Health
ACTION STEPS: MicroPantry	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Alexian Brothers Community
FF	Health & TouchPoint
Participate in Ascension Illinois Food Access and Nutrition	Ascension Alexian Brothers Community
Workgroup	Health and Greater Chicago Food
5	Depository
Identify internal resources for supporting healthy food	Ascension Alexian Brothers
donations, healthy food distribution and food access	
program delivery	
Identify food-drive event dates	Ascension Alexian Brothers
Identify potential community partners to support	Ascension Alexian Brothers Community
maintenance of MicroPantry	Health
Provide funding support for local community food access	Ascension Alexian Brothers Community
programs and initiatives	Support Review Committee, Ascension
	Illinois Community Benefit
Monitor work, evaluate progress, report outcomes	Ascension Alexian Brothers
	Implementation Strategy Workgroup
	and Community Health
ACTION STEPS: Local Food Pantry Support and	ROLE/OWNER
Partnerships	
Appoint an Associate Lead for this strategy	Ascension Alexian Brothers Community
repoint any tooolate Lead for the offategy	
	Health
Participate in Ascension Illinois Food Access and Nutrition	-
	Health
Participate in Ascension Illinois Food Access and Nutrition	Health Ascension Alexian Brothers Community
Participate in Ascension Illinois Food Access and Nutrition	Health Ascension Alexian Brothers Community Health and Greater Chicago Food



Identify internal resources to support food pantry initiatives (i.e. food drives, nutrition education and training)	Ascension Illinois Community Health Director
Monitor work, evaluate progress, report outcomes	Ascension Alexian Brothers Implementation Strategy Workgroup and Community Health
Output(s) and/or Outcome(s)	

### Baseline:

- FY22 data
- Target:
  - Increase total number of individuals served by food access programs from baseline
  - Increase total number of meals provided from baseline
  - Increase total pounds of food provided from baseline
  - Increase cash donations provided to food access organizations from baseline
- Data Source; Data Owner: Feeding America, Greater Chicago Food Depository, Elk Grove Village Township

### **ANTICIPATED IMPACT**

The anticipated impact of these actions is increased access to healthy food and reduced food insecurity.

### **STRATEGY #2: Transportation Assistance**

### Hospital Name

Ascension Alexian Brothers (AAB)

### Prioritized Health Need

Social and Structural Determinants of Health (SDoH- Housing & Transit)

### Strategy

Provide transportation services for patients and community residents.

### Strategy Source

- Lyft Concierge Services
- Uber Concierge Services

### Objective

By June 30, 2025, increase the percentage of individuals that have been screened and connected to transportation assistance services.

### **Target Population**

- **Target Population:** AAB patients and community residents.
- **Medically Underserved Population:** Individuals experiencing transportation barriers in the AAB community especially low-income individuals.

### Collaborators

- **Other Ascension Hospitals:** Ascension Mercy, Ascension Saint Joseph Elgin, Ascension Saint Joseph Joliet, Ascension Resurrection
- Joint Venture: N/A



Collaborator: Lyft, Uber, Case Management-program collaborators, Partners for Our Communities		
Consultants: N/A		
Other Non-Profit Hospitals: N/A		
Resources		
Resources the collaborators plan to commit:		
<ul> <li>Ascension Alexian Brothers: staff time donated for pr</li> </ul>	-	
<ul> <li>Ascension Alexian Brothers: cash donations to comm</li> </ul>	nunity organizations in need of	
transportation assistance services		
Lyft Concierge Services: Program Coordinator		
Partners for Our Communities: Program Coordinator		
ACTION STEPS: Lyft Concierge Services	ROLE/OWNER	
Appoint Associate Lead for this strategy	Ascension Alexian Brothers Case	
	Management, Cancer Center, Therapies	
Identify patients (i.e., uninsured, underinsured, VA, Medicaid,	Ascension Alexian Brothers Case	
Medicare, etc.) in need of transportation assistance	Management, Cancer Center, Therapies	
Establish eligibility criteria for patients in need of Ascension Alexian Brothers Case		
transportation assistance	Management, Cancer Center, Therapies	
Provide Lyft Concierge Services (LCS) or other	Ascension Alexian Brothers	
transportation service monthly/annual service fees		
Provide funding support for local community based	Ascension Alexian Brothers Community	
organizations (CBO) in need of transportation assistance	Support Review Committee	
Monitor work, evaluate progress, report outcomes	Ascension Alexian Brothers	
	Implementation Strategy Workgroup	
	and Community Health	
Output(s) and/or Outcome(s)		
Baseline: FY22 data		
• Target:		
<ul> <li>Increase total of persons screened with transportation needs from baseline</li> </ul>		
<ul> <li>Increase total number of rides provided from b</li> </ul>	aseline	

• Data Source; Data Owner: Lyft Concierge Services or other transportation service

### ANTICIPATED IMPACT

The anticipated impact of these actions is increased access to healthcare services by eliminating transportation barriers.



STRATEGY #3: Housing Assistance	
Hospital Name	
Ascension Alexian Brothers (AAB)	
Prioritized Health Need	
Social and Structural Determinants of Health (SDoH- Housing & Transit)	
Strategy	
Provide support to transitional housing community based or	ganization.
Strategy Source	
Local Housing Assistance Support and Partnerships	
Objective	
By June 30, 2025, increase support for individuals in need of	housing assistance in the AAB
community.	
Target Population	
<ul> <li>Target Population: AAB patients and community resident</li> </ul>	dents.
<ul> <li>Medically Underserved Population: Single mothers ex</li> </ul>	xperiencing housing assistance needs in
the AAB community.	
Collaborators	
Other Ascension Hospitals: Ascension Saint Alexius	
• Joint Venture: N/A	
Collaborator: Fellowship Housing	
Consultants: N/A	
Other Non-Profit Hospitals: N/A	
Resources	
Resources the collaborators plan to commit:	agrom maintananaa
Ascension Alexian Brothers: staff time donated for pr	•
<ul> <li>Ascension Alexian Brothers: cash donations to comm assistance convision</li> </ul>	iunity organizations in need of nousing
<ul> <li>assistance services</li> <li>Fellowship Housing: Program Coordinator</li> </ul>	
ACTION STEPS: Local Housing Assistance Support and	ROLE/OWNER
Partnerships	
Appoint an Associate Lead for this strategy	Ascension Alexian Brothers Community
	Health
Identify community partner that provides housing	Ascension Alexian Brothers Community
assistance services	Health
Explore opportunities for housing assistance partnerships	Ascension Alexian Brothers Community
with external partners	Health
Provide funding support for local community based	Ascension Alexian Brothers Community
organizations (CBO) in need of housing assistance	Support Review Committee
Monitor work, evaluate progress, report outcomes	Ascension Alexian Brothers
Implementation Strategy Workgroup	
	and Community Health
Output(s) and/or Outcome(s)Baseline: FY22 data	



### • Target:

- Increase the number of individuals that receive Transitional Housing Assistance from baseline.
- Data Source; Data Owner: Fellowship Housing Program Coordinator

### ANTICIPATED IMPACT

The anticipated impact of these actions is to increase access to safe, affordable housing to improve overall health.

### **STRATEGY #4: Access to Community Resources**

### Hospital(s) Name(s)

Ascension Alexian Brothers (AAB)

### Prioritized Health Need

Access to Care and Community Resources (Access to Care)

### Strategy

Increase access to community resources and community-based services for the AAB community.

### Strategy Source

- Ascension Neighborhood Resources Directory/FindHelp
- Local Community Based Organization (CBO) Support and Partnerships

### Objective

By June 30, 2025, the number of searches in the directory will increase.

### **Target Population**

- Target Population: AAB community residents and patients.
- Medically Underserved Population: AAB community residents who are underinsured/uninsured.

### Collaborators

- Other Ascension hospital: Ascension Holy Family, Ascension Mercy, Ascension Resurrection, Ascension, Ascension Saint Francis, Ascension Saint Joseph Chicago, Ascension Saint Joseph-Elgin, Ascension Saint Joseph-Joliet, Ascension Saint Mary-Kankakee, Ascension Saints Mary and Elizabeth-Chicago, Ascension Alexian Brothers, Ascension Saint Alexius
- Joint Venture: N/A
- Collaborators: Community Based Organizations, Faith Based Institutions, Food Pantries
- Consultants: Neighborhood Resources; Findhelp.org
- Other non-profit hospital: N/A

### Resources

Resources the collaborators plan to commit:

- Other Ascension hospital(s): Strategy Sources and Funding
- Joint Venture: N/A
- Collaborators: Community Based Organization, Faith Based Institutions, Food Pantries
- **Consultants:** Neighborhood Resources, Findhelp.org-directory source
- Other non-profit hospital: N/A





ACTION STEPS: Community Resource Directory	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Alexian Brothers Community Health
Promote awareness of the Neighborhood Resource Directory via flyers, social media, e-newsletters	Ascension Illinois: Population Health , Community Benefit, Community Health
rovide Neighborhood Resource Directory training for Ascension Illinois: Population Hernal and external partners. Community Benefit, Community	
Monitor work, evaluate progress, report outcomes.	Ascension Alexian Brothers Implementation Strategy Workgroup

### Output(s) and/or Outcome(s)

- Baseline: FY22 Data
- Target:
  - Increase the number of searches within the directory from baseline.
  - Increase the number of persons trained on directory from baseline.
- Data Source/Data Owner: Neighborhood Resource Directory/FindHelp.org

### ANTICIPATED IMPACT

The anticipated impact of these actions is increased access to community resources, services and referrals for individuals in need.

### **STRATEGY #5: Public Health Insurance Coverage Enrollment Services (PHICES)**

### Hospital Name

Ascension Alexian Brothers (AAB)

### **Prioritized Health Need**

Access to Care and Community Resources (Access to Care)

### Strategy

Provide Public Health Insurance Coverage Enrollment Services

### Strategy Source

Advocatia or similar enrollment partner

### Objective

By June 30, 2025, there will be an increase of enrollment services from FY22 baseline.

### **Target Population**

- Target Population: Adults, children, immigrants,
- Medically Underserved Population: Uninsured and underinsured individuals

### Collaborators

- Other Ascension hospital: Ascension Holy Family, Ascension Mercy, Ascension Resurrection, Ascension, Ascension Saint Francis, Ascension Saint Joseph Chicago, Ascension Saint Joseph-Elgin, Ascension Saint Joseph-Joliet, Ascension Saint Mary-Kankakee, Ascension Saints Mary and Elizabeth-Chicago, Ascension Saint Alexius
- Joint Venture: N/A



- Collaborators: Ascension Medical Group (AMG), Community Based Organizations, Faith Based Institutions, Food Pantries, Immigrant Welcoming Centers
- Consultants: Advocatia or other enrollment partners
- Other non-profit hospital: N/A

### Resources

Resources the collaborators plan to commit:

- **Other Ascension hospital(s):** staff time donated, funding/cash donations to community organizations, education collateral, marketing resources, and others
- Joint Venture: N/A
- **Collaborators:** Ascension Medical Group, Community Based Organization, Faith Based Institutions, Food Pantries
- **Consultants:** Advocatia -program consultant
- Other non-profit hospital: N/A

ACTION STEPS: Public Health Insurance Coverage Enrollment Services (PHICES)	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Alexian Brothers
Promote awareness of PHICES via flyers, social media,	Ascension Alexian Brothers and
Ascension and Community partner newsletters	Community Health
Identify external partners that need PHICES information	Ascension Illinois Community Benefit and Community Health
Identify and establish opportunities for PHICES in the	Ascension Illinois Community Benefit
community	and Community Health
Monitor work, evaluate progress, report outcomes	Ascension Alexian Brothers Implementation Strategy Workgroup

### Output(s) and/or Outcome(s)

- Baseline: FY22 Data
- Target:
  - Increase persons enrolled in health care coverage from baseline
  - Increase persons educated on enrollment coverage from baseline
- Data Source; Data Owner: Advocatia

### ANTICIPATED IMPACT

The anticipated impact of these actions is to increase access to healthcare services for individuals who are underinsured or uninsured.

### **STRATEGY #6: Workforce Development**

### **Hospital Name**

Ascension Alexian Brothers (AAB)

### **Prioritized Health Need**

Access to Care and Community Resources (SDoH - Education)

### Strategy

Provide opportunities for students to engage with health care professionals.



Strategy Source	
College Student Practicums/Internships/Clinical Rotations	
Objective	
By June 30, 2025, increase the number of students who parti	cipate in workforce development
programs through AAB.	
Target Population	
<ul> <li>Target Population: AAB community residents, teens a</li> </ul>	and college students.
Collaborators	
Other Ascension hospital: Ascension Saint Joseph-El	lgin, Ascension Saint Alexius
• Joint Venture: N/A	
Collaborators: Harper College, Chamberlain College, c	other area colleges and universities
Consultants: N/A	
Other non-profit hospital: N/A	
Resources	
Resources the collaborators plan to commit:	
<ul> <li>Other Ascension hospital(s): N/A</li> <li>Joint Venture: N/A</li> </ul>	
	ragrom Coordinatora
<ul> <li>Collaborators: Local area colleges and universities: P</li> <li>Consultants: N/A</li> </ul>	
ACTION STEPS	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Alexian Brothers Nursing
Identify community partners for workforce development	Ascension Alexian Brothers and
opportunities	Community Health
Mentor students interested in healthcare careers	Ascension Illinois Community Health,
	Nursing, Radiology Therapies, Nutrition
	Services, EMS
Support student clinical rotations and internships for those	Ascension Illinois Community Benefit
who are entering healthcare careers	Community Health, Nursing, Radiology
	Therapies, Nutrition Services, EMS
Monitor work, evaluate progress, report outcomes	Ascension Alexian Brothers
	Implementation Strategy Workgroup
Output(s) and/or Outcome(s)	
Baseline: FY22 Data	
• Target:	

- Increase number of students participating in workforce development programs or partnerships
- Data Source; Data Owner: CBISA, Nursing, Radiology, EMS, Dietary

### ANTICIPATED IMPACT

The anticipated impact of these actions is increased workforce opportunities for youth in the hospital community.



STRATEGY #7: Maternal and Child Health Resources and Services		
Hospital Name		
Ascension Alexian Brothers (AAB)		
Prioritized Health Need		
Priority Health Conditions: Maternal and Child Health (Maternal, Infant, Child Health)		
Strategy		
Implement initiatives to address maternal health disparities and promote birth equity (BE).		
Strategy Source		
<ul> <li>Social Determinants of Health (SDoH) Screening</li> </ul>		
PREM (Patient Reported Experience Measure) Tool		
Objective		
By June 30, 2025, there will be increased birth equity (BE) init	iatives that support improved health	
outcomes for mothers and babies.		
Target Population		
Target Population: Pregnant women AAB community     Madia ally Undersorred Denvilations. Up. 8 (argue denvin		
<ul> <li>Medically Underserved Population: Un- &amp;/or under-in</li> <li>Collaborators</li> </ul>	sured pregnant women; women of color	
Other Ascension hospital: Ascension Saint Alexius		
<ul> <li>Joint Venture: N/A</li> </ul>		
<ul> <li>Collaborators: IL Perinatal Quality Collaborative, Asce</li> </ul>	nsion Illinois Medical Group: Obstetrical	
Healthcare Providers, FQHCs, Ascension Women's He	•	
Consultants: N/A		
<ul> <li>Other non-profit hospital - N/A</li> </ul>		
Resources		
Resources the collaborators plan to commit:		
Other Ascension hospital(s): Strategy Sources and Fu	inding	
Joint Venture: N/A     Cellebergtere: II. Deringtel Quelity Cellebergtive Acces	ncion Illinoia Madical Croup:	
Collaborators: IL Perinatal Quality Collaborative, Asce     Community-Based Organization Obstatrical Healthear	-	
Community-Based Organization Obstetrical Healthcare Providers, FQHCs, Ascension Women's Health Service Line		
Consultants: Illinois Perinatal Quality Collaborative, Illi	inois Department of Public Health.	
Perinatal Advisory Committee		
Other non-profit hospital: N/A		
ACTION STEPS	ROLE/OWNER	
Appoint Associate Lead for this strategy	Ascension Alexian Brothers Mother Baby Unit	
Participate in the Ascension Illinois Women's Health	Ascension Illinois Women's Health	
committee and Illinois Perinatal Quality Collaborative	committee	
Participate in the Ascension Alexian Brothers prenatal	Ascension Alexian Brothers Prenatal	
workgroup	Workgroup	



Identify internal resources for supporting birth equity	Ascension Alexian Brothers Prenatal
initiatives	Workgroup
Identify community partners and healthcare providers to	Ascension Alexian Brothers Prenatal
engage in birth equity initiatives	Workgroup
Train internal staff on the workflow and service coordination	Ascension Alexian Brothers Prenatal
process of SDoH screening and PREM tool	Workgroup
Monitor work, evaluate progress, and report outcomes	Ascension Alexian Brothers Prenatal
	Workgroup

### Output(s) and/or Outcome(s)

- Baseline: FY22 data; TBD based on preliminary PREM results
- Target:
  - Increase birth equity (BE) education opportunities from baseline.
  - Decrease disparity by race and/or ethnicity in maternal health outcomes from baseline.
- **Data Source; Data Owner:** Ascension Illinois, IL Perinatal Quality Collaborative, Ascension Alexian Brothers Mother Baby Unit

### **ANTICIPATED IMPACT**

The anticipated impact of these actions is improved health outcomes for mothers and babies.

### STRATEGY #8: Access to Mental Health Resources, Education and Services

### Hospital Name

Ascension Alexian Brothers (AAB)

### Prioritized Health Need

Prevention and Treatment of Priority Health Conditions: Mental Health (Mental & Behavioral Health)

### Strategy

Provide Mental Health Education to the community; Provide Local Community Based Organization (CBO) Support and Partnerships

### Strategy Source

- Mental Health First Aid (MHFA) Trainings
- Local Community Based Organization (CBO) Support and Partnerships

### Objective

By June 30, 2025, there will be an increase in the MHFA training participants.

By June 30, 2025, there will be an increase in the number of individuals that received mental health education, resources and services.

### **Target Population**

- **Target Population:** AAB community residents, AAB associates and patients, teen students in junior high and high school.
- **Medically Underserved Population:** Teen and Adult individuals experiencing mental health issues.

### Collaborators

• **Other Ascension hospital:** Ascension Holy Family, Ascension Mercy, Ascension Saint Alexius, Ascension Saint Francis, Ascension Saint Joseph-Chicago, Ascension Saint Joseph-Elgin,



Ascension Saint Joseph-Joliet, Ascension Saints Mary-Kankakee, and Ascension Saints Mary and Elizabeth-Chicago

- Joint Venture: N/A
- **Collaborators:** Community-based organizations, Kenneth Young Center, Faith-based Institutions, local schools, Colleges, Universities
- **Consultants:** Americorps
- Other non-profit hospital N/A

### Resources

Resources the collaborators plan to commit:

- Other Ascension hospital(s): Trainings and mental health education; funding for the consultants
- Joint Venture: N/A
- **Collaborators:** Community-based organizations, Faith-based Institutions, Schools, Food Pantries program collaborators
- Consultants: Americorps-Staff to provide trainings
- Other non-profit hospital: N/A

ACTION STEPS: Mental Health First Aid Trainings	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Illinois Community Benefit; Community Health
Promote awareness of the Mental Health First Aid (MHFA) trainings via flyers, social media, e-newsletters	Ascension Alexian Brothers Community Health
Identify internal staff that need MHFA training	Ascension Illinois: Community Benefit; Community Health
Identify external partners that need MHFA training	Ascension Illinois: Community Benefit; Community Health
Establish calendar of MHFA trainings for virtual and/or hybrid offerings including dates, times, and locations	Ascension Illinois: Community Benefit; Community Health
Promote availability of MHFA training within target audiences	Ascension Illinois: Community Benefit; Community Health, Marketing/ Communications
Host MHFA training for internal and external partners	Ascension Illinois: Community Benefit; Community Health
Monitor work, evaluate progress, and report outcomes	Ascension Resurrection Implementation Strategy Workgroup

### Output(s) and/or Outcome(s)

- Baseline: FY22 Data
- Target:
  - Increase the total number of individuals that received MHFA training from baseline.
  - Increase the total number of counseling sessions provided through community partnerships from baseline.
- Data Source; Data Owner: Mental Health First Aid; Americorp; Kenneth Young Center
   ANTICIPATED IMPACT



The anticipated impact of these actions is increased access to Mental Health resources, education and services.

### STRATEGY #9: Access to Substance Use Disorder (SUD) Resources and Services

### **Hospital Name**

Ascension Alexian Brothers (AAB)

### **Prioritized Health Need**

Prevention and Treatment of Priority Health Conditions: Substance Use Disorders (*Mental & Behavioral Health*)

### Strategy

Provide a warm hand-off program for patients in need of access to SUD treatment.

### Strategy Source

- Warm Handoff Program
- SBIRT Model (Screening, Brief Intervention, Refer to Treatment)

### Objective

By June 30, 2025, provide warm hand-off services for SUD patients that present in the ED and medical floors.

### **Target Population**

• **Target Population:** Patients that present to emergency department or medical floors with a substance use disorder in need of substance use disorder services and resources.

• Medically Underserved Population: Individuals experiencing mental health issues.

### Collaborators

- Other Ascension Hospitals: Ascension Saint Joseph Elgin, Ascension Saint Joseph Joliet, Ascension Alexian Brothers Behavioral Health Hospital, Ascension Holy Family, Ascension Saint Francis, Ascension Saint Mary and Elizabeth
- Joint Venture: N/A
- **Collaborator:** Gateway Foundation
- **Consultants:** Gateway Foundation
- Other Non-Profit Hospitals: N/A

### Resources

Resources the collaborators plan to commit:

- **Other Ascension hospital(s):** Ascension Alexian Brothers Behavioral Health Hospital, Ascension Saint Joseph Elgin
- Joint Venture: N/A
- **Collaborators:** Gateway: Recovery Coach and Recovery Support Specialists (assessments, evaluations, referrals to treatment and data dashboards on outcomes of referrals and completion of treatment)
- **Consultants:** Gateway Foundation: Recovery Coach and Recovery Support Specialists
- Other non-profit hospital: N/A

ACTION STEPS: Warm Hand-Off Program	ROLE/OWNER



Appoint Associate Lead for this strategy	Ascension Alexian Brothers Behavioral
· · · · · · · · · · · · · · · · · · ·	Health Hospital
Participate in Ascension Illinois Warm-Handoff Workgroup	Ascension Illinois
Identify internal resources for supporting substance use	Ascension Alexian Brothers
disorder services and care coordination	Ascension Illinois Behavioral Health
	Service Line
Design implementation workflows that allow for warm	Ascension Alexian Brothers Ascension
handoffs	Alexian Brothers Emergency
	Department
	Ascension Illinois Behavioral Health
	Service Line
Orient and train internal team members in warm-handoff	Ascension Alexian Brothers
program and workflows	Ascension Alexian Brothers Emergency
	Department
	Ascension Illinois Behavioral Health
	Service Line
Educate patients, families and the community of warm	Ascension Alexian Brothers
handoffs	Ascension Alexian Brothers Emergency
	Department and Community Health
	Ascension Illinois Behavioral Health
	Service Line
Monitor work, evaluate progress, and report outcomes	Ascension Alexian Brothers
	Implementation Strategy Workgroup
Output(a) and/or Outpama(a)	

### Output(s) and/or Outcome(s)

- **Baseline:** FY23 Baseline
- Target:
  - Increase total number of patients screened for Substance Use Disorder treatment from baseline
  - Increase total number of patients referred for Substance Use Disorder Treatment from baseline
  - Increase total number of patients entering treatment for Substance Use Disorder treatment from baseline
- Data Source; Data Owner: Emergency Department, BHS Service Line, Gateway
   ANTICIPATED IMPACT

The anticipated impact of these actions is increased access to substance use disorder services and community resources for individuals in need.

### STRATEGY #10: Chronic Condition Screening, Education and Awareness

### **Hospital Name**

Ascension Alexian Brothers (AAB)

### Prioritized Health Need



Prevention and Treatment of Priority Health Conditions: Chronic Conditions (Chronic Disease - Cancer, Heart Disease, Obesity, Diabetes)

### Strategy

Provide access to health screenings and health education for AAB community residents.

### Strategy Source

- Community Wellness Programs
- Local Community Based Organization (CBO) Support and Partnerships

### Objective

By June 30, 2025, there will be increased access to health screenings and education for community residents.

### **Target Population**

- **Target Population:** Ascension Alexian Brothers community residents
- Medically Underserved Population: low income community, high risk populations

Collaborators

- Other Ascension Hospitals: Ascension Saint Alexius, Ascension Saint Joseph, Ascension Mercy
- Joint Venture: N/A
- **Collaborator:** Park Districts, Community-based organizations, Faith-based Institutions, Schools, Food Pantries, Townships
- Consultants: N/A
- Other Non-Profit Hospitals: N/A

### Resources

Resources the collaborators plan to commit:

- Other Ascension hospital(s): Ascension Saint Alexius, Ascension Saint Joseph Elgin
- Joint Venture: N/A
- **Collaborators:** Community-based organizations, Faith-based Institutions, Schools, Food Pantries program collaborators
- Consultants: N/A
- Other non-profit hospital: N/A

ACTION STEPS:	ROLE/OWNER
Appoint Associate Lead for this Strategy	Ascension Alexian Brothers
Promote awareness of health education and screenings via	Ascension Alexian Brothers
flyers, social media, e-newsletters, meetings with	
community partners	
Identify internal resources for supporting community	Ascension Illinois: Community Benefit,
wellness programming	Community Health
Identify external partners serving low-income and/or at risk	Ascension Illinois: Community Benefit,
persons that need community health screening and health	Community Health
education services	
Establish community calendar of health screening and Ascension Illinois: Community B	
health education events for virtual and/or hybrid offerings Community Health	
including dates, times, and locations	



Promote availability of health screenings and health	Ascension Illinois: Community Benefit,	
education events to target audiences	Community Health, Marketing/	
	Communications	
Monitor work, evaluate progress, and report outcomes	Ascension Alexian Brothers	
	Implementation Strategy Workgroup	
Output(s) and/or Outcome(s)		
Baseline: FY22 Data		
Target:		
<ul> <li>Increase number of community health education occurrences from baseline</li> </ul>		
<ul> <li>Increase number of community screening opportunities from baseline</li> </ul>		
Data Source; Data Owner: CBISA, Community Health		
ANTICIPATED IMPACT		
The anticipated impact of these actions is increased access to health screening services and		

increased knowledge of chronic condition risk factors among high risk populations.

Complete Implementation Strategy reports for each hospital are made publicly available at: <u>https://healthcare.ascension.org/chna</u> and paper versions can be requested at Ascension Alexian Brothers Office of the President or Community Health.





# **Community Implementation Strategy & Health Equity Progress**

During the fiscal year, the following was progress achieved on its implementation strategies or other activities the hospital is undertaking to address health equity, reduce health disparities and improve community health. Please note this list is not intended to be comprehensive of all activities the hospital is undertaking, but to highlight initiatives of interest.

Social & Structural Determinants of Health	Strategy: Increase food access assistance for food insecure individuals for community residents. Progress: During the tax year through co-hosting mobile produce mobiles, 1,460 persons were served with 24,000 meals in the community. The hospital also took steps to implement an on-site 24/7 emergency food micro pantry that was delivered in the current tax year. The hospital also sought to increase donations to food bank and pantry community partners, which resulted in \$10,000 in donations for the tax year towards food access.
	Strategy: Provide transportation services for patients and community residents Progress: During the tax year, 522 persons were screened for transportation assistance resulting in 522 rides.
	Strategy: Provide support to transitional housing community based organizations. Progress: During the tax year, 42 families at Fellowship Housing, local community based housing organization, were assisted through hospital funding support.
Access to Care and Community Resources	Strategy: Increase access to community resources and community-based services for the community. Progress: Saint Alexius associates utilized the social determinant of health software, Findhelp, to connect and refer patients to local resources such as food pantry, health clinics, utilities support and more. During the tax year, 318 searches were performed to assist with health related social needs. There will be increased focus on associate training of the software in the next tax year.
	Strategy: Provide public health insurance coverage enrollment services. Progress: During the tax year in partnership with Advocatia, 756 persons were educated on health insurance and other benefit



	options. Fourteen persons enrolled in Medicaid and/or SNAP benefits.
	Strategy: Provide opportunities for students to engage with health care professionals. Progress: During the tax year, 556 students were provided opportunities to engage with hospital professionals such as nursing or other allied professionals.
Prevention and Treatment of Priority Health Conditions	Strategy: Implement strategies to address maternal health disparities and promote birth equity (BE). Progress: During the tax year, work plans were created to screen birthing patients on health related social needs and provide staff education. Implementation is underway in the new tax year.
	Strategy: Provide Mental Health First Aid to the community and provide local community based organization support. Progress: During the tax year, 12 community partner organizations trained in MHFA. Through program partnership with the Kenneth Young Center, an average of 23 persons were provided with regular counseling through hospital funding.
	Strategy: Expand warm hand-off program for patients in need of access to SUD treatment. Progress: During the tax year, a warm hand-off program began at the hospital which resulted in 123 persons screened for treatment, 18 accepting treatment plans and 14 entering treatment.
	Strategy: Provide access to health screenings and health education for community residents. Progress: During the tax year, 1,623 community members were provided with health education and 92 community members were provided with health screenings.
Community Support (Investing)	Strategy: Standardization of Community Investment Alignment Progress: Guidelines for community investment criteria to guide outgoing contributions to the community were established across Ascension hospitals late in the fiscal year that became effective July 1, 2023. A system-wide goal of 90% of all community investments must align with at least two of six criteria points including: Strategic Priority, Community Health Needs Assessments, Social Determinants of Health, Identified health disparities within the community, health equity



	improvement and Laudato Si' environmental improvements.	
Diversity, Equity & Inclusion (DEI)	Strategy: ABIDE Framework Progress: At Ascension, the ABIDE (Appreciation - Belongingness - Inclusivity - Diversity - Equity) framework is used to help uncover what we need to review, dismantle, or rebuild in our policies, practices and ways of working so that we can eliminate what contributes to or perpetuates disparities, and inequities, including systemic racism. This work is ongoing and begins with leadership commitment through words and actions. The Ascension Illinois ABIDE Engagement Committee was formed, including representatives from each hospital and major operational function. This Committee met monthly throughout FY23 and engaged in group activities and training to support members' work as ambassadors for ABIDE in their respective roles.	
	During FY23, established ABIDE ministry councils at the hospital level ensured integration and alignment with the Ascension Illinois ABIDE Engagement Committee and with Ascension national strategic direction, our Mission and Values and our Essential Behaviors within our organizations.	
	Each hospital ABIDE council focuses on cultural/workforce related initiatives, patient/consumer related initiatives, supplier/partner diversity related initiatives and community related initiatives.	
	Strategy: Cultural Trainings Progress: In FY23, Ascension developed and implemented the training module: ABIDE in Action Exploring Equitable Interactions in Healthcare. Over 400 leaders at Ascension have taken this training. Additionally, there is a training module on implicit bias and ABIDE that is required	
Diverse & Local Purchasing	Strategy: Diverse Procurement Spend Progress: Ascension has set guidelines toward measurable success of supplier diversity. Specific numeric goals are currently being evaluated for FY24.	
	Ascension guidelines are still being adopted, but include: 1. Maintaining a portfolio of contract categories/areas for	



	<ul> <li>diverse-owned suppliers consideration Engaging the Senior Manager, Diversity and Sustainability as soon as a business need for contracting in said portfolio is identified to provide sufficient time to identify potential opportunities for diverse-owned suppliers to participate in the process.</li> <li>2. Identifying suppliers to include in the sourcing process and to evaluate diverse-owned suppliers where possible.</li> <li>3. Ensuring diverse-owned supplier classifications (i.e., minority, women, veteran or small) are flagged appropriately in the contract management system.</li> <li>4. Consistent monitoring of metrics and analytics to evaluate and assess the effectiveness of the program and compliance with this policy.</li> <li>5. Include diverse-owned suppliers who can meet The Resource Group requirements in procurement opportunities.</li> <li>6. Participate in outreach events for diverse-owned suppliers to inform them of contracting opportunities available for them to participate in the procurement of products and services by The Resource Group.</li> <li>Ascension Illinois has worked with the local community organization, West Side United, to increase opportunities for diverse suppliers on the west-side of Chicago with healthcare</li> </ul>
Diverse & Local Hiring	organizations for service procurement. Strategy: SOAR (Strengths, Opportunities, Aspirations and Recommendations) Ascension Illinois' Associate Engagement Survey surrounds the ABIDE hallmarks. Our SOAR action planning focuses on efforts for improvement in each of the ABIDE hallmarks. The Associate Engagement Survey and the SOAR process is conducted and performed annually with evaluation and modified throughout the year. This process is guided by Executive and Senior Leadership with implementation and evaluation by Department Leaders. Strategy: Workforce Development A new sub-department within Human Resources was created in FY23 to improve workforce development in the communities we serve through partnerships, pipeline creation and other methodologies. Additionally, organization-wide the VOCARE program was introduced as an internal mobility and career



development program for entry level associates.



# Appendix

# Hospital Net Patient Revenue Report

Ascension Illinois		
Net Revenue		
For the Twelve Months Ended June 30, 2023		
	AB	
Net Patient Service Revenue	\$474,503,448	
Add Back Charity	\$31,817,344	
AG Reported Net Patient Service	\$506,320,792	
Revenue		