

Ascension Alexian Brothers

FY25 Annual Hospital Community Benefits Plan Report

July 1, 2024 - June 30, 2025



Ascension



The purpose of this report is to describe how the hospital meets the requirements outlined in the State of Illinois Community Benefits Act and Hospital Uninsured Patient Discount Act. This annual report of community benefits is public information, filed with the Attorney General and available to the public on request from the Attorney General.

Ascension Alexian Brothers

800 Biesterfield Rd, Elk Grove Village, IL 60007

healthcare.ascension.org

847-437-5500

Hospital EIN/Tax ID: 36-2596381

Table of Contents

Table of Contents	3
Introduction	4
Ascension Alexian Brothers	4
Ascension Mission Statement	4
Community Benefits Report	5
Community Benefits Provided	5
Financial Assistance	7
Community Health Needs Assessments (CHNA)	11
Prioritized Community Needs	11
Community Implementation Strategies	14
Community Implementation Strategy & Health Equity Progress	23
Appendix	26
Hospital Net Patient Revenue Report	26

Introduction

As one of the leading non-profit and Catholic health systems in the United States, Ascension is committed to delivering compassionate, personalized care to all, with special attention to individuals and communities who are at increased risk for poor health outcomes or experiencing social factors that place them at risk.

Ascension Alexian Brothers

As a Ministry of the Catholic Church, Ascension Alexian Brothers is a non-profit hospital that provides medical care to Elk Grove Village and the surrounding communities. Serving Illinois since 1966, Ascension Alexian Brothers is continuing the long and valued tradition of addressing the health of the people in our community, following in the footsteps of legacy Alexian Brothers, a Roman Catholic order.

Ascension Alexian Brothers is a 329 bed, full service medical facility that provides high-quality, compassionate and family-centered medical care. Ascension Alexian Brothers is an acute care hospital in Elk Grove Village, IL with advanced specialty care services including heart and vascular, neurosurgery, critical care, cancer care, stroke care, orthopedics, women's health and the Ascension Alexian Brothers Rehabilitation Hospital.

For more information about Ascension Alexian Brothers, visit:

<https://healthcare.ascension.org/locations/illinois/ilchi/elk-grove-village-ascension-alexian-brothers>

Ascension Mission Statement

Rooted in the loving ministry of Jesus as healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually centered, holistic care which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and our words.

This statement was adopted on April 1, 2022.

Community Benefits Report

Community Benefits Provided

Below are the financial community benefits provided by the hospital during the fiscal year of July 1, 2024 through June 30, 2025.

Total Financial Assistance (Emergency & Non-Emergency Care at cost)	\$6,139,698
Emergency Department Financial Assistance (at cost)	\$1,154,357
All other Community Benefits including: Government Sponsored Care, Language Assistance Services, Cash & In-Kind Donations, Health Professions Education, Research, Subsidized Health Services, Total Volunteer Services (employee & non-employee), other Government-Sponsored Program Services, Bad Debts, Other Community Benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.	\$95,999,463
Total Community Benefits for Ascension Alexian Brothers	\$102,139,161

Other Benefits:

Listed above are “Other Community Benefits.” These are benefits not detailed in the Annual Non-Profit Hospital Community Benefits Plan Report instructions.

Other Community Benefits categories include Community Building Activities and Community Benefit Operations. The IRS 990 Schedule H instructions and the Catholic Health Association (CHA) publication, A Guide for Planning & Reporting Community Benefit, both identify these categories in their materials. Listed below is the detail associated with these categories.

Community-Building Activities

Community-building activities improve the community’s health and safety by addressing the root causes of health problems, such as poverty, homelessness and environmental hazards. These activities strengthen the community’s capacity to promote the health and well-being of its residents by offering the expertise and resources of the health care organization. Costs for these activities include cash and in-kind donations and expenses for the development of a variety of programs and partnerships. This category includes activities such as:

- Physical improvements and housing
- Economic development
- Community support
- Environmental improvements
- Community leadership development & training
- Coalition building
- Advocacy for community health improvement & safety
- Workforce development

Community-building is documented on Part II of the IRS 990 Schedule H.

Community Benefit Operations

Community benefit operations include costs associated with assigned staff and community health needs and/or assets assessments, as well as other costs associated with community benefit strategy and operations. This category includes items such as:

- Assigned staff
- Community health needs/health assets assessments
- Other resources

Community benefit operations are documents on Part 1 7a of the IRS 990 Schedule H.

Financial Assistance

As part of our faith-based mission, Ascension Illinois is dedicated to helping the most vulnerable and treating everyone with compassion, dignity and respect. Financial assistance reflects our commitment to and reverence for individual human dignity and the common good, our special concern for and solidarity with persons living in poverty and other vulnerable persons, and our commitment to distributive justice and stewardship.

A copy of our Financial Assistance Policy can be found here:

<https://healthcare.ascension.org/financial-assistance/illinois-ascension-illinois-financial-assistance>

During the fiscal year, Ascension Alexian Brothers collected the following data on financial assistance applications:

<i>Facility Name</i>	<i>Approved and Denied Applications</i>	Number of Applications
Ascension Alexian Brother Medical Center	Total submitted (complete & incomplete)	726
	Approved	387
	Denied	339

<i>Facility Name</i>	<i>Financial Assistance Denial Reason</i>	Total
Ascension Alexian Brother Medical Center	Failed to Provide Requested Documentation	307
	Income/Assets Exceed Guidelines	26
	Patient Residing Outside Service Area	0
	Program/Policy Eligibility Not Satisfied	6

<i>Facility Name</i>	<i>Gender</i>	Total
Ascension Alexian Brother Medical Center	Female	362
	Male	364
	Not Available	0
	Not Provided	0

<i>Facility Name</i>	<i>Preferred Language</i>	<i>Total</i>
Ascension Alexian Brother Medical Center	Spanish	112
	Not Provided	153
	Not Available	201
	Ukrainian	8
	English	174
	Romanian	1
	Bulgarian	5
	Greek	2
	Gujarati	10
	Hindi	1
	Italian	4
	Japanese	3
	Arabic	4
	Tagalog	2
	Bosnian	2
	Korean	1
	Assyrian	1
	Polish	28
	Russian	10
	Romanian	2
Mandarin/Chinese	2	

<i>Facility Name</i>	<i>Race</i>	<i>Total</i>
Ascension Alexian Brother Medical Center	Not Provided	234
	Not Available	176
	White	261
	Black or African American	14
	Asian Indian	18
	Other Pacific Islander	0
	Native Hawaiian	1
	Other Asian	15
	Filipino	6
	Chinese	0
	American Indian or Alaska Native	1

Facility Name	Ethnicity	Total
Ascension Alexian Brother Medical Center	Not Provided	451
	Not Available	173
	Hispanic-Latino/a-or Spanish origin	62
	Mexican-Mexican American-Chicano/a	27
	Another Hispanic-Latino/a or Spanish Origin	6
	Puerto Rican	5
	Cuban	2

During the fiscal year, **Ascension Alexian Brother Medical Center** collected the following data on screening for financial assistance.

Facility Name	Screening	Number
Ascension Alexian Brother Medical Center	Total Number of Uninsured Patients who have declined or failed to respond to financial assistance screening	1,439

Facility Name	Screening Declination Reasons	Number
Ascension Alexian Brother Medical Center	Prefer not to respond	731
	Other	523
	Prefer not to share income information	153
	Prefer not to apply due to personal beliefs	15
	Previously applied for assistance and denied	11

Our screening process for uninsured patients includes the following items to ensure we are educating patients at the earliest possible moment of financial assistance options:

- Patients are made aware of Financial Assistance during initial registration and pre-services work.
- Financial Assistance documents are widely publicized online, signage about financial assistance availability is posted at all registration locations and copies of the Plain Language Summary of the Financial Assistance Policy are available at all registration points.

- Onsite as well as telephonic customer service assistance is available to assist patients with any Financial Assistance application questions.
- Patients are prompted with the following during their pre-registration or Point of Service registration self-service technology check-in: “Would you like to apply for Financial Assistance today?”
 - If they respond “Yes”, the technology directs them to a Registrar to receive an application.
 - If they respond “No”, they are prompted to indicate a declination reason.
- During the self-service registration check-in, uninsured patients are prompted with the Patient Financial Advocacy questionnaire, which screens for public health insurance and other paying funding solutions. This occurs pre-service for scheduled patients. Additional Point of Service, in-house, and post-discharge screening efforts occur through manual workstreams as described below:
 - Emergency Department Registrar screenings occur in-house post-Medical Screening Exam (MSE).
 - Emergency Department Patient Financial Advocacy questionnaire is sent to patients electronically post-visit if not captured during their visit.
 - Financial Counselors screen inpatients bedside.
 - Financial Counselors perform follow-up outreach via a combination of phone calls and letters to patients who are still unscreened after their visit.
 - If an uninsured patient does not qualify for a paying funding solution to pursue, the Financial Counselors will inform the patient of Financial Assistance and steps to apply.

Community Health Needs Assessments (CHNA)

Federal law requires tax-exempt hospitals to conduct periodic Community Health Needs Assessments (CHNAs) and adopt plans to meet assessed needs. In order to comply with federal tax-exemption requirements in the Affordable Care Act, a tax-exempt hospital facility must: 1) conduct a community health needs assessment every three years, 2) adopt an implementation strategy, and 3) report how identified needs not being addressed by the hospital are still being targeted by other community organizations.

Each Ascension Health hospital ministry follows the following guidelines for Community Health Needs Assessments (CHNAs):

- Each ministry will conduct a CHNA every three years by involving community partners and members representing diverse sectors within the community.
- There will be an annual review and update of the ministry's CHNA Implementation Strategy highlighting the outcomes of community benefit programs that target prioritized needs.
- Monthly reporting of community benefit is required to local and system leadership.

Complete Community Health Needs Assessment reports for each hospital are made publicly available at: <https://healthcare.ascension.org/chna> and paper versions can be requested at Ascension Alexian Brothers Office of the President or Community Health.

Prioritized Community Needs

Included in Code Section 501(r)(3) is the requirement that hospitals must provide a description of the process and criteria used to determine the most significant health needs of the community identified through the CHNA, along with a description of the process and criteria used to determine the prioritized needs to be addressed by the hospital. Accordingly, Ascension Alexian Brothers used a phased prioritization approach to identify the needs with the hospital community. The first step was to determine the broader set of identified needs. Through the CHNA assessment, identified needs were then narrowed to a set of significant needs which were determined most crucial for community stakeholders to address.

Following the completion of the CHNA assessment, significant needs were further narrowed down to a set of prioritized needs that the hospital will address within the implementation strategy.

Following the completion of the current CHNA, Ascension Alexian Brothers has selected the prioritized needs outlined below for its Implementation Strategy. Ascension has defined "prioritized needs" as the significant needs which have been prioritized by the hospital to address through the three-year CHNA cycle:

- **Chronic Disease (*Diabetes, Obesity, Heart Disease - Chronic Conditions*):** Chronic conditions like diabetes, coronary heart disease, and cancer have prevalence rates exceeding county, state, and national averages. These illnesses increase healthcare utilization and can worsen health outcomes if left unmanaged. African American survey respondents report greater concerns for hypertension (53.8%) and diabetes (53.8%). 29.7% of survey respondents said heart disease and stroke were a top health concern. There is a lack of specialists accepting Medicaid in the northwest suburbs, which create travel burdens for care. Education on managing/preventing chronic diseases, including nutrition education, is lacking in low-income areas as noted by community partners.
- **Mental Health & Youth Well-Being (*Mental Health - Quality of Life*):** Mental health conditions such as anxiety, depression, and stress are major community concerns. Access to care is hindered by stigma, long wait times, and provider shortages, contributing to untreated or worsening mental illness. High concern for depression, anxiety, and addiction in all three assessments. Mental health concerns (36.7%) included long wait times for therapy (8+ weeks), stigma affecting care-seeking behavior, and a need for increased youth services (especially for stress and depression). Development of senior wellbeing and recreational facilities to support aging community members was important to survey respondents. Community partners called on hospitals to increase collaboration and expand use of technology for mental health and addiction recovery.
- **Healthcare Access & Affordability (*Access to Care - Clinical Care*):** A significant portion of the population remains uninsured, underinsured, or faces systemic barriers to healthcare access, leading to poor preventive care (including low rates of screenings and vaccinations) and delayed treatment. 27.6% of survey respondents missed or postponed care due to barriers like lack of time (23.0%), high costs (18.7%), and inconvenient clinic hours (12.7%). Most needed support services is access to healthcare (61.5%) by survey respondents. Preventive care utilization was inconsistent among respondents with opportunities for colonoscopy, mammography, cholesterol screening & flu vaccines. Barriers include lack of Medicaid-accepting specialists; needs for multilingual health education, women's programs & affordable medications noted.
- **Social Determinants of Health (*Income - SDoH & Housing - SDoH*):** The social determinants of health and housing instability, food insecurity and transportation challenges were identified as top three contributors to poor health outcomes. These barriers disproportionately impact underserved communities. 19.8% of survey respondents worried about running out of food, mostly due to rising costs. Medicaid recipients struggle to find specialists in the northwest suburbs, forcing travel to Chicago, which creates transportation barriers to care. Affordable housing ranked as a top health need, particularly among African American respondents (30.8%). Community partners noted housing instability and food deserts as priority areas; Transportation challenges impact access to health care, employment and education opportunities.



Ascension Alexian Brothers

Ascension Alexian Brothers understands the importance of all the community's health needs. It is committed to playing an active role in improving the health of the people in the communities it serves. For this implementation strategy, Ascension Alexian Brothers has focused its efforts on the above priorities.

Written Comments

This annual report has been made available to the public and is open for public comment. Questions or comments about this implementation strategy can be submitted via the email:

ilarl.communitybenefit@ascension.org

Community Implementation Strategies

These strategies and action plans represent where the hospital will focus its community efforts over the next three years, July 1, 2025 to June 30, 2028. While these remain a priority, the hospital will continue to offer additional programs and services to meet the needs of the community, with special attention to those who are poor and vulnerable.

STRATEGY#1: CHRONIC CONDITION SCREENING, EDUCATION AND AWARENESS	
Hospital(s) Name(s) Ascension Alexian Brothers	
Prioritized Health Need #1 Chronic Disease	
Objective By June 30, 2028, there will be increased access to health screenings and education for community residents.	
Strategy Community & Faith: Community Wellness Program	
Collaborators	Resources
<ul style="list-style-type: none"> ● Other Ascension hospital(s): Ascension Saint Alexius, Ascension Alexian Brothers Behavioral Health Hospital 	<ul style="list-style-type: none"> ● Other Ascension hospital(s): staff time donated, community investment, education collateral, marketing resources, and other supplies
<ul style="list-style-type: none"> ● Collaborators: Park Districts, Community-based organizations, Faith-based Institutions, Schools, Food Pantries, Townships 	<ul style="list-style-type: none"> ● Collaborators: staff/volunteer time donated; space for events; promotion of events
<ul style="list-style-type: none"> ● Consultants: N/A 	<ul style="list-style-type: none"> ● Consultants: N/A
<ul style="list-style-type: none"> ● Other non-profit hospital: N/A 	<ul style="list-style-type: none"> ● Other non-profit hospital: N/A
Budget <ul style="list-style-type: none"> ● Cost of in-kind staff support ● Cost of in-kind resources & materials 	
ACTION STEPS	ROLE/OWNER
Appoint Associate Lead for this Strategy	Ascension Alexian Brothers
Identify internal resources for supporting community wellness programming	Ascension Illinois Community Health, Ascension Alexian Brothers
Identify external partners serving low-income and/or at risk persons that need community health screening and health education services	Ascension Illinois Community Health, Ascension Alexian Brothers
Establish community calendar of health screening and health education events including dates, times, and locations	Ascension Illinois Community Health
Promote awareness of health education and screenings via flyers, social media, e-newsletters, meeting with community partners	Ascension Illinois Community Health, Ascension Illinois External Communications
Monitor work, evaluate progress, and report outcomes	Ascension Illinois Community Health

ANTICIPATED IMPACT
The anticipated impact of these actions is increased access to health screening services and increased knowledge of chronic condition risk factors among high risk populations.

STRATEGY #2: PROVIDE ACCESS TO MENTAL HEALTH SERVICES	
Hospital(s) Name(s) Ascension Alexian Brothers	
Prioritized Health Need #2 Mental Health & Youth Well Being	
Objective By June 30, 2028, there will be an increase of individuals provided with access to youth mental health services.	
Strategy Kenneth Young Center Partnership	
Collaborators	Resources
<ul style="list-style-type: none"> ● Other Ascension Hospitals: Ascension Alexian Brothers 	<ul style="list-style-type: none"> ● Other Ascension hospital(s): staff time donated, community investment, education collateral, marketing resources, and others
<ul style="list-style-type: none"> ● Collaborators: Kenneth Young Center 	<ul style="list-style-type: none"> ● Collaborators: data, care coordination
<ul style="list-style-type: none"> ● Consultants: N/A 	<ul style="list-style-type: none"> ● Consultants: N/A
<ul style="list-style-type: none"> ● Other non-profit hospital: N/A 	<ul style="list-style-type: none"> ● Other non-profit hospital: N/A
Budget <ul style="list-style-type: none"> ● Annual community investment 	
ACTION STEPS	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Illinois Community Health
Continue to fortify partnerships that provide youth mental health services	Ascension Alexian Brothers
Provide support and assistance for needed services	Ascension Alexian Brothers
Monitor work, evaluate progress, report outcomes	Ascension Illinois Community Health
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased access to mental health counseling services for youth in the Ascension Alexian Brothers community.	

STRATEGY #3: PROVIDE PUBLIC HEALTH INSURANCE ENROLLMENT SERVICES	
Hospital(s) Name(s) Ascension Alexian Brothers	
Prioritized Health Need #3 Healthcare Access & Affordability	
Objective By June 30, 2028, there will be an increase of individuals provided with healthcare enrollment services from FY25 baseline.	
Strategy Advocatia Partnership	
Collaborators	Resources
<ul style="list-style-type: none"> Other Ascension Hospitals: Ascension Saint Alexius and Ascension Saint Joseph Chicago 	<ul style="list-style-type: none"> Other Ascension hospital(s): Leader and staff time donated, education collateral, marketing resources, and others
<ul style="list-style-type: none"> Collaborators: Ascension Medical Group (AMG), Community Based Organizations, Faith Based Institutions, Food Pantries, Libraries, Immigrant Welcoming Centers 	<ul style="list-style-type: none"> Collaborators: in-kind space for events, promotion of services
<ul style="list-style-type: none"> Consultants: Advocatia and other healthcare enrollment partners 	<ul style="list-style-type: none"> Consultants: Advocatia program platform & consultants, data
<ul style="list-style-type: none"> Other non-profit hospital: N/A 	<ul style="list-style-type: none"> Other non-profit hospital: N/A
Budget	
<ul style="list-style-type: none"> Advocatia Technology and Consultation Fees 	
ACTION STEPS	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Illinois Community Health
Promote awareness of services via flyers, social media, Ascension and Community partner newsletters	Ascension Alexian Brothers Community Health, External Communications
Identify external partners that need enrollment information	Ascension Illinois Community Benefit and Community Health
Identify and establish opportunities for enrollment in the community	Ascension Illinois Community Benefit and Community Health
Monitor work, evaluate progress, report outcomes	Ascension Illinois Community Health
ANTICIPATED IMPACT	
The anticipated impact of these actions is to increase access to healthcare services for individuals who are underinsured or uninsured.	

STRATEGY #4: PROVIDE ACCESS TO MEDICATION ASSISTANCE SERVICES	
Hospital(s) Name(s) Ascension Alexian Brothers	
Prioritized Health Need #1 Healthcare Access & Affordability	
Objective By June 30, 2028, there will be an increase of individuals provided with medication assistance services from FY25 baseline.	
Strategy Dispensary of Hope Program	
Collaborators	Resources
Other Ascension Hospitals: Ascension Saint Alexius	Other Ascension hospital(s): staff time donated, community investment, education collateral, marketing resources, and others
Collaborators: Ascension Medical Group, Community Based Organization, Faith Based Institutions, local physicians	Collaborators: pharmacy staff, promotion of services
Consultants: N/A	Consultants: N/A
Other non-profit hospital: N/A	Other non-profit hospital: N/A
Budget <ul style="list-style-type: none"> Dispensary of Hope Program Fees 	
ACTION STEPS	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Illinois Community Health
Promote awareness of pharmacy services via flyers, social media, Ascension and Community partner newsletters	Ascension Illinois Community Health, Ascension Alexian Brothers Pharmacy, Ascension Illinois Marketing/Communications
Identify external partners that need medication assistance information.	Ascension Alexian Brothers
Monitor work, evaluate progress, report outcomes	Ascension Illinois Community Health
ANTICIPATED IMPACT	
The anticipated impact of these actions is to increase access to medications for individuals who are underinsured or uninsured.	

STRATEGY #5: PROVIDE ACCESS TO COMMUNITY RESOURCE CENTER (CRC)	
Hospital(s) Name(s) Ascension Alexian Brothers	
Prioritized Health Need #3 Healthcare Access & Affordability	
Objective By June 30, 2028, establish a Community Resource Center (CRC) that will provide a structured framework for connecting individuals and families with needed resources & services.	
Strategy Community Resource Center (CRC)	
Collaborators	Resources
<ul style="list-style-type: none"> • Other Ascension hospital(s): Ascension Saint Alexis and Ascension Alexian Brothers Behavioral Health Hospital 	<ul style="list-style-type: none"> • Other Ascension hospital(s): Staff time donated, community investment, donated space within 1515 Lake Street building
<ul style="list-style-type: none"> • Collaborators: Partners for Our Communities, Greater Family Health, CEDA, Community Based Organizations, School District, Park District, 	<ul style="list-style-type: none"> • Collaborators: care coordination; data
<ul style="list-style-type: none"> • Consultants: N/A 	<ul style="list-style-type: none"> • Consultants: N/A
<ul style="list-style-type: none"> • Other non-profit hospital: N/A 	<ul style="list-style-type: none"> • Other non-profit hospital: N/A
Budget	
<ul style="list-style-type: none"> • Community investment(s) • Cost of in-kind space • Cost of in-kind staff support • Cost of in-kind resources & materials 	
ACTION STEPS	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Illinois Community Health
Identify framework for Community Resource Center (CRC)	Ascension Saint Alexis & Ascension Alexian Brothers
Identify external partners that may have a need for support and resources.	Ascension Illinois Community Health, Community Benefit, Ascension Saint Alexis, Ascension Alexian Brothers
Establish Community Resource Center (CRC) Collaborative Committee	Ascension Illinois Community Health
Create project timeline for Community Resource Center (CRC)	Ascension Illinois Community Health, Ascension Saint Alexis and Ascension Alexian Brothers
Monitor work, evaluate progress, report outcomes.	Ascension Illinois Community Health
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased access to community resources, services and referrals for individuals in need of such community services.	

STRATEGY #6: FOOD ACCESS ASSISTANCE	
Hospital(s) Name(s) Ascension Alexian Brothers	
Prioritized Health Need #4 Social Determinants of Health: (SDoH: Food Security)	
Objective By June 30, 2028, increase community support for local food pantries, increase food access partnerships and increase the number of individuals provided with food access assistance.	
Strategy Local Food Assistance Support & Partnerships <ul style="list-style-type: none"> ● Micropantry ● Faith & Food Initiative ● Community Investment Program 	
Collaborators	Resources
<ul style="list-style-type: none"> ● Other Ascension hospital(s): Ascension Saint Alexius, Ascension Alexian Brothers Behavioral Health Hospital, Ascension Saint Joseph Hospital Chicago 	<ul style="list-style-type: none"> ● Other Ascension hospital(s): staff time donated, community investment, education collateral, marketing resources, and others
<ul style="list-style-type: none"> ● Collaborators: Greater Chicago Food Depository, Willow Creek Care Center, local food pantries, Faith Based Institutions 	<ul style="list-style-type: none"> ● Collaborators: staff/volunteer time donated; resources/materials; promotion of programs
<ul style="list-style-type: none"> ● Consultants: N/A 	<ul style="list-style-type: none"> ● Consultants: N/A
<ul style="list-style-type: none"> ● Other non-profit hospital: N/A 	<ul style="list-style-type: none"> ● Other non-profit hospital: N/A
Budget <ul style="list-style-type: none"> ● Community Investments ● Cost of in-kind staff support ● Cost of in-kind resources & materials 	
ACTION STEPS <i>Micropantry</i>	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Illinois Community Health
Identify food-drive event dates	Ascension Alexian Brothers Volunteer Department
Identify potential community partners to support maintenance of MicroPantry	Ascension Illinois Community Health
Provide funding support for local community food access programs and initiatives	Ascension Alexian Brothers
Monitor work, evaluate progress, report outcomes	Ascension Illinois Community Health
ACTION STEPS <i>Faith & Food Initiative</i>	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Illinois Community Health
Identify local faith institutions that will participate in program	Ascension Illinois Community Health, Ascension Alexian Brothers
Provide funding and distribution support for program	Ascension Alexian Brothers
Monitor work, evaluate progress, report outcomes	Ascension Illinois Community Health
ACTION STEPS <i>Community Investment Program</i>	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Illinois Community Health

Identify local food pantries in need of financial support	Ascension Illinois Community Health, Ascension Alexian Brothers Community Investment Committee
Identify internal resources to support food pantry initiatives (i.e. food drives, nutrition education and training)	Ascension Illinois Community Health, Ascension Alexian Brothers
Monitor work, evaluate progress, report outcomes	Ascension Illinois Community Health, Ascension Alexian Brothers
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased access to healthy food and reduced food insecurity.	

STRATEGY #7: HOUSING ASSISTANCE	
Hospital(s) Name(s) Ascension Alexian Brothers	
Prioritized Health Need #4 Social Determinants of Health: (SDoH: Housing & Transit)	
Objective By June 30, 2028, increase support for individuals in need of housing assistance in the Ascension Alexian Brothers community.	
Strategy Local Housing Assistance Support & Partnerships	
Collaborators	Resources
<ul style="list-style-type: none"> ● Other Ascension hospital(s): Ascension Saint Alexius, Ascension Saint Joseph Hospital Chicago 	<ul style="list-style-type: none"> ● Other Ascension hospital(s): staff time donated, community investment
<ul style="list-style-type: none"> ● Collaborators: Fellowship Housing, Little Sisters of the Poor St. Joseph Home for the Elderly 	<ul style="list-style-type: none"> ● Collaborators: staff/volunteer time donated, data
<ul style="list-style-type: none"> ● Consultants: N/A 	<ul style="list-style-type: none"> ● Consultants: N/A
<ul style="list-style-type: none"> ● Other non-profit hospital: N/A 	<ul style="list-style-type: none"> ● Other non-profit hospital: N/A
Budget <ul style="list-style-type: none"> ● Annual community investments ● In-kind support 	
ACTION STEPS	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Illinois Community Health
Identify local housing assistance partners including those in need of financial support	Ascension Illinois Community Health, Ascension Alexian Brothers Community Investment Committee
Identify internal resources to support local housing assistance initiatives	Ascension Illinois Community Health, Ascension Alexian Brothers
Monitor work, evaluate progress, report outcomes	Ascension Illinois Community Health, Ascension Alexian Brothers
ANTICIPATED IMPACT	
The anticipated impact of these actions is to increase access to safe and affordable housing to improve overall health.	

STRATEGY #8: TRANSPORTATION ASSISTANCE	
Hospital(s) Name(s) Ascension Alexian Brothers	
Prioritized Health Need #4 Social Determinants of Health: (SDoH: Housing & Transit)	
Objective By June 30, 2028, increase support for individuals in need of transportation assistance in the Ascension Alexian Brothers community.	
Strategy LYFT Concierge Services Partnership	
Collaborators	Resources
<ul style="list-style-type: none"> ● Other Ascension hospital(s): Ascension Saint Alexius, Ascension Saint Joseph Hospital Chicago 	<ul style="list-style-type: none"> ● Other Ascension hospital(s): staff time donated, community investment
<ul style="list-style-type: none"> ● Collaborators: Lyft Concierge Services 	<ul style="list-style-type: none"> ● Collaborators: transportation services & platform, data
<ul style="list-style-type: none"> ● Consultants: N/A 	<ul style="list-style-type: none"> ● Consultants: N/A
<ul style="list-style-type: none"> ● Other non-profit hospital: N/A 	<ul style="list-style-type: none"> ● Other non-profit hospital: N/A
Budget <ul style="list-style-type: none"> ● Concierge Service Fees 	
ACTION STEPS	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Illinois Community Health
Identify patients (i.e., uninsured, underinsured, VA, Medicaid, Medicare, etc.) in need of transportation assistance	Ascension Alexian Brothers Care Management
Cover costs of Lyft Concierge Services (LCS) monthly/annual service fees for identified patients within parameters allowed under applicable law	Ascension Alexian Brothers
Monitor work, evaluate progress, report outcomes	Ascension Illinois Community Health, Ascension Alexian Brothers
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased access to healthcare services by eliminating transportation barriers.	

Complete Implementation Strategy reports for each hospital are made publicly available at: <https://healthcare.ascension.org/chna> and paper versions can be requested at Ascension Alexian Brothers Office of the President or Community Health.

Community Implementation Strategy & Health Equity Progress

During the fiscal year, the following was progress achieved on its implementation strategies or other activities the hospital is undertaking to address health equity, reduce health disparities and improve community health. Please note this list is not intended to be comprehensive of all activities the hospital is undertaking, but to highlight initiatives of interest.

<p>Social & Structural Determinants of Health</p>	<p>Strategy: Increase food access assistance for food insecure individuals for community residents. Progress: During the applicable tax year through co-hosting mobile produce mobiles, 1,420 persons were served with 23,667 meals in the community. During the tax year, the hospital implemented an on-site 24/7 emergency food pantry, a micro pantry, that provided 2,600 meals or 3,120 pounds of food annually. The hospital also sought to increase donations to food bank and pantry community partners, which resulted in \$8,500 in donations for the applicable tax year towards food access.</p> <p>Strategy: Provide transportation services for patients and community residents Progress: During the applicable tax year, 520 persons were screened for transportation assistance and provided with rides.</p> <p>Strategy: Provide support to transitional housing community based organizations. Progress: During the applicable tax year, 43 families at Fellowship Housing, a local community based housing organization, continued to be assisted through hospital funding support.</p>
<p>Access to Care and Community Resources</p>	<p>Strategy: Increase access to community resources and community-based services for the community. Progress: Alexian Brothers Medical Center associates utilized the social determinant of health software, Findhelp, to connect and refer patients to local resources such as food pantry, health clinics, utilities support and more. During the applicable tax year, nearly 400 search sessions were performed to assist with health related social needs.</p> <p>Strategy: Provide public health insurance coverage enrollment services. Progress: During the applicable tax year, in partnership with Advocatia (a social care technology organization), a community</p>

	<p>event was co-hosted in which 42 persons were engaged in the enrollment process. Additionally, 3 persons applied for benefits and 261 persons were educated on health insurance and other benefit options during the applicable tax year.</p> <p>Strategy: Provide opportunities for students to engage with health care professionals. Progress: During the applicable tax year, 560 students were provided opportunities to engage with hospital professionals such as nursing or other allied professionals.</p>
<p>Prevention and Treatment of Priority Health Conditions</p>	<p>Strategy: Implement strategies to address maternal health disparities and promote birth equity (BE). Progress: During the applicable tax year, screening of birthing patients on health related social needs was implemented as part of routine practice and workflows were created to support patients. In addition, a three-year clinical priority goal to reduce obstetric complications in patients with medium-high and high social vulnerabilities.</p> <p>Strategy: Provide local community based organization support. Progress: During the applicable tax year, through a partnership with the Kenneth Young Center, 289 persons were provided with 707 counseling through hospital funding.</p> <p>Strategy: Expand warm hand-off program for patients in need of access to substance use disorder treatment. Progress: During the applicable tax year, a warm hand-off program continued at the hospital in partnership with Gateway Foundation, a substance use disorder treatment provider, which resulted in 243 persons screened for treatment, 35 accepting treatment plans and 13 entering treatment.</p> <p>Strategy: Provide access to health screenings and health education for community residents. Progress: During the applicable tax year, 4,896 community members were provided with health education and 657 community members were provided with health screenings.</p>
<p>Community Support (Investing) Initiatives</p>	<p>Strategy: Standardization of Community Investment Alignment Progress: Guidelines for community investment criteria to guide outgoing contributions to the community were established across Ascension hospitals late in the fiscal year that became effective July 1, 2023. A system-wide goal of 95% of all</p>

	<p>community investments alignment with at least two of six criteria points including: Strategic Priority, CHNA/Implementation Strategy Plan, Improved Health Outcomes or Laudato Si’ environmental improvements. At the close of FY25 on June 30, 2025, 98% of the hospital’s community investments aligned with the criteria established.</p>
<p>Purchasing & Hiring Initiatives</p>	<p>Strategy: Local Procurement Progress: Ascension has guidelines towards local supplier procurement as possible in alignment with strategic sourcing.</p> <p>Strategy: SOAR (Strengths, Opportunities, Aspirations and Recommendations) Progress: Our SOAR action planning focuses on efforts for improvement in our associate engagement. The Associate Engagement Survey and the SOAR process is conducted and performed annually with evaluation and modified throughout the year. This process is guided by Executive and Senior Leadership with implementation and evaluation by Department Leaders.</p> <p>Strategy: Workforce Development Progress: In September 2023, Ascension launched a proactive workforce development team of managers who strategically sit under human resources in the organizational effectiveness space within the Center for Career Advancement. The center focuses on preparing, recruiting, retaining, and enhancing the skills of individuals in the healthcare professions to meet the evolving needs of the patients and communities. Goals include addressing challenges like workforce shortages, skill mismatches, diversity gaps, and technology integration. The workforce development managers are proactive in collaborating on local workforce development programs, partnering with key leaders and stakeholders to identify new program needs or improvement of existing programs, functioning as an intermediary between local chambers of commerce and community organizations, seeking local and federal funding opportunities, developing and over-seeing high school work-based learning programs through career exploration, job shadowing, internships, apprenticeships, and collaborating with community colleges through advisory councils and increased student clinical opportunities.</p>

Appendix

Hospital Net Patient Revenue Report

Ascension Illinois	
Net Revenue	
For the Twelve Months Ended June 30, 2025	
	AB
Net Patient Service Revenue	\$464,964,075
Add Back Charity	\$29,121,836
AG Reported Net Patient Service Revenue	\$494,085,911