

Notice of Outpatient Facility Fees

At Ascension, we are committed to billing transparency. We want to help you understand how you are billed for outpatient services and what charges you may see.

This is a hospital-based location, your billing may be structured differently than a non-hospital-based location.

What is a Facility Fee?

A facility fee is a charge for the use of the hospital's space, equipment, and non-physician staff. It is **separate and distinct** from the professional fee charged by the doctor or practitioner who treats you.

Why is this fee charged?

This fee covers the high costs of maintaining a safe, clinical environment available 24/7. Your facility fee supports:

- **Operating Expenses:** High-tech medical equipment and facility maintenance.
- **Support Staff:** Salaries for the nurses, technicians, and administrative teams who support your care.
- **Supplies:** Sterile supplies, medications, and clinical resources used during your visit.

How does this affect my bill?

Depending on your insurance coverage, you may notice the following:

- **Two Separate Bills:** You or your health plan may receive two bills—one for the professional services of the provider and one for the facility fee.
- **Out-of-Pocket Costs:** Your insurance plan may apply your deductible or co-insurance differently to a facility fee than it does to a professional fee.

Questions? We're here to help. Please reach out to our Customer Service Team:

- **Phone:** 833-272-7585
- **Hours:** 8:00 am - 4:30 pm Central Standard Time