

# Ascension St. Vincent's Telehealth Maternity Care Program



Patient-centered, relationship-based maternity care that reduces barriers and supports healthier outcomes. Our Patient Navigators provide individualized support from pregnancy through postpartum, helping ensure timely, coordinated care for moms and babies. We connect participants to care and wrap-around services and provide access to medical devices.

## Provided services and devices

- Referrals to care and wrap-around services
- Connection to medical devices (scales, glucose monitors, dopplers, thermometers)
- An iPad is offered when needed for telehealth

## Referral and entry flow

### Criteria

- Patients facing barriers to care (social drivers of health (SDOH))
- Delayed start of prenatal care or gaps in prenatal care

### Program entry requirements

- Completed referral form
- Signed medical records release
- Screening form
- Medical device form (if applicable)
- Medical records release
- Navigator enrollment form
- Most recent OB visit note (last prenatal visit documentation)

## Wrap-around support

### Connection to services

- Housing placement assistance
- Transportation assistance
- Lactation support
- Nutrition counseling
- Mental well-being support
- Car seat installation and training
- CPR training assistance
- Baby care products

## Contact us

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