



# Flambeau Hospital

A Service of Marshfield Clinic and Ministry Health Care

## **VISION STATEMENT OF FLAMBEAU HOSPITAL**

The vision of Flambeau Hospital/Marshfield Clinic-Park Falls and Phillips Centers, a partnership of Marshfield Clinic and Ministry Health Care, is to create healthier communities while improving the health and well being of the people in the rural settings served.

The following objectives provide the direction for Flambeau Hospital in fulfilling its vision:

- To continuously improve quality services to customers by building excellence into every aspect and process of the hospital. Customers include patients and staff members. This excellence develops from Total Quality Improvement, an environment that encourages everyone to contribute to the hospital's mission.
- To maintain accreditation by the Joint Commission on Accreditation of Healthcare Organizations as well as compliance with quality standards established by governmental entities.
- To encourage health promotion and wellness through educational activities. When feasible, these activities will be pursued in conjunction with area health care providers.
- To collaborate with and provide referrals to agencies providing services not directly available at the hospital.
- To maintain an open relationship with the medical and hospital staff to ensure efficient and effective utilization of hospital resources.
- To provide inservice and continuing educational opportunities for health care personnel as a means of providing quality patient care.
- To allow for the spiritual needs of patients.
- To maintain an economically viable non-profit organization.

## **MISSION STATEMENT OF MARSHFIELD CLINIC**

The mission of Marshfield Clinic is to service patients through accessible, high quality health care, research and education.

## **MISSION STATEMENT OF MINISTRY HEALTH CARE**

Our mission as a Catholic health care system is to further the healing ministry of Jesus by continually improving the health and well being of all people, especially the poor, in the communities we serve.