



Ascension

## Ascension Saint Agnes Visitor Policy

Effective January 7, 2021

As part of a comprehensive response to the COVID-19 pandemic and Flu and RSV season, Ascension Saint Agnes has evaluated and altered our visitor procedures. Our priority is to keep everyone safe.

Visitors are allowed during **Visiting Hours of 11:00 a.m.-6:00 p.m.** under specific circumstances outlined below. Exceptions to visiting hours may be considered for End of Life situations as outlined below.

Patients with a disability who require bedside care from a caregiver due to the specifics of their disability are permitted one visitor. Additional guidelines may apply for certain situations as outlined below.

### Visitors must follow these guidelines:

- All visitors will be screened for symptoms (including fever, cough, shortness of breath, diarrhea, loss of smell or taste, runny nose) and will not be allowed to visit if symptoms exist.
- All visitors will be required to wear a mask. Visitors without hospital-approved masks will be given one upon entry.
- No visitors under age 18 are allowed unless they are the parent of a child in the hospital. This includes waiting rooms and other public areas.
- All visitors must use the main entrance and check in with security and the front desk.

Type of Patient	Visitor Details
Patients who are <b><u>NOT</u></b> COVID-19 positive:	<b>Admitted Patients:</b> <ul style="list-style-type: none"><li>• One designated visitor/support person may visit per calendar day.</li></ul>

**Patients who are NOT COVID-19 positive:**

**Pediatric and NICU Patients:**

- Two parents/caregivers of a patient may visit at a time per calendar day.

**OB Patients in Labor & Delivery and Postpartum:**

- Two visitors are permitted per calendar day. visitors may include a professional support person/postpartum helper (like a doula) or two individuals of the patient's choice.

**Adult Emergency Department:**

- **All visitors must be masked at all times**
- **No visitors** are allowed in the **waiting room** regardless of vaccination status, unless the patient meets one of the exceptions below.
- One (1) person will be allowed to stay with the patient in the waiting room if
  - **Patient's disability requires the frequent or continued assistance from a caregiver**
  - **Patient requires assistance for cognitive needs**
  - **Patient is being treated for a critical care emergency or illness**
  - The person must stay with the patient
- Once a patient has been brought back to the treatment area, **One (1) visitor may be at the bedside**, at the discretion of the treatment team
  - The person must stay with the patient

**Pediatric Emergency:**

- **All visitors must be masked at all times**
- **Two (2) parents/caregivers of a patient may be at the bedside for as long as needed.**
- **Two (2) parents or caregivers at a time may visit in the room with a deceased child.**

**End of Life:**

- Two family members at a time may visit at the bedside.
- Other family members must wait outside the facility to rotate visitors.

<p><b>Patients who are <u>NOT</u> COVID-19 positive:</b></p>	<p><b>Outpatient Surgery:</b></p> <ul style="list-style-type: none"> <li>One visitor may accompany the patient and wait in the surgical waiting room as long as social distancing can be maintained.</li> </ul> <p><b>Same Day Surgery:</b></p> <ul style="list-style-type: none"> <li>One visitor may accompany the patient and wait in the surgical waiting room as long as social distancing can be maintained.</li> <li>The visitor may accompany the patient to their room if admitted after checking in with the main entrance.</li> </ul> <p><b>Outpatient Appointments:</b></p> <ul style="list-style-type: none"> <li>One visitor for patients with a disability who require assistance from a caregiver due to the specifics of their disability.</li> </ul> <p><b>One faith leader or clergy member at a time is allowed to visit patients who are <u>NOT</u> COVID-19 positive.</b></p> <ul style="list-style-type: none"> <li>The faith leader/clergy does not count towards the approved visitor limits listed above.</li> </ul> <p><b>ALL visits must take place in the Patient Room Only</b></p> <p><b>Surgical masks are required. Visitors must wear personal protective equipment as directed by staff.</b></p> <p><b>Any question about whether a visitor can/should stay with the patient should be directed to the Charge nurse or physician.</b></p>
Type of Patient	Visitor Details
<p><b>Patients Who <u>ARE</u> COVID-19 Positive or Awaiting Test Results:</b></p>	<p><b>Pediatric Patients:</b></p> <ul style="list-style-type: none"> <li>Two parents/caregivers of a patient may visit at a time per calendar day for as long as needed.</li> <li>Two parents or caregivers at a time may visit in the room with a deceased child.</li> </ul> <p><b>OB Patients:</b></p> <ul style="list-style-type: none"> <li>One visitor inclusive of a professional support person/postpartum helper of a patient in the labor &amp; delivery and postpartum units per calendar day.</li> </ul> <p><b>Adult Emergency Department</b></p>

**Patients Who ARE COVID-19  
Positive  
or Awaiting Test Results:**

- **No visitors permitted except** for End of Life patients.

**End of Life:**

- A one-time only exception for two visitors is permitted.
- Visits are not to exceed one hour.

Visits must take place in the Patient Room Only

Surgical mask and eye protection are required. Visitors must wear personal protective equipment as directed by staff.

We appreciate your understanding and cooperation for everyone's safety.