



Ascension

Important Notice for Patients of Ascension Eastwood Clinics in Southeast Michigan

On April 15, 2020, a staff member at Ascension Eastwood Clinics sent an email to patients containing information on the clinic's transition to telehealth. Unfortunately, the email recipients were not blind copied, which enabled all recipients to see the other patients' email addresses, some of which included full or partial names. No additional protected health or personal information was visible or shared. There is no significant risk that patient's email accounts were compromised.

We take the privacy and security of our patients' information seriously. We sent individual notices to affected patients and notified government authorities and local media outlets as required. Safeguarding the protected health and personal information of our patients is one of our highest priorities. We are taking appropriate corrective action, which may include but not be limited to, providing additional education regarding patient privacy to our associates and implementing additional internal safeguards and controls to prevent future incidents of this nature from occurring.

For additional questions regarding this incident, please call Ashley Sosnoski, Compliance Director, at (586) 753-1176.