

*Ascension Genesys Hospital, Ascension St. Mary's Hospital and  
Ascension Medical Group – Genesys & St. Mary's Covered Providers*

**Summary of Financial Assistance Policy**

Ascension Genesys and St. Mary's facilities and Medical Group covered providers, have a commitment to and respect for each person's dignity with a special concern for those who struggle with barriers to access healthcare services. Ascension facilities and providers have an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, Ascension Genesys and St. Mary's facilities and Medical Group covered providers provide financial assistance for certain individuals who receive emergency or other medically necessary care from Ascension Mid-Michigan facilities and covered providers. This summary provides a brief overview of Ascension Genesys and St. Mary's facilities and Medical Group Covered providers Financial Assistance Policy.

**Who Is Eligible?**

You may be able to get financial assistance if you live in Alcona, Arenac, Bay, Genesee, Gladwin, Gratiot, Iosco, Lapeer, Midland, Oakland, Ogemaw, Saginaw, Shiawassee or Tuscola county. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250% of the Federal Poverty Level, you may receive a 100% charity care write-off on the portion of the charges for which you are responsible. If your income is above 250% of the Federal Poverty Level but does not exceed 400% of the Federal Poverty Level, you may receive discounted rates on a sliding scale. If you have medical debt for emergency and medically necessary care that exceeds your income, you may be eligible for a discount. If you have assets in excess of 250% of your Federal Poverty Level income amount you may not qualify for financial assistance. If you are eligible for Financial Assistance, you may have to pay a small flat charge for services. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

**What Services Are Covered?**

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Financial Assistance Policy. All other care is not covered by the Financial Assistance Policy.

**How Can I Apply?**

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.

**How Can I Get Help with an Application?**

For help with a Financial Assistance Policy application, you may contact a member of our Financial Assistance Team at one of the numbers below based on the specific facility.

## **How Can I Get More Information?**

Copies of the Financial Assistance Policy and Financial Assistance Policy application form are available at the websites and addresses below based on the specific facility. Free copies of the Financial Assistance Policy and Financial Assistance Policy application also can be obtained by mail by calling the Customer Service telephone number below based on the specific facility. Additional information about the Financial Assistance Policy is also available at the locations and telephone numbers below based on the specific facility.

<b>Facility/Location Where Services Are Provided</b>	<b>Financial Counselor Telephone No.</b>	<b>Customer Service Telephone No.</b>	<b>Financial Counselor Fax No.</b>	<b>Mail Completed Applications to:</b>
Ascension Genesys Hospital	810-606-7431	888-544-7737	810-606-7897	Financial Counseling Dept. One Genesys Parkway, Grand Blanc, MI 48439
Ascension St. Mary's Hospital	989-907-7585	888-978-6279	989-907-7765	Financial Counseling Dept. 4599 Towne Centre Rd. Saginaw, MI 48604
Ascension Genesys Ambulatory Imaging	810-424-2101	810-424-2101	810-249-4388	Providers Management, Inc. 3495 S. Center Road, Burton, MI 48509
Ascension Genesys Ambulatory Therapy	810-424-2101	810-424-2101	810-249-4388	Providers Management, Inc. 3495 S. Center Road, Burton, MI 48509
Ascension Medical Group Providers - Genesys	800-566-5050	844-701-9988	512-324-8962	N.R.S.C. - Financial Assistance Dept. 4616 West Howard Lane, Ste 850 Austin, Texas 78728
Ascension Medical Group - Genesys - Integrated Providers	810-424-2101	810-424-2101	810-249-4388	Providers Management, Inc. 3495 S. Center Road, Burton, MI 48509
Ascension Medical Group Providers - St. Mary's	800-566-5050	800-566-5050	317-583-2753	N.R.S.C. - Financial Assistance Dept. 10330 N Meridian St., Ste 200 Indianapolis, IN 46290

Financial Assistance Information is also available at the following Websites based on the specific facility:

<b>Facility/Location Where Services Are Provided</b>	<b>Financial Assistance Website</b>
Ascension Genesys Hospital	<a href="https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance">https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance</a>
Ascension St. Mary's Hospital	<a href="https://healthcare.ascension.org/Locations/Michigan/MISAG/Saginaw-Ascension-St-Marys-Hospital/Financial-Assistance">https://healthcare.ascension.org/Locations/Michigan/MISAG/Saginaw-Ascension-St-Marys-Hospital/Financial-Assistance</a>
Ascension Genesys Ambulatory Imaging	<a href="https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance">https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance</a>
Ascension Genesys Ambulatory Therapy	<a href="https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance">https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance</a>
Ascension Medical Group Providers - Genesys	<a href="https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance">https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance</a>
Ascension Medical Group - Genesys - Integrated Providers	<a href="https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance">https://healthcare.ascension.org/Locations/Michigan/MIGRA/Grand-Blanc-Ascension-Genesys-Hospital/Financial-Assistance</a>
Ascension Medical Group Providers - St. Mary's	<a href="https://healthcare.ascension.org/Locations/Michigan/MISAG/Saginaw-Ascension-St-Marys-Hospital/Financial-Assistance">https://healthcare.ascension.org/Locations/Michigan/MISAG/Saginaw-Ascension-St-Marys-Hospital/Financial-Assistance</a>

**What If I Am Not Eligible?**

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact a member of our Financial Counseling team at the location or telephone number listed above.

**Translations of the Financial Assistance Policy, the Financial Assistance Policy application and instructions, and this plain language summary are available in the following languages on our website and upon request:**

Arabic	German	Korean
Chinese	Hindi	Russian
English	Japanese	Spanish