

Ascension Saint Thomas Behavioral Health Hospital

Summary of Financial Assistance Policy

Updated 5/15/2021

Cumberland Behavioral Health, LLC dba Ascension Saint Thomas Behavioral Health Hospital has a commitment to and respect for each person's dignity with a special concern for those who struggle with barriers to access healthcare services. Ascension Saint Thomas Behavioral Health Hospital has an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, Ascension Saint Thomas Behavioral Health Hospital provides financial assistance for certain individuals who receive emergency or other medically necessary care from Ascension Saint Thomas Behavioral Health Hospital. This summary provides a brief overview of Ascension Saint Thomas Behavioral Health Hospital's Financial Assistance Policy.

Who Is Eligible?

You may be able to get financial assistance if you live in the following counties: Cannon, Davidson, Dekalb, Hickman, Rutherford, Warren, White, Montgomery, Putnam, Sumner, Williamson, Wilson. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250¹⁰% of the Federal Poverty Level, you may receive a 100% charity care write-off on the portion of the charges for which you are responsible. If your income is above 250¹³% of the Federal Poverty Level but does not exceed 400¹¹% of the Federal Poverty Level, you may receive discounted rates on a sliding scale. If you have medical debt for emergency and medically necessary care that exceeds your income, you may be eligible for a discount. If you have assets in excess of 250% of your Federal Poverty Level income amount you may not qualify for financial assistance. [You may have to pay a small flat charge for services.]¹² Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

What Services Are Covered?

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Financial Assistance Policy. All other care is not covered by the Financial Assistance Policy.

How Can I Apply?

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.¹³

How Can I Get Help with an Application?

For help with a Financial Assistance Policy application, you may contact Kami Morgan at 300 Great Circle Road, Nashville TN 37228 or by calling her directly at 629-216-2163.

How Can I Get More Information?

Copies of the Financial Assistance Policy and Financial Assistance Policy application form are available at www.saintthomasbehavioral.com and at 300 Great Circle Road, Nashville TN 37228. Free copies of the Financial Assistance Policy and Financial Assistance Policy application also can be obtained by mail by contacting Kami Morgan at means listed above. Additional information about the Financial Assistance Policy also is available at www.saintthomasbehavioral.com and at 300 Great Circle Road, Nashville TN 37228, or by telephone at 629-216-2163.

What If I Am Not Eligible?

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact Kami Morgan at 300 Great Circle Road, Nashville TN 37228 or by calling her directly at 629-216-2163.

Translations of the Financial Assistance Policy, the Financial Assistance Policy application and instructions, and this plain language summary are available in the following languages on our website and upon request:

Arabic
Korean
Laotian
Simplified Chinese
Spanish
Traditional Chinese
Vietnamese