

## **ASCENSION ST. JOHN**

Ascension St. John Medical Center  
Ascension St. John Owasso  
Ascension St. John Broken Arrow  
Ascension St. John Sapulpa  
Ascension St. John Jane Phillips  
Ascension St. John Nowata  
Ascension St. John Clinic

### **Summary of Financial Assistance Policy**

Ascension St. John, including the health ministries listed above, have a commitment to and respect for each person's dignity with a special concern for those who struggle with barriers to access healthcare services. Ascension St. John has an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, Ascension St. John provides financial assistance for certain individuals who receive emergency or other medically necessary care from Ascension St. John. This summary provides a brief overview of the Ascension St. John Financial Assistance Policy.

#### **Who Is Eligible?**

You may be able to get financial assistance if you live in the Ascension St. John Community which is comprised of six main hospitals in Northeastern Oklahoma, Ascension St. John Medical Center (Tulsa), Ascension St. John Owasso, Ascension St. John Broken Arrow, Ascension St. John Sapulpa, Ascension St. John Jane Phillips (Bartlesville), and Ascension St. John Nowata with each facility serving their surrounding communities. Ascension St. John Medical Center is a regional tertiary referral and trauma center serving the entire northeastern Oklahoma region, as well as parts of Kansas, Arkansas and Missouri. The primary service area is Tulsa County. Ascension St. John Owasso and Ascension St. John Broken Arrow are not-for-profit healthcare facilities serving the primary service area of Tulsa County. Ascension St. John Sapulpa is a not-for-profit hospital serving the primary service area of Creek County. Ascension St. John Jane Phillips primarily serves Washington County and its surrounding counties including all of Nowata and Osage. Ascension St. John Nowata serves the Nowata County area. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250% of the Federal Poverty Level, you may receive a 100% charity care write-off on the portion of the charges for which you are responsible. Emergency and or Inpatient services will have a copay due of \$100.00 per visit. Outpatient hospital, St. John Clinic and Urgent Care services will have a copay due of \$25.00 per visit up to a maximum of \$250.00. If your income is above 250% of the Federal Poverty Level but does not exceed 400% of the Federal Poverty Level, you may receive discounted rates on a sliding scale. If you have medical debt for emergency and medically necessary care that exceeds your income, you may be eligible for a discount. If you have assets in excess of 250% of your Federal Poverty Level income amount you may not qualify for financial assistance. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

### **What Services Are Covered?**

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Financial Assistance Policy. All other care is not covered by the Financial Assistance Policy.

### **How Can I Apply?**

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.

### **How Can I Get Help with an Application?**

For help with a Financial Assistance Policy application, you may contact Ascension St. John Financial Assistance department at Dept 606, Tulsa, OK 74182 or call 888-329-0421 during operating hours, Monday through Friday from 8:00 am to 5:00 pm.

### **How Can I Get More Information?**

Copies of the Financial Assistance Policy and the Financial Assistance Policy application are available at <https://healthcare.ascension.org/Financial-Assistance/Oklahoma> and at the following locations:

Ascension St. John Medical Center in Tulsa, 1923 S Utica Ave Tulsa, OK 74104

Ascension St. John Owasso 12451 E 100<sup>th</sup> St N Owasso, OK 74055

Ascension St. John Broken Arrow, 1000 W Boise Circle Broken Arrow, OK 74012

Ascension St. John Sapulpa, 1004 E Bryan Ave Sapulpa, OK 74066

Ascension St. John Jane Phillips in Bartlesville, 3500 SE Frank Phillips Blvd Bartlesville, OK

Ascension St. John Nowata, 237 S Locust St Nowata, OK 74048

Free copies of the Financial Assistance Policy, Financial Assistance Policy application, and additional information about the Financial Assistance Policy can be obtained by mail by calling Ascension St. John Financial Assistance Department at 888-329-0421.

### **What If I Am Not Eligible?**

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact Ascension St. John Financial Assistance at 888-329-0421.

**Translations of the Financial Assistance Policy, the Financial Assistance Policy application and instructions, and this plain language summary are available in the following languages on our website and upon request:**

Spanish

Simplified Chinese

Traditional Chinese

Vietnamese

Hmong