

FY 2020 – 2022 Community Health Implementation Strategy

Ascension Seton Edgar B. Davis



**Ascension
Seton**

Ascension Seton Edgar B. Davis Implementation Strategy

Implementation Strategy Narrative

Overview

Ascension Seton Edgar B. Davis is a part of Ascension Seton, formerly known as Seton Family of Hospitals, a 501(c)(3) nonprofit organization, and an affiliate of Ascension Texas and Ascension Health, with a long-standing history of serving Central Texas, not only as a health care provider, but as a leader and advocate for improving the health of the population as a whole.

Ascension's Mission

Rooted in the loving ministry of Jesus as healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually-centered, holistic care which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and our words.

Located in Luling, 50 miles southeast of Austin, Ascension Seton Edgar B. Davis is a general acute care facility committed to providing quality inpatient and outpatient services for residents of Caldwell and surrounding counties. The hospital offers 24-hour emergency care, plus comprehensive diagnostic and treatment services, health education and wellness programs.

Recently, Ascension Seton Edgar B. Davis was named one of the top in the nation for patient satisfaction. The outpatient surgery department achieved a perfect score of 100 percent on the latest patient satisfaction survey and the emergency unit was named among the top 10 percent in the nation for patient satisfaction. The results came from a survey administered by NRC Picker, a recognized industry leader that specializes in healthcare performance measurement.

Ascension Seton Edgar B. Davis is one of 25 hospitals in the state and the only hospital in the region to receive the Quality Improvement Achievement Award from Texas Medical Foundation Health Quality Institute. In addition, the facility received the coveted "Nurse-Friendly" designation from the Texas Nurses Association, joining only 31 hospitals across the state to earn this elite honor.

Ascension Texas has developed 17 Community Health Implementation Strategies, one for each of its hospitals and joint venture facilities. Each plan identifies the action the hospital, with the support of the Ascension Texas network, plans to take to address the prioritized needs identified in the Community Health Needs Assessment (CHNA) of its region.

The various actions included in the Implementation Strategy are not intended to be exhaustive or inclusive of every single Ascension Texas strategy, initiative or program. Instead, the plan highlights the most significant actions that each hospital has undertaken to address the health needs prioritized in the CHNA, including those strategies that are expected to make the most significant impact on the delivery of health care in the region for the poor and vulnerable.

This Implementation Strategy will address needs identified in the [Ascension Seton's 2019 South 2 CHNA](#). Caldwell County is the focus of this CHNA because it is part of Ascension Seton's primary service area. Ascension Seton Edgar B. Davis is in Caldwell County.

Needs That Will Be Addressed

Ascension Seton Edgar B. Davis will address the needs identified in the 2019 South 2 Region CHNA. These needs include access to care and mental health.

Needs That Will Not Be Addressed

Ascension Seton Edgar B. Davis will address both identified needs.

Summary of Implementation Strategy

Need: Access to Care

Strategy: Continue to provide medical care to pediatric patients with the Children's Care-a-Van.

- The Children's Care-a-Van works in partnership with schools to serve children of all ages, including their infants, school-age children and their siblings. The Children's Care-a-Van provides care weekly to indigent populations.
- In the past 15 years, this rural outreach has directly aided and improved the health of approximately 45,000 medically underserved children. Ninety percent of participants who have been served by the Care-a-Van have no insurance coverage, Medicaid or CHIP.
- Each Care-a-Van works with Ascension Seton clinics in neighboring communities, providing families to receive additional treatment or required tests.
- Services provided include management of chronic illnesses, sports physicals, treatment for minor illness and injury, well-child exams and immunizations.

Resources and Collaboration:

- Ascension Seton Edgar B. Davis will provide staff support, the bus and additional equipment.
- Ascension Seton Edgar B. Davis provides financial support, in addition to private donations.
- Ascension Seton Edgar B. Davis will collaborate with Michael & Susan Dell Foundation and with Prairie Lea Baptist Church, Lockhart Carver Kindergarten, Alma Brewer Strawn Elementary School and Luling Primary School.

Anticipated impact:

- Provide at least 1,750 mobile clinic visits annually.
- Provide at least 1,500 immunizations annually.

Strategy: Participate in Indigent Health Care program for Caldwell County residents.

- Ascension Seton Edgar B. Davis is the only hospital serving the 542 square miles of Caldwell County, one of the most economically depressed counties in Texas.
- Ascension Seton Edgar B. Davis manages and supplements the county's Indigent Health Care Program.
- Navigators are available to patients who are uninsured or underinsured to connect to funding and clinical resources.
- Ascension Seton Edgar B. Davis funds the pharmacy assistance program for the county by providing both salaries and office space.

Resources and Collaboration:

- Ascension Seton Edgar B. Davis provides funding, clinical services, office space and staffing salaries.
- Ascension Seton Edgar B. Davis collaborates with Caldwell County and Ascension Seton clinics.

Anticipated impact:

- Assist at least 5 patients in finding resources and support so they no longer need the Indigent Health Care Program.

Need: Mental Health

Strategy: Create a behavioral health consortium, comprised of hospital leaders and mental and behavioral health clinicians, to provide a forum to identify site-specific needs around access to mental and behavioral health services, and consider and implement best practices that improve delivery of care to a wider variety of patients both in and outside hospitals.

- Clinicians and hospital leaders have a growing desire to deliver appropriate levels of mental and behavioral health care when and where they are needed.
- Partnership between Ascension Texas and Dell Medical School and the role clinicians play in developing the entire continuum of care for brain health as part of the Austin State Hospital redesign provides context for creation of the consortium.
- Concerns about patient, associate and clinician safety have been increasing.

Resources and Collaboration:

- Ascension Seton Shoal Creek and DePaul will provide time of clinicians, resource navigators and administrative leaders in partnership with Ascension Medical Group.
- As a partner with Ascension Texas, Dell Medical School will also provide staff and faculty time and resources to this initiative.

Hospitals in the Ascension Texas Network will provide time of clinicians and administrative leaders. Ascension Texas and Dell Medical School at The University of Texas, including the Network Clinical Care Councils (NC3) and Behavioral Health Strategy Group.

Community organizations providing mental and health care services, including the local mental health authority.

Anticipated Impact:

- Expansion of coordinated continuum of care for mental and behavioral health services as measured by implementation of Consortium-developed site-specific strategies.
- Metrics of the impact of specific strategies agreed upon by the Consortium to be developed by July 1, 2020.

Prioritized Need #1: Access to care

GOAL: Provide medical care to the poor and vulnerable residents of Caldwell County

Action Plan

<p>STRATEGY 1: Continue to provide medical care to pediatric patients with the Children’s Care-a-Van.</p>
<p>BACKGROUND INFORMATION:</p> <ul style="list-style-type: none"> • The Children’s Care-a-Van works in partnership with schools to serve children of all ages, including their infants, school-age children and their siblings. The Children’s Care-a-Van provides care weekly to indigent populations. • In the past 15 years, this rural outreach has directly aided and improved the health of approximately 45,000 medically underserved children. Ninety percent of participants who have been served by the Care-a-Van have no insurance coverage, Medicaid or CHIP. • Each Care-a-Van works with Ascension Seton clinics in neighboring communities, providing families to receive additional treatment or required tests. • Services provided include management of chronic illnesses, sports physicals, treatment for minor illness and injury, well-child exams and immunizations.
<p>RESOURCES:</p> <ul style="list-style-type: none"> • Ascension Seton Edgar B. Davis will provide staff support, the bus and additional equipment. • Ascension Seton Edgar B. Davis provides financial support, in addition to private donations.
<p>COLLABORATION:</p> <ul style="list-style-type: none"> • Ascension Seton Edgar B. Davis will collaborate with Michael & Susan Dell Foundation and with Prairie Lea Baptist Church, Lockhart Carver Kindergarten, Alma Brewer Strawn Elementary School and Luling Primary School.
<p>ACTIONS:</p> <ol style="list-style-type: none"> 1. Assess current locations for highest need. 2. Adjust location or services as necessary to address highest need. 3. Track patient volumes. 4. Track services provided.
<p>ANTICIPATED IMPACT:</p> <ol style="list-style-type: none"> I. Provide at least 1,750 mobile clinic visits annually. II. Provide at least 1,500 immunizations annually.

STRATEGY 2: Participate in Indigent Health Care program for Caldwell County residents

BACKGROUND INFORMATION:

- Ascension Seton Edgar B. Davis is the only hospital serving the 542 square miles of Caldwell County, one of the most economically depressed counties in Texas.
- Ascension Seton Edgar B. Davis manages and supplements the county’s Indigent Health Care Program.
- Navigators are available to patients who are uninsured or underinsured to connect to funding and clinical resources.
- Ascension Seton Edgar B. Davis funds the pharmacy assistance program for the county by providing both salaries and office space.

RESOURCES:

- Ascension Seton Edgar B. Davis provides funding, clinical services, office space and staffing salaries.

COLLABORATION:

- Ascension Seton Edgar B. Davis collaborates with Caldwell County and Ascension Seton clinics.

ACTIONS:

1. Ascension Seton Edgar B. Davis associates identify indigent patients and direct them to Ascension Seton hospitals and clinics.
2. Ascension Seton Edgar B. Davis provides care and supplements additional care and resources, as needed.
3. Ascension Seton Edgar B. Davis refers patients to navigators, as needed.
4. Ascension Seton Edgar B. Davis refers patients to pharmacy assistance program, as needed.

ANTICIPATED IMPACT:

- I. Assist at least 5 patients in finding resources and support so they no longer need the Indigent Health Care Program.

Alignment with State & National Priorities

OBJECTIVE:	STATE PLAN:	HEALTHY PEOPLE 2020:
Strategy 1: I and II, Strategy 2: I	Department of State Health Services Strategic Plan: Goal 1: Improve health through prevention and population-health strategies.	Healthy People 2020 AHS-6 Reduce the of proportion of persons who are unable to obtain or delay in obtaining necessary medical care.

Prioritized Need #2: Mental Health

GOAL: Expand provision of mental and behavioral health services

Action Plan

STRATEGY 1: Create a behavioral health consortium, comprised of hospital leaders and mental and behavioral health clinicians, to provide a forum to identify site-specific needs around access to mental and behavioral health services, and consider and implement best practices that improve delivery of care to a wider variety of patients both in and outside hospitals.

BACKGROUND INFORMATION:

- Clinicians and hospital leaders have a growing desire to deliver appropriate levels of mental and behavioral health care when and where they are needed.
- Partnership between Ascension Texas and Dell Medical School and the role clinicians play in developing the entire continuum of care for brain health as part of the Austin State Hospital redesign provides context for creation of the consortium.
- Concerns about patient, associate and clinician safety have been increasing.

RESOURCES:

- Ascension Seton Shoal Creek and DePaul will provide time of clinicians, resource navigators and administrative leaders in partnership with Ascension Medical Group.
- As a partner with Ascension Texas, Dell Medical School will also provide staff and faculty time and resources to this initiative.
- Hospitals in the Ascension Texas network will provide time of clinicians and administrative leaders.

COLLABORATION:

- Ascension Texas and Dell Medical School at The University of Texas, including the Network Clinical Care Councils (NC3) and Behavioral Health Strategy Group.
- Community organizations providing mental and health care services, including the local mental health authority.

ACTIONS:

1. Leaders at Ascension Seton Shoal Creek and DePaul, in partnership with Dell Medical School faculty, identify leaders and convene the consortium by March 2020.
2. By July 1, 2020, consortium creates charter and goals and establishes timeline for implementation.
3. By January 2021, consortium has implemented strategies in at least three Ascension Texas sites to improve coordination, provision of care and/or safety of patients, community and/or clinicians.
4. By July 2021, consortium evaluates experience of strategies of at least three sites to assess effectiveness and makes recommendations for improvement based on findings.

ANTICIPATED IMPACT:

- I. Expansion of coordinated continuum of care for mental and behavioral health services as measured by implementation of consortium-developed site-specific strategies.
- II. Metrics of the impact of specific strategies agreed upon by the consortium to be developed by July 1, 2020.

Alignment with State & National Priorities

OBJECTIVE:	STATE PLAN:	HEALTHY PEOPLE 2020:
I and II	Department of State Health Services Strategic Plan: Goal 1: Improve health through prevention and population-health strategies.	Healthy People 2020 MHMD-9 Increase the proportion of adults with mental health disorders who receive treatment.

Approval

Prepared by Ascension Seton. Formally recommended and approved by the Ascension Seton Board of Directors on October 23, 2019 and thereafter approved and adopted by the Ascension Texas Board of Directors on October 23, 2019.