

•Ascension Saint Joseph Chicago•

**Implementation Strategy for the TY2021 CHNA
Cook County, Illinois**



Ascension

The purpose of this implementation strategy is to describe how the hospital plans to address prioritized health needs from its current Community Health Needs Assessment. The significant health needs that the hospital does not intend to address are identified and a rationale is provided. Special attention has been given to the needs of individuals and communities who are more vulnerable, unmet health needs or gaps in services, and input gathered from the community.

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The TY21 Implementation Strategy was approved by the Ascension Chicago Metro Hospitals Board of Directors on October 26, 2022 (2021 tax year), and applies to the following three-year cycle: July 2022 to June 2025 (FY 2023 - FY 2025). This report, as well as the previous report, can be found at our public website.

We value the community's voice and welcome feedback on this report. Please visit our public website (<https://healthcare.ascension.org/chna>) to submit your comments.

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Introduction

As one of the leading non-profit and Catholic health systems in the United States, Ascension is committed to delivering compassionate, personalized care to all, with special attention to persons living in poverty and those most vulnerable.

Ascension Saint Joseph Chicago

As a Ministry of the Catholic Church, Ascension Saint Joseph is a non-profit hospital that provides medical care to Chicago and the surrounding communities. Ascension Saint Joseph is part of Ascension Illinois which operates 15 hospital campuses and 230 sites of care. The organization includes more than 600 providers as part of Ascension Medical Group, as well as 17,000 associates.

Serving Illinois since 1869, Ascension Saint Joseph is continuing the long and valued tradition of addressing the health of the people in our community, following in the footsteps of the legacy of the Daughters of Charity. Saint Joseph was the first Catholic hospital in Chicago and is a full service health care facility licensed for 361 beds, located on Chicago's North side.

For more information about Ascension Saint Joseph Chicago, visit healthcare.ascension.org.

Overview of the Implementation Strategy

Purpose

This implementation strategy (IS) is the hospital's response to the health needs prioritized from its current Community Health Needs Assessment (CHNA). It describes the actions the hospital will take to address prioritized needs, allocate resources, and mobilize hospital programs and community partners to work together. This approach aligns with Ascension Saint Joseph Chicago's commitment to offer programs designed to address the health needs of a community, with special attention to persons who are underserved and vulnerable.

IRS 501(r)(3) and Form 990, Schedule H Compliance






The CHNA and IS satisfy certain requirements of tax reporting, pursuant to provisions of the Patient Protection and Affordable Care Act of 2010, more commonly known as the Affordable Care Act (ACA). As part of the ACA, all not-for-profit hospitals are required to conduct a CHNA and adopt an implementation strategy every three years. Requirements for 501(c)(3) Hospitals Under the Affordable Care Act are described in Code Section 501(r)(3), and include making the CHNA report (current and previous) widely available to the public. In accordance with this requirement, electronic reports of both the CHNA and the current implementation strategy can be found at <https://healthcare.ascension.org/CHNA> and paper versions can be requested at Ascension Saint Joseph Chicago's Administration Office.

Process to Prioritize Needs

Included in Code Section 501(r)(3) is the requirement that hospitals must provide a description of the process and criteria used to determine the most significant health needs of the community identified through the CHNA, along with a description of the process and criteria used to determine the prioritized needs to be addressed by the hospital. Accordingly, Ascension Saint Joseph Chicago used a phased prioritization approach to identify the needs with the hospital community. The first step was to determine the broader set of identified needs. Through the CHNA assessment, identified needs were then narrowed to a set of significant needs which were determined most crucial for community stakeholders to address.

Following the completion of the CHNA assessment, significant needs were further narrowed down to a set of prioritized needs that the hospital will address within the implementation strategy. To arrive at the prioritized needs, Ascension Saint Joseph Chicago used the following process and criteria: review

of additional primary and secondary data collected during the CHNA assessments for the hospital's primary service area, followed by the use of the five criteria below to prioritize the significant needs:

	<p>Scope of Problem:</p> <ul style="list-style-type: none"> • How severe or prevalent is this issue in the community? • How many are impacted?
	<p>Disparities & Equity:</p> <ul style="list-style-type: none"> • Are there health disparities that exist? • Can we address those in an impactful way?
	<p>Feasibility:</p> <ul style="list-style-type: none"> • What is our capacity to make progress (staffing resources, financial resources, other support, etc.)? • Are there known interventions that exist?
	<p>Momentum:</p> <ul style="list-style-type: none"> • Is there community readiness and/or political will to address this issue?
	<p>Alignment:</p> <ul style="list-style-type: none"> • Do we have community partners that we can align with on this issue? • Do we need to build new relationships?

Preliminary community need prioritization recommendations were presented to a group of internal and external stakeholders for their review at meetings held in June 2022-August 2022. Recommendations were discussed and voted upon to determine the prioritized needs for the hospital community.

Needs That Will Be Addressed

Following the completion of the current CHNA, Ascension Saint Joseph - Chicago has selected the prioritized needs outlined below for its TY21 implementation strategy. Ascension has defined

“prioritized needs” as the significant needs which have been prioritized by the hospital to address through the three-year CHNA cycle:

- **Social and Structural Determinants of Health -**
 - **Transportation (*SDoH - Housing & Transit*):** This need was selected because lack of transportation creates additional barriers to access health care especially for the elderly, low-income, and disabled persons. In the Community Resource Directory, transportation for healthcare was the top seventh most common searched need.
 - **Economic Vitality and Workforce Development (*SDoH - Education*):** This need was selected as education is an important determinant of health because poverty, unemployment, and underemployment are highest among those with lower levels of educational attainment. Higher levels of poverty are primarily concentrated in the far Northwest, West, and South sides of the city and county. Additionally, workforce needs and challenges, specifically for healthcare, were listed as high priority in the CHNA stakeholder listening sessions.
- **Access to Care and Community Resources -**
 - **Resources, Referrals, Coordination, and Connection to Community-Based Services (*Access to Care*):** This need was selected because in the CHNAs focus groups, access to needed healthcare and community resources are named as critical components to achieving the best health outcomes.
 - **Timely Linkage to Quality Care, including Behavioral Health and Social Services (*Access to Care*):** This need was selected because Health insurance is the primary way that individuals access the healthcare system in the United States with 56% of Cook County residents receiving coverage through employer-based plans. Eleven percent of the population under age 65 are without health insurance in Cook County compared to 9% in Illinois. Eighteen percent (18%) of respondents to the community survey reported a loss of employment because of the pandemic, 6% reported a loss or reduction in insurance coverage, and 7% reported a lack of access to basic medical care. This need was voted the number one need in this category in the Ascension Saint Joseph - Chicago prioritization process.
- **Prevention and Treatment of Priority Health Conditions: Mental Health, Substance Use Disorders -**
 - **Mental Health (*Mental & Behavioral Health*):** This need was selected because 39% of the community input survey respondents identified mental health as one of the most important health needs in their communities. Forty percent (40%) of community survey respondents identified access to mental health services as being needed to support improvements in community health. The self-reported adult depression rates in Cook County are higher (17.3%) than national averages (10%). Similarly, youth depression has been on the rise. This need was voted in the top two of this category for the Ascension Saint Joseph - Chicago prioritization process.
 - **Substance Use Disorders (*Mental & Behavioral Health*):** This need was selected because

mental health and substance use (behavioral health) were two of the most discussed topics within the CHNAs focus groups. From the Community Input Survey, 12% of the respondents from Saint Joseph - Chicago services area identified substance use as a top community health issue. There were 4,467 drug induced overdose deaths in Cook County between 2018-2020.

Ascension Saint Joseph - Chicago understands the importance of all the health needs of the community and is committed to playing an active role in improving the health of the people in the communities it serves. For the purposes of this implementation strategy, Ascension Saint Joseph - Chicago has chosen to focus its efforts on the priorities listed above.

Needs That Will Not Be Addressed

Based on the prioritization criteria, the health needs identified through the CHNA that Ascension Saint Joseph - Chicago does not plan to address at this time include:

- **COVID-19**-This need will not be addressed in the Implementation Strategy , but we will continue to support through advocacy and community partnerships.
- **Injury including Violence-related Injury**-This need will not be addressed in the Implementation Strategy, but we will continue to support through advocacy and community partnerships.
- **Chronic Conditions**-This need will not be addressed in the Implementation Strategy, but we will continue to support through advocacy and community partnerships. Additionally, focusing on access to care services for the community will improve overall health including the prevention and management of chronic conditions.
- **Maternal & Child Health**-This need will not be addressed in the Implementation Strategy, but we will continue to support through advocacy, education and community collaboration as requested.

While these needs are not the focus of this implementation strategy, Ascension Saint Joseph - Chicago may consider investing resources in these areas as appropriate, depending on opportunities to leverage organizational assets in partnership with local communities and organizations. Also, this report does not encompass a complete inventory of everything Ascension Saint Joseph - Chicago does to support health within the community.

To find a list of resources for each need not being addressed, please refer to the Saint Joseph's TY2021 CHNA: <https://healthcare.ascension.org/CHNA>.

Acute Community Concern Acknowledgement

A CHNA and Implementation Strategies (IS) offer a construct for identifying and addressing needs within the community(s) it serves. However, unforeseen events or situations, which may be severe and sudden, may affect a community. At Ascension, this is referred to as an acute community concern. This

could describe anything from a health crisis (e.g., COVID-19), water poisoning, environmental events (e.g., hurricane, flood) or other event that suddenly impacts a community. In which case, if adjustments to an IS are necessary, the hospital will develop documentation, in the form of a SBAR (Situation-Background-Assessment-Response) evaluation summary, to notify key internal and external stakeholders of those possible adjustments.

Written Comments

This IS has been made available to the public and is open for public comment. Questions or comments about this implementation strategy can be submitted via the website:

<https://healthcare.ascension.org/chna>.

Approval and Adoption by

To ensure the Ascension Saint Joseph - Chicago's efforts meet the needs of the community and have a lasting and meaningful impact, the TY21 implementation strategy was presented and adopted by the Ascension Chicago Metro Hospitals Board of Directors on October 26, 2022. Although an authorized body of the hospital must adopt the IS to be compliant with the provisions in the Affordable Care Act, adoption of the IS also demonstrates that the board is aware of the IS, endorses the priorities identified, and supports the action plans that have been developed to address prioritized needs.

Action Plans

The IS below is based on prioritized needs from the hospital's most recent CHNA. These strategies and action plans represent where the hospital will focus its community efforts over the next three years. While these remain a priority, the hospital will continue to offer additional programs and services to meet the needs of the community, with special attention to those who are poor and vulnerable.

STRATEGY #1: Transportation Assistance	
Hospital Name Ascension Saint Joseph - Chicago (ASJ)	
Prioritized Health Need Social and Structural Determinants of Health (<i>SDoH- Housing & Transit</i>)	
Strategy Provide transportation services for patients and community residents.	
Strategy Source Lyft Concierge Services	
Objective By June 30, 2025, increase the percentage of individuals that have been screened and connected to transportation assistance services.	
Target Population <ul style="list-style-type: none"> ● Target Population: ASJ patients and community residents ● Medically Underserved Population: Individuals experiencing transportation barriers in the ASJ community especially the elderly, low-income, and disabled 	
Collaborators <ul style="list-style-type: none"> ● Other Ascension Hospitals: Ascension Mercy, Ascension Resurrection, Ascension Saint Alexius, Ascension Joseph-Elgin, Ascension Saint Joseph-Joliet, Ascension ● Joint Venture: N/A ● Collaborator: Lyft, Case Management - program collaborators ● Consultants: N/A ● Other Non-Profit Hospitals: N/A 	
Resources Resources the collaborators plan to commit: <ul style="list-style-type: none"> ● Ascension Saint Joseph - Chicago: staff time donated for program maintenance ● Ascension Saint Joseph - Chicago: cash donations to community organizations in need of transportation assistance services ● Lyft Concierge Services: Program Coordinator ● Partners for Our Communities: Program Coordinator 	
ACTION STEPS: Transportation Assistance	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Saint Joseph - Chicago

Identify patients (i.e. uninsured, underinsured, VA, Medicaid, Medicare, etc.) in need of transportation assistance	Ascension Saint Joseph - Chicago - Case Management - Cancer Center
Establish eligibility criteria for patients in need of transportation assistance	Ascension Saint Joseph - Chicago - Case Management - Cancer Center
Pay Lyft Concierge Services (LCS/UCS) monthly/annual service fees, if applicable	Ascension Saint Joseph - Chicago
Provide funding support for local community based organizations (CBO) in need of transportation assistance	Ascension Saint Joseph - Chicago Community Support Review Committee
Monitor work, evaluate progress, report outcomes	Ascension Saint Joseph - Chicago Implementation Strategy Workgroup and Community Health
Output(s) and/or Outcome(s) <ul style="list-style-type: none"> ● Baseline: FY22 data ● Target: <ul style="list-style-type: none"> ○ Increase total of persons screened with transportation needs from baseline ○ Increase total Number of rides provided from baseline ● Data Source; Data Owner: Lyft Concierge Services 	
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased access to healthcare services by eliminating transportation barriers.	

STRATEGY #2: Workforce Development
Hospital(s) Name(s) Ascension Saint Joseph - Chicago (ASJ)
Prioritized Health Need #1 Social and Structural Determinants of Health (<i>SDoH- Education</i>)
Strategy Provide opportunities for students to engage with health care professionals.
Strategy Source <ul style="list-style-type: none"> ● High School Student Internships/Practicums ● College Student Workforce Pipelines
Objective By June 30, 2025, increase the number of students who participate in workforce development programs through ASJ.
Target Population <ul style="list-style-type: none"> ● Target Population: ASJ community residents, teen and college age students

Collaborators <ul style="list-style-type: none"> • Other Ascension hospitals: Ascension Resurrection, Ascension Saint Francis, Ascension Saint Joseph-Chicago, Ascension Saint Mary-Chicago • Joint Venture: "N/A" • Collaborators: Chicago Public Schools, other area high schools, colleges, and universities. • Consultants: "N/A" • Other non-profit hospital: "N/A" 	
ACTION STEPS: Workforce Internships/Pipelines	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Saint Joseph - Chicago
Identify community partners for workforce development	Ascension Saint Joseph - Chicago
Mentor high school students interested in healthcare careers	Ascension Saint Joseph - Chicago; Nursing; Radiology; Volunteer Services
Support student clinicals who are entering healthcare careers	Ascension Saint Joseph - Chicago; Nursing, Radiology
Monitor work, evaluate progress, report outcomes	Ascension Saint Joseph - Chicago Implementation Strategy Workgroup and Community Health
Output(s) and/or Outcome(s) <ul style="list-style-type: none"> • Baseline: FY22 data • Target: Increase number of students participating in workforce development programs or partnerships from baseline. • Data Source; Data Owner: Local area high schools, colleges, and universities 	
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased workforce opportunities for youth in the hospital community.	

STRATEGY #3: Access to Community Resources
Hospital Name Ascension Saint Joseph - Chicago (ASJ)
Prioritized Health Need Access to Care and Community Resources (<i>Access to Care</i>)
Strategy Increase access to community resources and community based services for Ascension Saint Joseph - Chicago community.
Strategy Source Neighborhood Resource Directory; Findhelp
Objective By June 30, 2025, the number of searches in the directory will increase.
Target Population

<ul style="list-style-type: none"> ● Target Population: ASJ - Chicago community residents, including ASJ patients. ● Medically Underserved Population: ASJ community residents who are underinsured/uninsured. 	
Collaborators <ul style="list-style-type: none"> ● Other Ascension hospital: Ascension Holy Family, Ascension Mercy, Ascension Resurrection, Ascension Alexian Brothers, Ascension Saint Alexius, Ascension Saint Francis, Ascension Saint Joseph-Elgin, Ascension Saint Joseph-Joliet, Ascension Saints Mary-Kankakee, and Ascension Saints Mary and Elizabeth-Chicago ● Joint Venture: "N/A" ● Collaborators: Community-based organizations, Faith-based Institutions, Food Pantries ● Consultants: Neighborhood Resources; Findhelp.org; United Way 2-1-1 ● Other non-profit hospital: N/A 	
Resources Resources the collaborators plan to commit: <ul style="list-style-type: none"> ● Other Ascension hospital(s): Strategy sources and funding ● Joint Venture: "N/A" ● Collaborators: Community-based organizations, Faith-based Institutions, Food Pantries - program collaborator ● Consultants: Neighborhood Resources; Findhelp.org;United Way 2-1-1 - directory source ● Other non-profit hospital: "N/A" 	
ACTION STEPS: Resource Directory	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Saint Joseph - Chicago Community Benefit, Community Health
Promote awareness of the Community Resource Directory via flyers, social media, Ascension, Community Benefit and Community Partner newsletters	Ascension Saint Joseph - Chicago Community Benefit, Community Health
Identify internal staff that need Community Resource Directory training	Ascension Illinois: Population Health, Community Benefit, Community Health
Identify external partners that need Community Resource Directory	Ascension Illinois Community Benefit, Community Health
Establish calendar of Community Resource Directory trainings for virtual and/or hybrid offerings	Ascension Illinois: Population Health
Promote availability of training within target audiences	Ascension Illinois: Community Benefit, Community Health, Population Health, Marketing/Communications
Host Community Resource Directory training for internal and external partners	Ascension Illinois: Population Health and Community Benefit, Community Health
Monitor work, evaluate progress, and report outcomes	Ascension Saint Joseph - Chicago Implementation Strategy Workgroup
Output(s) and/or Outcome(s) <ul style="list-style-type: none"> ● Baseline: FY22 Data ● Target: <ul style="list-style-type: none"> ○ Increase the number of searches within the directory from baseline. 	

<ul style="list-style-type: none"> ○ Increase the number of persons trained on directory from baseline. ● Data Source; Data Owner: Neighborhood Resource; Findhelp.org
ANTICIPATED IMPACT
The anticipated impact of these actions is increased access to community resources, services and referrals for individuals in need.

STRATEGY #4: Public Health Insurance Coverage Enrollment Services (PHICES)	
Hospital(s) Name(s) Ascension Saint Joseph - Chicago (ASJ)	
Prioritized Health Need Access to Care and Community Resources (<i>Access to Care</i>)	
Strategy Provide Public Health Insurance Coverage Enrollment Services (PHICES)	
Strategy Source Advocatia	
Objective BY June 30, 2025, there will be an increase of enrollment services from FY22 baseline.	
Target Population <ul style="list-style-type: none"> ● Target Population: Adults, children, and immigrants ● Medically Underserved Population: Uninsured and underinsured individuals 	
Collaborators <ul style="list-style-type: none"> ● Other Ascension hospital: Ascension Holy Family, Ascension Mercy, Ascension Resurrection, Ascension Alexian Brothers, Ascension Saint Alexius, Ascension Saint Francis, Ascension Saint Joseph-Elgin, Ascension Saint Joseph-Joliet, Ascension Saints Mary-Kankakee, and Ascension Saints Mary and Elizabeth-Chicago ● Joint Venture: "N/A" ● Collaborators: Community-based organizations, Faith-based Institutions, Food Pantries ● Consultants: Advocatia ● Other non-profit hospital: "N/A" 	
Resources Resources the collaborators plan to commit: <ul style="list-style-type: none"> ● Other Ascension hospital(s): staff time donated, funding/cash donations to community organizations, education collateral, marketing resources, and others ● Joint Venture: "NA" ● Collaborators: Community-based organizations, Faith-based Institutions, Food Pantries - program collaborators ● Consultants: Advocatia - resources and services ● Other non-profit hospital: "N/A" 	
ACTION STEPS: PHICES	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Saint Joseph - Chicago, Community Benefit, Community Health

Promote awareness of public health insurance coverage enrollment services (PHICES) via flyers, social media, Ascension, Community Benefit and Community partner newsletters	Ascension Saint Joseph - Chicago, Community Benefit, Community Health
Identify external partners that need PHICES information	Ascension Illinois Community Benefit and Community Health
Establish calendar of potential PHICES events in the community	Ascension Illinois Community Benefit and Community Health
Promote availability of PHICES services within target audiences	Ascension Illinois Community Benefit and Community Health; Marketing/Communications
Monitor work, evaluate progress, report outcomes	Ascension Saint Joseph - Chicago Implementation Strategy Workgroup
Output(s) and/or Outcome(s) <ul style="list-style-type: none"> ● Baseline: FY22 Data ● Target: <ul style="list-style-type: none"> ○ Increase persons enrolled in health care coverage from baseline ○ Increase persons educated on enrollment coverage from baseline ● Data Source; Data Owner: Advocatia 	
ANTICIPATED IMPACT	
The anticipated impact of these actions is to increase access to healthcare services for individuals who are underinsured or uninsured.	

STRATEGY #5: Patient Navigator in the Emergency Department (ED)
Hospital(s) Name(s) Ascension Saint Joseph - Chicago (ASJ)
Prioritized Health Need Access to Care and Community Resources (<i>Access to Care</i>)
Strategy Provide free navigation services for patients in need of follow up care, a medical provider, or other health related social needs
Strategy Source Vituity
Objective By June 30, 2025, there will be an increase of health services navigation from FY22 baseline.
Target Population <ul style="list-style-type: none"> ● Target Population: ASJ patients ● Medically Underserved Population: Uninsured and underinsured individuals
Collaborators

<ul style="list-style-type: none"> ● Other Ascension hospital: Ascension Holy Family, Ascension Mercy, Ascension Resurrection, Ascension Alexian Brothers, Ascension Saint Alexius, Ascension Saint Francis, Ascension Saint Joseph-Chicago, Ascension Saint Joseph-Elgin, Ascension Saint Joseph-Joliet, Ascension Saints Mary-Kankakee, and Ascension Saints Mary and Elizabeth-Chicago ● Joint Venture: "N/A" ● Collaborators: "N/A" ● Consultants: Vituity ● Other non-profit hospital: "N/A" 	
Resources Resources the collaborators plan to commit: <ul style="list-style-type: none"> ● Other Ascension hospital(s): staff time donated ● Joint Venture: "N/A" ● Collaborators: "N/A" ● Consultants: Vituity ● Other non-profit hospital: "N/A" 	
ACTION STEPS: Patient Navigator in the ED	ROLE/OWNER
Appoint an Associate Lead for this strategy	Ascension Saint Joseph-Chicago Emergency Department, Nursing
Promote awareness of free navigation services available	Ascension Saint Joseph-Chicago; Emergency Department, Nursing
Train internal staff on the workflow and service coordination process	Ascension Saint Joseph-Chicago; Emergency Department, Nursing
Provide navigation services for patients in need of follow up care, a medical provider, or other health related social needs	Ascension Saint Joseph-Chicago; Emergency Department, Nursing
Monitor work, evaluate progress, report outcomes	Ascension Saint Joseph-Chicago Implementation Strategy Workgroup
Output(s) and/or Outcome(s) <ul style="list-style-type: none"> ● Baseline: FY22 Data ● Target: <ul style="list-style-type: none"> ○ Increase from baseline the # of Medicaid & Self Pay/Uninsured patients offered assistance ○ Increase from baseline the # or % Medicaid & Self Pay/Uninsured patients accepted assistance ● Data Source; Data Owner: Vituity 	
ANTICIPATED IMPACT	
The anticipated impact of these actions will provide access to health services to people who otherwise might not be delaying or stopping care due to lack of an appropriate provider.	

STRATEGY #6: Mental Health Education and Awareness

Hospital(s) Name(s)

Ascension Saint Joseph - Chicago (ASJ)

Prioritized Health Need	
Prevention and Treatment of Priority Health Conditions: Mental Health (<i>Mental & Behavioral Health</i>)	
Strategy	
Mental Health Education and Awareness	
Strategy Source	
Mental Health First Aid (MHFA) Training	
Objective	
By June 30, 2025, there will be an increase in the MHFA training participants of FY22 baseline.	
Target Population	
<ul style="list-style-type: none"> ● Target Population: ASJ community residents, including ASJ associates and patients, teen students in junior high and high school. ● Medically Underserved Population: Teen and Adult individuals experiencing mental health issues. 	
Collaborators	
<ul style="list-style-type: none"> ● Other Ascension hospital: Ascension Holy Family, Ascension Mercy, Ascension Resurrection, Ascension Alexian Brothers, Ascension Saint Alexius, Ascension Saint Francis, Ascension Saint Joseph-Chicago, Ascension Saint Joseph-Elgin, Ascension Saint Joseph-Joliet, Ascension Saints Mary-Kankakee, and Ascension Saints Mary and Elizabeth-Chicago ● Joint Venture: "N/A" ● Collaborators: Community-based organizations, Faith-based Institutions, Schools, Food Pantries ● Consultants: Americorps ● Other non-profit hospital: "N/A" 	
Resources	
Resources the collaborators plan to commit:	
<ul style="list-style-type: none"> ● Other Ascension hospital(s): Trainings and mental health education; funding for consultants ● Joint Venture: "N/A" ● Collaborators: Community-based organizations, Faith-based Institutions, Schools, Food Pantries - program collaborators ● Consultants: Americorps - staff to provide the trainings ● Other non-profit hospital: "N/A" 	
ACTION STEPS: Mental Health First Aid (MHFA) Trainings	ROLE/OWNER
Appoint Associate Lead for this strategy	Ascension Saint Joseph - Chicago; Community Benefit, Community Health
Promote awareness of the MHFA trainings via flyers, social media, Ascension and Community Partner newsletters	Ascension Saint Joseph - Chicago, Community Benefit, Community Health
Identify internal staff that need MHFA training	Ascension Illinois: Community Benefit, Community Health
Identify external partners that need MHFA training	Ascension Illinois: Community Benefit, Community Health
Establish calendar of MHFA trainings for virtual and/or hybrid offerings including dates, times, and locations	Ascension Illinois: Community Benefit, Community Health

Promote availability of MHFA training within target audiences	Ascension Illinois: Community Benefit, Community Health, Marketing/ Communications
Host MHFA training for internal and external partners	Ascension Illinois: Community Benefit, Community Health
Monitor work, evaluate progress, and report outcomes	Ascension Saint Joseph - Chicago Implementation Strategy Workgroup
Output(s) and/or Outcome(s) <ul style="list-style-type: none"> ● Baseline: FY22 Data ● Target: Increase the total number of individuals that received MHFA training from baseline. ● Data Source; Data Owner: Mental Health First Aid; Americorps 	
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased access to Mental Health education and resources.	

STRATEGY #7: Access to Substance Use Disorder Resources
Hospital(s) Name(s) Ascension Saint Joseph - Chicago
Prioritized Health Need Prevention and Treatment of Priority Health Conditions: Substance Use Disorder (<i>Mental & Behavioral Health</i>)
Strategy Provide a warm hand-off program for patients in need of access to SUD treatment.
Strategy Source Warm Hand-off Program
Objective By June 30, 2025, provide warm hand-off services for SUD patients that present in the ED and medical floors.
Target Population <ul style="list-style-type: none"> ● Target Population: ASJ - Chicago community residents in need of substance use disorder services and resources. ● Medically Underserved Population: Individuals experiencing mental health issues.
Collaborators <ul style="list-style-type: none"> ● Other Ascension hospital: Ascension Holy Family, Ascension Mercy, Ascension Alexian Brothers, Ascension Saint Alexius, Ascension Saint Francis, Ascension Saint Joseph-Elgin, Ascension Saint Joseph-Joliet, Ascension Saints Mary-Kankakee, and Ascension Saints Mary and Elizabeth-Chicago ● Joint Venture: "N/A" ● Collaborators: Vituity ● Consultants: "N/A" ● Other non-profit hospital: "N/A"

Resources Resources the collaborators plan to commit: <ul style="list-style-type: none"> ● Other Ascension hospital(s): Trainings and mental health education; funding for consultants ● Joint Venture: "N/A" ● Collaborators: Vituity - program collaborators ● Consultants: "N/A" ● Other non-profit hospital: "N/A" 	
ACTION STEPS: Warm Hand-off Program	
ROLE/OWNER	
Appoint an Associate Lead for this strategy	Ascension Saint Joseph - Chicago, Emergency Department, Nursing
Participate in Ascension Illinois Warm-Handoff workgroup	Ascension Illinois; Ascension Saint Joseph - Chicago, Emergency Department, Ascension Illinois Behavioral Health Service Line
Identify internal resources for supporting substance use disorder services and care coordination	Ascension Saint Joseph - Chicago, Ascension Illinois Behavioral Health Service Line
Identify community partners and health care providers to engage in substance use disorder care coordination	Ascension Saint Joseph - Chicago, Ascension Illinois Behavioral Health Service Line
Review implementation workflows that allow for warm-handoffs	Ascension Saint Joseph - Chicago, Emergency Department, Ascension Illinois Behavioral Health Service Line
Train internal team members on warm-handoff program and workflow	Ascension Saint Joseph - Chicago, Emergency Department, Ascension Illinois Behavioral Health Service Line
Educate patients, families, and the community of warm handoffs	Ascension Saint Joseph - Chicago, Emergency Department, Community Health, Ascension Illinois Behavioral Health Service Line
Monitor work, evaluate progress, and report outcomes	Ascension Saint Joseph - Chicago Implementation Strategy Workgroup
Output(s) and/or Outcome(s) <ul style="list-style-type: none"> ● Baseline: TBD (FY22 Baseline) ● Target: Increase from baseline: <ul style="list-style-type: none"> ○ # of patients screened for Substance Use Disorders ○ # of Naloxone kits distributed/prescribed ● Data Source; Data Owner: Ascension Saint Joseph - Chicago Emergency Department 	
ANTICIPATED IMPACT	
The anticipated impact of these actions is increased access to substance use disorder services and community resources for individuals in need.	

Evaluation

Ascension Saint Joseph - Chicago will develop a comprehensive measurement and evaluation process for the implementation strategy. The Ministry will monitor and evaluate the action plans outlined in this plan for the purpose of reporting and documenting the impact these action plans have on the community. Ascension Saint Joseph - Chicago uses a tracking system to capture community benefit activities and implementation. To ensure accountability, data will be aggregated into an annual Community Benefit report that will be made available to the community.