



AMITA Health Saint Joseph Medical Center Joliet

Community Health Needs Assessment
Service Area Overview

2020

Executive Summary

AMITA Health Saint Joseph Medical Center Joliet (AHSJMCI) and members of the Will County Mobilizing through Action, Planning and Partnership (MAPP) Collaborative, a collaborative of the Will County Health Department, local hospitals and community partners, worked together over 16 months to build this comprehensive Community Health Needs Assessment (CHNA) for Will County. Using the Mobilizing for Action through Planning and Partnerships (MAPP) model for the CHNA, Will County MAPP Collaborative have engaged diverse groups of community residents and stakeholders and gathered robust data from various perspectives about health status and health behaviors.

Together with our community stakeholders, we have identified the following prioritized health needs in our community:

Behavioral Health and Substance Use, including prevention, treatment coordination, linkages, policy and education.

Access to Health Care, enforcing coordination and linkage of services to ensure access to quality health services.

Access to Food & Nutrition, creating healthy food access and linkages through mapping, education and empowerment.

Stabilization of the Built Environment, including health services linkages, environmental evaluations for housing.

To be successful, AHSJMCI will continue to partner with Will County MAPP Collaborative to adopt shared and complimentary strategies and leverage resources to improve efficiencies and increase effectiveness for overall improvement. Data sharing across the local public health system was instrumental in developing this CHNA and will continue to be an important tool for establishing, measuring, and monitoring outcome objectives. The shared leadership model driving the CHNA will be essential to continue to balance the voice of all partners in the process including the hospitals, health department, stakeholders, and community members.

AHSJMCI will develop a Community Health Implementation Plan for the next three years that describes the programs we are undertaking to address these prioritized health needs in our community.

Our Hospital and Community

AMITA Health

AMITA Health is an award-winning health system committed to delivering compassionate care to nearly 6.6 million residents in Chicago and its surrounding suburbs.

As a faith-based health system in the respective Catholic and Adventist traditions, AMITA Health is committed to delivering inclusive and compassionate care, communicating clearly with patients and their families, respecting the faith traditions of all people, and honoring the dignity of everyone we serve. When people come to AMITA Health, they can expect to receive the very best care — and to be treated like family.

In keeping with the faith-based traditions of its legacy health systems, AMITA Health treats the whole person, including the physical, emotional, mental and spiritual needs of the people it serves. The system continually works to identify and to address community health needs, with a special focus on serving the needs of the poor, vulnerable and marginalized. AMITA Health annually provides more than \$82 million in community health and transformation programs and \$48 million in financial assistance.

AMITA Health Saint Joseph Medical Center Joliet

AMITA Health Saint Joseph Medical Center Joliet (AHSJMCJ) has been meeting the health needs of Joliet and the Will County area for over 130 years. Founded by the Franciscan Sisters of the Sacred Heart, the Medical Center continues to carry out its mission by building communities of healing and hope in the spirit of Jesus.

Located in the heart of the southern suburbs, 480-bed Saint Joseph Medical Center provides many advanced health care services including serving as the only provider of neurosurgical services in the Will-Grundy region. The Saint Joseph Heart Center is an entire floor solely dedicated to the treatment of the heart and centered on the open-heart surgery program. In addition, the Medical Center serves the community's wide-range of health care needs including Cancer Care, Level II Emergency/Trauma Center, Family Birthing Suites, Level II Special Care Nursery, Pediatric Intensive Care Unit, Rehabilitation Services, Behavioral Health Services and Sleep Disorder Center. AHSJMCJ has a medical staff of more than 500 physicians representing over 50 medical specialties and employs over 2,400 professional, technical and support personnel, making it one of the largest employers in Will County.

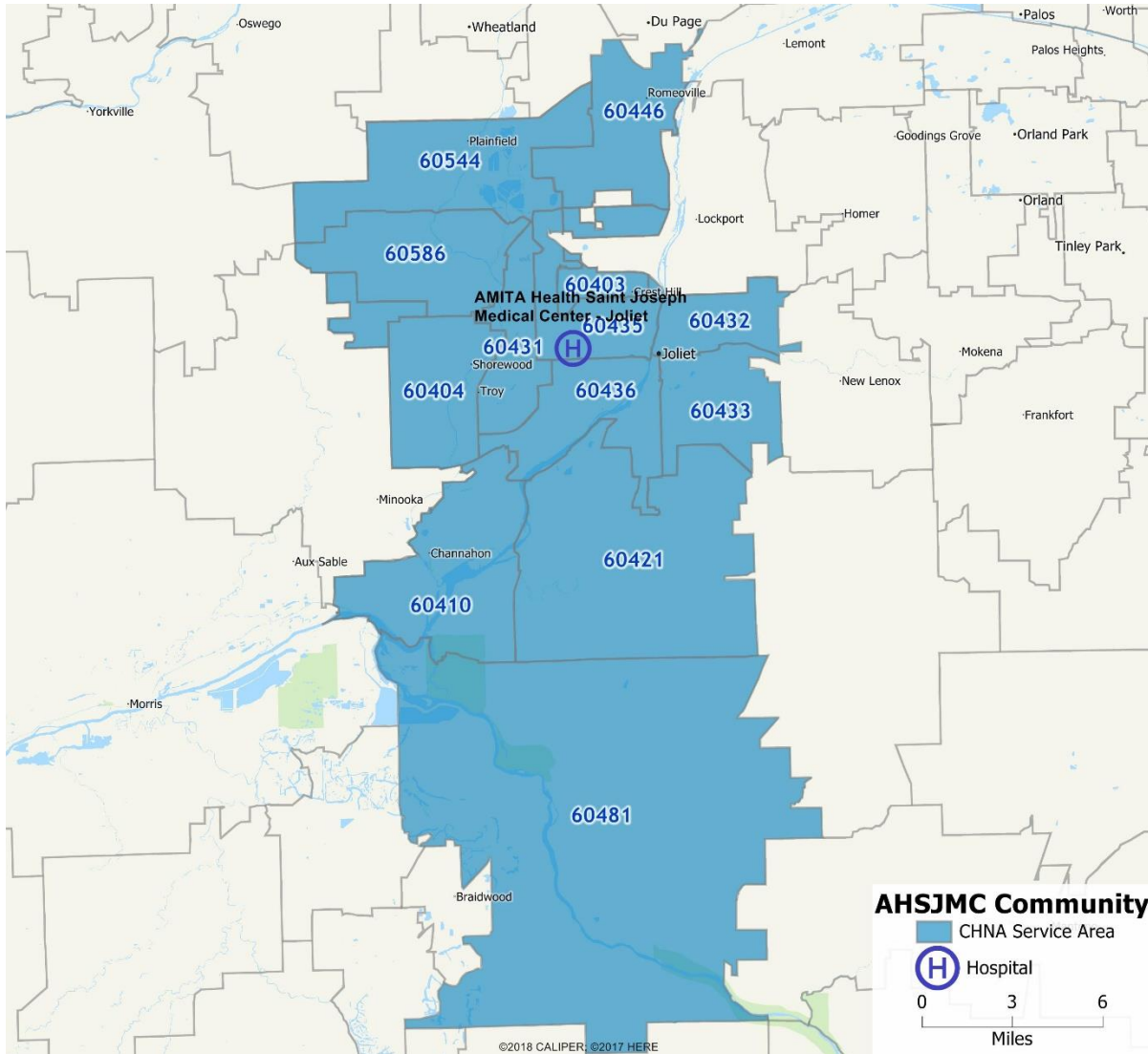
Will County MAPP Collaborative

In 2018 and 2019, AMITA Health Saint Joseph Medical Center Joliet participated in the collaborative efforts organized by Will County MAPP Collaborative to complete the assessments needed to for the Community Health Needs Assessment (CHNA). The full CHNA and results of the individual assessment findings can be found at <https://willcountyhealth.org/will-county-mobilizing-for-action-through-planning-and-partnerships-mapp/>

This cover document for the CHNA provides more information about the service area of AHSJMCI, its existing programs, and its specific needs within the context of the needs identified and prioritized in its service area.

AHSJMCI Community

The AHSJMCI community consists primarily of Joliet and the surrounding area. We define the AHSJMCI primary service area as the collection of ZIP codes where approximately 75% of hospital patients reside, and we focus our community health improvement on this service area. The largest primary service area resides in Will County.

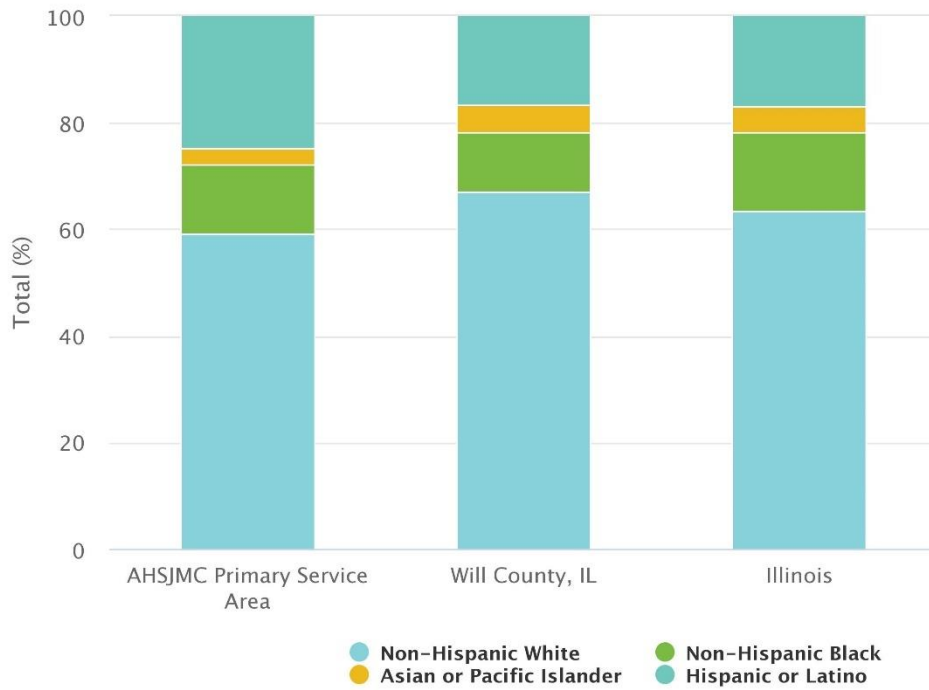


Below are charts showing the diversity of the AHSJMCI community in terms of age, race, and ethnicity. The primary service area of AHSJMCI has a slightly higher Hispanic/Latino population and Non-Hispanic Black

population than Will County and Illinois. The age spread of the primary service area is similar to Will County and Illinois.

Population by Race/Ethnicity, 2011–2015

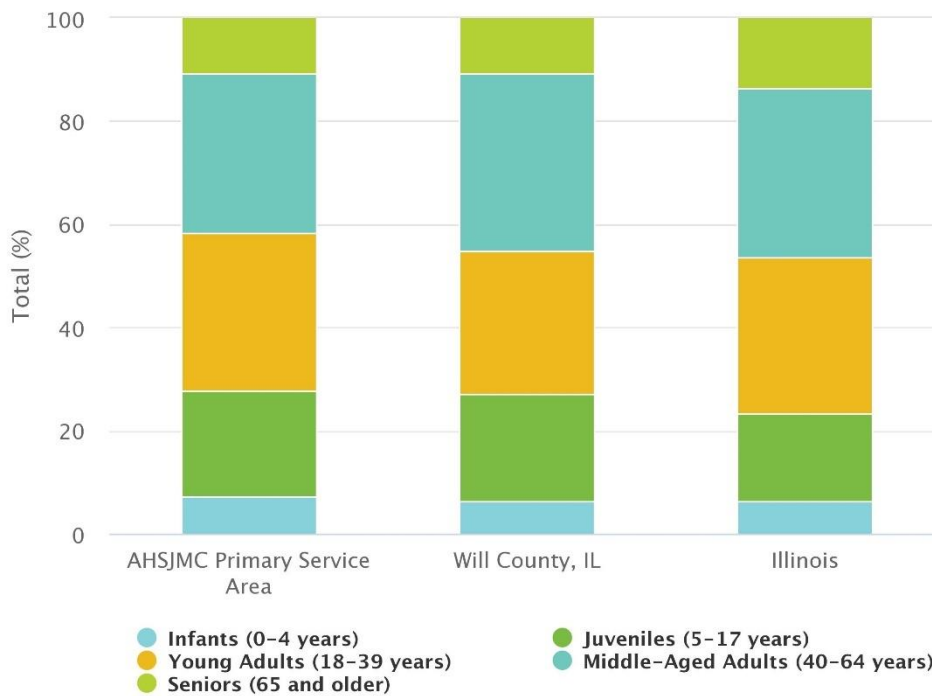
AHSJMC Primary Service Area and comparison



Data source: American Community Survey (ACS: Table B01001; Decennial Census: Table P012) | Created by Metopio | <https://metop.io>

Population by Age, 2011–2015

AHSJMC Primary Service Area and comparison



Data source: American Community Survey (ACS: Table B01001; Decennial Census: Table P012) | Created by Metopio | <https://metop.io>

Prioritized Health Needs

These prioritized health needs were selected in coordination with community residents and stakeholders through dedicated workgroups, focus groups, and 1,688 community survey responses. They represent where AHSJMCJ will focus its community health efforts over the next three years, although it also offers programs serving health needs beyond these four prioritized issues. For more information on the process of selecting these community needs, please refer to the full CHNA.

<h3>Behavioral Health and Substance Use</h3>
<p>Goal: To strengthen the prevention and treatment coordination of behavioral health and substance use disorder services for the residents of Will County.</p> <p>Community mental health issues are exacerbated by long-standing inadequate funding as well as recent cuts to social services, healthcare, and public health. The World Health Organization (WHO) emphasizes the need for a network of community-based mental health service and has found that the closure of mental health facilities is often not accompanied by the development of community-based services, leading to a service vacuum. In addition, research indicates that better integration of behavioral health services, including substance use treatment, into the healthcare continuum has a positive impact on overall health outcomes. Self-reported depression is high within residents’ homes as well as among youth in Will County.</p>
<h3>Access to Health Care</h3>
<p>Goal: To further link low income residents to quality health care services in Will County.</p> <p>Healthy People 2020 states that access to comprehensive healthcare services is important for achieving health equity and improving quality of life for everyone. Additionally, social and structural determinants of health such as poverty, unequal access to community resources, unequal education funding and quality, structural racism, and environmental conditions are underlying root causes of health inequities. Disparities in access to care and community resources were identified as underlying root causes of many of the health inequities experienced by residents in Will County.</p>
<h3>Access to Food and Nutrition</h3>
<p>Goal: To develop affordable, healthy food options for all residents of Will County.</p> <p>Access to healthy and affordable food is a social determinant of health. There are geographic food deserts in parts of Will County that are primarily in low income areas. Obesity continues to be an issue for adults as well as high rates of hospitalization for diabetes among the Hispanic and Latino ethnicities.</p>
<h3>Stabilizing the Built Environment</h3>
<p>Goal: To create the linkage between better built environment and health care.</p>

Those living in poverty are at greater risk of food insecurity, homelessness, infectious diseases, environmental hazards and poor academic performance. The recent assessment indicated a need for affordable housing across a variety of incomes as well as spread geographically around the county to help end homelessness. While the median household income of Will County is higher than Illinois, there are geographic disparities that exist. The high impoverished areas also contain high rates of unemployment, lack of health insurance and educational attainment.

Evaluation of Impact: Previous CHNA Implementation Strategy

An important piece of the three-year CHNA cycle is revisiting the progress made on priority needs set forth in the preceding CHNA. By reviewing the actions taken to address the prioritized needs and evaluating the impact those actions have made in the community, it is possible to better target resources and efforts during the next CHNA cycle.

The table below describes actions taken from the AMITA Health Saint Joseph Medical Center Joliet’s previous Implementation Strategy to address each priority need including any indicators for improvement. Included is any community input received from the previous 2018 CHNA and corresponding Implementation Strategy.

Access to Dental & Primary Care		
Action Taken	Status of Action(s)	Results
Partnership with Will-Grundy Medical Clinic (free community clinic)	In Progress/On-Going	<ul style="list-style-type: none"> Annual contribution to the free clinic to ensure safety net resource availability for 800+ community members. On-going in-kind diagnostic & surgical care provided to Clinic patients. Assisted in Clinic’s strategic plan to route patients to existing Federally Qualified Health Center for primary care.
Care coordination with Aunt Martha’s Health & Wellness	In Progress/On-Going	<ul style="list-style-type: none"> Hosts quarterly collaboration meetings to improve patients and community care coordination process and metrics. Provides in-kind clinic space within the hospital building.
Collaboration on Oral Health Needs Assessment	Complete	<ul style="list-style-type: none"> In coordination with the Will County MAPP Collaborative, completed county-wide oral health needs assessment. Compiled provider list for low-income & Medicaid recipients that was shared internally & externally.
Improving Behavioral Health		
Action Taken	Status of Action(s)	Results

<p>Provision of free Mental Health First Aid Trainings</p>	<p>In Progress/On-Going</p>	<ul style="list-style-type: none"> • Provided free mental health first aid trainings for local YMCA, law enforcement & other community members.
<p>Initiation of Warm Hand-Off Program with Family Guidance Centers</p>	<p>In Progress/On-Going</p>	<ul style="list-style-type: none"> • Hosts on-site, full-time certified alcohol & drug counselors to identify patients and/or community members who are suffering with substance use disorder, screen to for treatment & find appropriate treatment program. • Through the initiation of this program, over 360 persons have been screened and nearly 50 have been to treatment.
<p>Preventing & Reducing Chronic Disease</p>		
<p>Action Taken</p>	<p>Status of Action(s)</p>	<p>Results</p>
<p>Partnership with Greater Joliet Area YMCA on Diabetes Prevention Program</p>	<p>Complete</p>	<ul style="list-style-type: none"> • In coordination with the YMCA, referred patients and community members to the DPP
<p>Initiation of hospital campus 24/7 emergency Micro Pantry</p>	<p>In Progress/On-Going</p>	<ul style="list-style-type: none"> • AMITA Health Saint Joseph Medical Center Joliet installed a pantry outside of the chapel entrance in September 2018 • Hospital staff & leaders coordinate the fulfillment of the pantry for the community that assists on average 100 households per month.
<p>Initiation of food insecurity screenings & referrals to food programs (food box, mobile pantry, Rx mobile pantry)</p>	<p>In Progress/On-Going</p>	<ul style="list-style-type: none"> • In fiscal year 2019, patients who screened positive were given a voucher to obtain a free box of fresh fruit and produce from the Medical Center. On average 10-15 boxes per week were provided to patients. • In fiscal year 2020, a new program, Rx Mobile Food Pantry, was initiated to bring an on-site mobile food pantry truck to the AHSJMJ campus twice per month to provide free produce, meat and dairy. • Patients screen & referred by the outpatient dietician and diabetes center

		are tracked on health outcomes related to obtaining healthy foods from the Rx Mobile Food Pantry. On average, each truck serves 220 individuals with free healthy food options that they would normally would not obtain on their limited incomes.
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Upon review of the actions taken since the previous CHNA, greater need for outcome-based reporting was noted. As such, further refinement of the next Implementation Strategy and the reporting of outcomes will be a focus.

Implementation

Community Assets

AMITA Health Saint Joseph Medical Center Joliet will continue working with organizations and stakeholders in its community to address its prioritized health needs, including the members of the Will County MAPP Collaborative Executive Committee:

Aunt Martha's Health Services	Stepping Stones, Inc.
Catholic Charities Diocese of Joliet	Three Rivers Manufacturers' Association
Chestnut Health Systems	United Way of Will County
Easterseals Joliet Region, Inc.	Valley View School District
Edward-Elmhurst Hospital	Will County Board
Governors State University	Will County Community Health Center
Greater Joliet Area YMCA	Will County Executive's Office
New Life Church	Will County Health Department
Senior Services of Will County	Will-Grundy Medical Clinic
Silver Cross Hospital	

Implementation Plan and Collaborative Action

Driven by a shared mission and a set of collective values that have guided the CHNA process and decision making, AHSJMCJ and its community partners will work together to develop implementation plans and collaborative action targeted to achieving the shared vision of improved health equity, wellness, and quality of life across our community. Engaging in this collaborative CHNA process has developed a solid foundation and opened the door for many opportunities moving forward including partnership with diverse community stakeholders at regional and local levels to address health inequities and improve community health in our communities.



Publication

AMITA Health Saint Joseph Medical Center Joliet will share this document and related Implementation Strategies to address the needs identified in this document with internal stakeholders including associates, volunteers and physicians. This Community Health Needs Assessment is available at amitahealth.org/about-us/community-benefit and is also broadly distributed within our community to stakeholders including community leaders, government officials, and service organizations.

We welcome feedback on this Community Health Needs Assessment and its related Implementation Strategy. Kindly send any feedback you have to the following address:

AMITA Health
Attn: Community Benefit
2601 Navistar Drive
Lisle, IL 60532

On behalf of the Board of Directors of AMITA Health, the Will County Community Leadership Board of AMITA Health Saint Joseph Medical Center Joliet approved this document in January 2020 and the Presence Health Suburban Network Board approved this document in April 2020.