

Thank you

Dear patients, families and friends,

Thank you for entrusting the care of your loved one to Ascension care teams.

While it's always stressful to have a sick loved one in the hospital, these times are understandably upsetting. We want to assure you that as people across the country are encouraged to stay home, Ascension doctors, nurses, caregivers and support teams are committed to serving. Each day, we deliver the compassionate, personalized care your loved one deserves.

Coronavirus (COVID-19) is a respiratory illness that easily spreads from person to person and has already been contracted by thousands of people in the United States. Thus, to protect your safety and that of our patients and hospital team members, we have made changes to our hospital operations and visitor policies. Despite these changes, we can assure you that your loved one is getting the care that's right for them. **Our patients are our number one priority.** We are trained and prepared to care for them while maintaining a safe environment for all of us.

At care sites across the country and online, our team is dedicated to providing a safe way for you to stay in touch with your loved one during their stay with us. The options listed below are available.



Facebook
Messenger



Facetime
(iPhones only)



Google
Hangouts



Google
Duo



WhatsApp



Skype



Viber



Signal

Thank you for your patience and flexibility during this time. It takes all of us to do our part to minimize the impact and stop the spread of coronavirus (COVID-19). We continue to take necessary precautions to help keep our community safe and well, all while caring for those who need us the most. In this way, we ensure that when this storm has passed — and it will — our community will be stronger together.



Ascension