

**Ascension Mid-Michigan Region
Summary of Financial Assistance Policy**

Ascension Mid-Mid Region Facilities and Covered Providers have a commitment to and respect for each person’s dignity with a special concern for those who struggle with barriers to access healthcare services. Ascension Mid-Mid Region Facilities and Covered Providers have an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, Ascension Mid-Mid Region Facilities and Covered Providers provide financial assistance for certain individuals who receive emergency or other medically necessary care from Ascension Mid-Mid Region Facilities and Covered Providers. This summary provides a brief overview of Ascension Mid-Mid Region Facilities and Covered Providers Financial Assistance Policy.

Who Is Eligible?

You may be able to get financial assistance. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250% of the Federal Poverty Level, you will receive a 100% charity care write-off on the portion of the charges for which you are responsible, except for a small flat charge for services. If your income is above 250% of the Federal Poverty Level but does not exceed 400^a% of the Federal Poverty Level, you may receive discounted rates on a sliding scale. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

What Services Are Covered?

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Financial Assistance Policy. Elective services are not covered by the Financial Assistance Policy.

How Can I Apply?

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.^b

How Can I Get Help with an Application?

For help with a Financial Assistance Policy application, you may contact one of our Financial Counselors at the telephone number listed below:

Facility/Health System Where Services Are/Will Be Provided	Financial Counselor	Customer Service
Genesys Health System	810-606-7431	888-544-7737
St. Mary’s of Michigan – Saginaw	989-907-7585	888-978-6279
St. Mary’s of Michigan – Standish	989-846-3586	888-978-6279
St. Joseph’s Health System – Tawas	989-984-3796	877-216-5873
Ascension Medical Group Physician – Genesys	844-701-9988	844-701-9988
Ascension Medical Group Physicians – St. Mary’s, Standish and St. Joseph’s Health System Providers	800-566-5050	800-566-5050

How Can I Get More Information?

Copies of the Financial Assistance Policy and Financial Assistance Policy application form are available at the web site and at Ascension Mid-Michigan Region facilities and offices listed below:

Facility/Health System Where Services Are/Will Be Provided	Telephone Number	Web Site
Genesys Health System	810-606-7431	www.genesys.org/charitycare
St. Mary's of Michigan – Saginaw	989-907-7585	www.stmarysofmichigan.org/charitycare
St. Mary's of Michigan – Standish	989-846-3586	www.stmarysofmichigan.org/standish/charitycare
St. Joseph's Health System – Tawas	989-984-3796	www.sjhsys.org/charitycare
Ascension Medical Group Physicians – Genesys Providers	844-701-9988	www.genesys.org/charitycare
Ascension Medical Group Physicians – St. Mary's, Standish and St. Joseph's Health System Providers	800-566-5050	www.stmarysofmichigan.org/charitycare

Free copies of the Financial Assistance Policy and Financial Assistance Policy application also can be obtained by mail by contacting the facility at the telephone number listed above or mailing your request to Ascension Mid-Michigan, Attention: Financial Counseling Department, One Genesys Parkway, Ste. 3595, Grand Blanc, MI 48439. Additional information about the Financial Assistance Policy is also available from the Financial Counseling and Registration Departments at the facilities listed above or at any of the telephone numbers listed above.

What If I Am Not Eligible?

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact our Financial Counseling Department at one of the locations and/or telephone numbers listed below:

Facility/Health System Where Services Are/Will Be Provided	Telephone Number	Fax Number
Genesys Health System	810-606-7431	810-606-7897
St. Mary's of Michigan – Saginaw	989-907-7585	989-907-7765
St. Mary's of Michigan – Standish	989-846-3586	989-846-3541
St. Joseph's Health System – Tawas	989-984-3796	989-362-2106
Ascension Medical Group Physicians-Genesys	844-701-9988	512-324-8962
Ascension Medical Group Physicians-St. Mary's, Standish and St. Joseph's Health System Providers	800-566-5050	317-583-2753

Translations of the Financial Assistance Policy, the Financial Assistance Policy application, and this plain language summary are available in the following languages on the above websites or upon request:

Spanish	Arabic	Chinese	Japanese
Russian	Korean	Hindi	German