Your Privacy Matters

Your electronic health record is protected by the Health Insurance Portability and Accountability Act (HIPAA). Rest assured, your health information is always kept confidential. Your privacy and security are very important to us.

Questions?
We Have Your Answers

- **For Technical Issues**
  If you have problems logging into or finding information on MyBorgessHealth, call Borgess Health Connect at **(269) 226.8135** or **(800) 828.8135**.

- **For Medical Record Errors**
  If you notice an error or have specific questions regarding your medical record, please contact your Borgess primary care provider's office, or call the office of the specialist who entered the information into your record.

- **For ER or Inpatient Care**
  For questions about care provided in the Borgess Emergency & Trauma Center or your hospital stay at Borgess Medical Center, please call Borgess Health Connect at **(269) 226.8135** or **(800) 828.8135**.

For Parents of Minors

The MyBorgessHealth.com account you set up for your child will be closed after he or she turns 14. By Michigan law, teens (upon the age of 14) may register for and create their own account by talking to their health care provider. You will receive an e-mail regarding this change to the account on your child's fourteenth birthday.

BORGESS

Borgess.com

A member of Ascension Health®

9/14

MyBorgessHealth.com

Your Health—Powered by You

You have enough on your plate. That's why we're making managing your health care a little easier and more convenient with **MyBorgessHealth.com**.

MyBorgessHealth.com is a simple online tool that helps you stay connected and in charge of your health, anytime and anywhere.

With MyBorgessHealth.com, you can:

- Access your medical record electronically (for Borgess providers and facilities)

- Send private messages to your Borgess Health care providers

- Review Borgess lab and test results

- Request prescription refills and appointments

- Download patient education materials

A Healthier You Awaits

With MyBorgessHealth.com, a healthier you awaits. To access and manage your health records, all you have to do is follow these four steps:

1. Complete the MyBorgessHealth.com enrollment form and return it to your Borgess caregiver's office. You can also download this form at MyBorgessHealth.com.

2. Open the link we'll send to your personal e-mail.

3. Follow the instructions for fast, easy and secure registration.

4. Bookmark MyBorgessHealth.com to view your health information whenever and wherever you'd like.

How to Register

Once you have completed the enrollment form for MyBorgessHealth.com, we will e-mail you a link for secure registration. Open the link and click on "Accept Invitation to MyBorgessHealth."
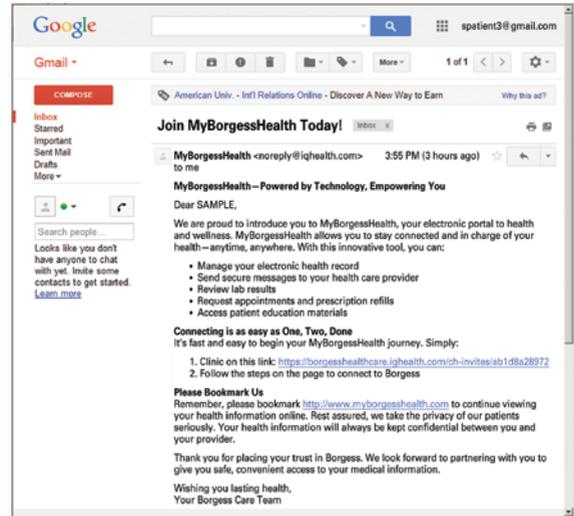

You will be taken to a welcome page. In the drop-down menu, click on who you are: either the patient or the manager of the patient's health information (e.g., a parent of a minor).
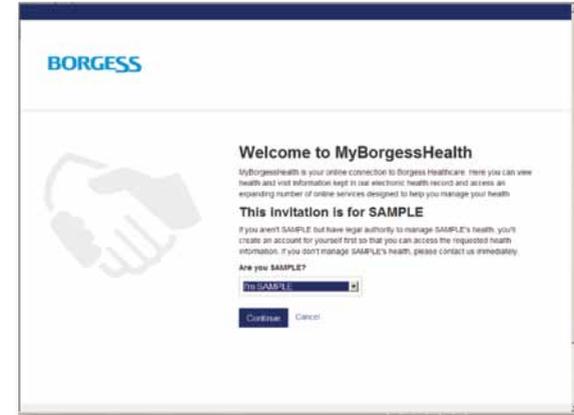
Next you will need to verify your identity by completing your birth date and providing the last four digits of your Social Security number. You will then need to review the MyBorgessHealth terms of use and privacy policy (follow the links), and mark "I agree" to let us know you have read this information.
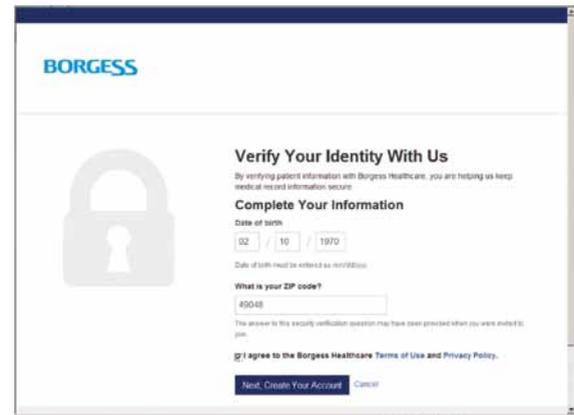
To create your account, you will enter your first and last name, your e-mail address (two times for confirmation), your birth date and your gender. You will then choose a username and password. You will enter your password twice for confirmation. Lastly, for security purposes, you will need to choose and answer a security question.
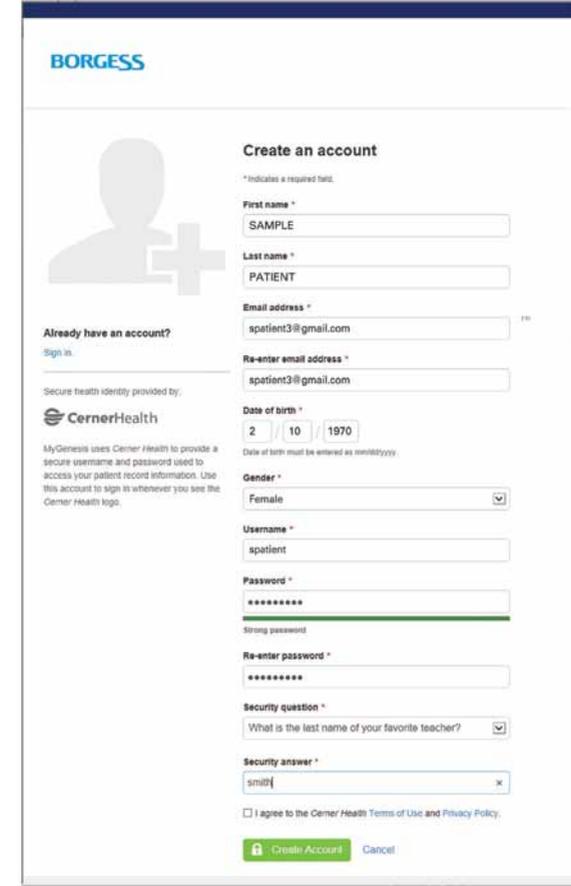
That's it! Your setup process should now be complete. To conveniently access your account and health information in the future, please bookmark MyBorgessHealth.com.

MyBorgessHealth.com
Enrollment Form

Please print clearly to complete this form. Return it your Borgess provider to receive an e-mail invitation with secure access to your health record at MyBorgessHealth.com.

Name

Date of Birth

☐☐ / ☐☐ / ☐☐☐☐

Address

City   State   ZIP

E-mail Address

Confirm E-mail Address

Signature

Date

BORGESS