

Nondiscrimination notice and language access services

ATENCIÓN: Si usted habla español, tendrá servicios de asistencia de idioma disponibles sin cargo. Pregunte a un colaborador cuando programe o se registre para su cita.

UWAGA: Jeśli mówisz w języku polskim, możesz skorzystać z bezpłatnej pomocy językowej. Zapytaj o to pracownika podczas ustalania terminu wizyty lub rejestracji.

ВНИМАНИЕ! Если вы разговариваете на русском языке, то можете воспользоваться бесплатными языковыми услугами. Спросите об этом ассистента при выборе времени приема или регистрации на прием.

تنبیه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية مجانًا. اسأل أحد المساعدين عند تحديد أو تسجيل موعدك.

ध्यान आपो: जो तमे गुजराती बोलता होय, तो तमारा माटे भाषा सहाय सेवाओ नःशुल्क उपलब्ध छे. तमारी अपोइन्टमेन्ट नक्की करती वખते अथवा अपोइन्टमेन्ट माटे तपास करती वખते सहयोगीने पूछे.

Ascension Illinois complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Ascension Illinois does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Ascension Illinois:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose preferred language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, ask an associate when scheduling or checking in for your appointment.

If you believe that Ascension Illinois has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance or request that someone assist you with filing a grievance at compliance.illinois@ascension.org.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: **U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019; 800-537-7697 (TDD).**

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

注意：如果您使用的语言为简体中文，我们可为您提供免费的语言援助服务。为您安排或登记预约时，您可通过我们的同事了解相关详情。

공자: 한국어 구사자의 경우 언어 보조 서비스를 무료로 이용할 수 있습니다. 일정을 예약하거나 접수할 때 직원에게 문의하세요.

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, nang walang bayad, ay magagamit para sa iyo. Magtanong sa isang katuwang sa tulong kapagnag-iiskedyul o nagtse-check in para sa iyong appointment.

متوجه ہوں: اگر آپ اردو بولتے ہیں تو زبان کے حوالے سے معاونت کی سروسز آپ کیلئے مفت دستیاب ہیں۔ اپنا ایانٹنمنٹ شیڈول یا اس کے بارے میں معلومات حاصل کرنے وقت ایسوسی ایٹ سے اس بارے میں پوچھیں۔

LUU Ý: Nếu quý vị nói Tiếng Việt thì dịch vụ hỗ trợ ngôn ngữ được cung cấp miễn phí cho quý vị. Vui lòng hỏi nhân viên khi quý vị đặt lịch hẹn hoặc khi đến quầy đăng ký theo lịch hẹn.

ATTENATTENZIONE: Se parli italiano, hai a disposizione i servizi di assistenza linguistica, gratuiti. Chiedi a un socio quando programmare o registrare il tuo appuntamento.

ध्यान दें: अगर आप हिन्दी बोलते हैं, तो आपके लिए भाषा सहायता सेवाएँ नःशुल्क उपलब्ध हैं। अपने अपॉइंटमेंट का निर्धारण या चेक इन करते समय किसी सहयोगी से पूछें।

NOTA BENE: Si vous parlez français, nous mettons à votre disposition des services d'assistance linguistique gratuits. Demandez ces services à un associé lorsque vous planifiez ou prenez rendez-vous.

ΠΡΟΣΟΧΗ: Σε περίπτωση που μιλάτε ελληνικά, οι υπηρεσίες παροχής βοήθειας σε σχέση με γλώσσες σάς παρέχονται δωρεάν. Ρωτήστε έναν συνεργάτη όταν προγραμματίζετε ή κάνετε check in για το ραντεβού σας.

HINWEIS: Wenn Sie Deutsch sprechen, steht Ihnen ein kostenfreier Service für die sprachliche Begleitung zur Verfügung. Bitte wenden Sie sich an eine(n) Mitarbeiter(in), wenn Sie einen Termin vereinbaren möchten oder sich für Ihren Termin anmelden.